



PO BOX 489  
NEWARK, NJ 07101-0489

**Account:** 925785045-00001

**Invoice:** 8907483681

**Billing period:** Oct 1 - Oct 30, 2025

KEYLINE



KAREN REYES  
16 HIBISCUS CT  
GAITHERSBURG, MD 20878-2824

**Questions about your bill?**

verizon.com/support  
800-922-0204

### Snapshot of your bill

(details on page 3)

Balance from last bill	\$0.00
This month's charges	\$84.39
<b>Total due on Nov 22</b>	<b>\$84.39</b>

You have Auto Pay scheduled for Nov 19, 2025.

If you don't pay the total charges due by the due date, you'll be charged 5% of the unpaid balance or \$7, whichever is greater, if allowed by law in the state of your billing address.



KAREN REYES  
16 HIBISCUS CT  
GAITHERSBURG, MD 20878-2824

**Bill date** October 30, 2025  
**Account number** 925785045-00001  
**Invoice number** 8907483681

### Total Amount Due

Deducted from bank account on 11/19/25  
DO NOT MAIL PAYMENT

**\$84.39**

Please see back for instructions on writing to us.

PO BOX 16810  
NEWARK, NJ 07101-6810



89074836810109257850450000100000008439000000084399



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## Questions about paying your bill?

Go to <https://go.vzw.com/billing-support> to learn more.

## Address change:

Change your address at [go.vzw.com/changeaddress](https://go.vzw.com/changeaddress).

### Questions about your bill?

[verizon.com/support](https://verizon.com/support)

800-922-0204

## Important Information:

Many billing questions can be resolved easily online or with the My Verizon App. Customer service can also assist you by phone, chat or in a retail store for billing questions or disputes.

All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to this below address:

Verizon  
Attn: Correspondence Team  
PO Box 15069  
Albany, NY 12212

Select a checkbox that describes how we can help you along with any additional information and include it with your written correspondence.

### Automatic Payment Enrollment for Account: 925785045-00001 KAREN REYES

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



Please select a checkbox that best describes how we can help you and include details in the box below with any written correspondence.

Payment Verification	Address Change	Name Change	Billing Dispute	Service Change	Other
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional information (for example new address or details on your request)



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# Your October bill is **\$84.39**

Due Nov 22

## Since your last bill

 You paid \$84.35.

 Your bill increased by \$0.04.

### Questions about your bill?

[verizon.com/support](https://verizon.com/support)

800-922-0204

## Review your bill online

An itemized bill breakdown of all charges and credits is available on the My Verizon app and online.

Scan the QR code with your camera app or go to [go.vzw.com/bill](https://go.vzw.com/bill).



## Bill summary by line

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**Account-wide charges & credits** **-\$14.91**

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**Karen Reyes** **\$99.30**

Apple iPhone 16 Pro (240-475-0215)

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**Total:** **\$84.39**

### Surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$8.32 and taxes and gov fees of \$3.29. For an itemized list of taxes, fees and surcharges visit [go.vzw.com/bill](https://go.vzw.com/bill).



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## Charges by line details

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### Account-wide charges & credits **-\$14.91**

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#### Plan **-\$15.00**

\$15 MILITARY/VETERAN DISCOUNT -\$15.00  
Oct 31 - Nov 30

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#### Taxes & gov fees **\$0.09**

MD univ srvc trust fund surchg \$0.09

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### **Karen Reyes** **\$99.30**

Apple iPhone 16 Pro  
240-475-0215

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#### Plan **\$80.00**

Unlimited Plus \$90.00  
Price lock guarantee  
Oct 31 - Nov 30  
Auto Pay and paper-free billing discount -\$10.00  
Oct 31 - Nov 30

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#### Plan

Plans are billed a month in advance.

Reminder: Your price lock guarantee expires on Apr 02,2028.

Includes the \$10.00/month discount on your UNLIMITED PLUS plan for being enrolled in Auto Pay and paper-free billing.

#### Devices **\$7.78**

IP16 P 256 GB DT \$30.83  
Payment 14 of 36 (\$678.26 remaining)  
Agreement 1351715690  
Trade-In Device Promo Credit -\$23.05  
Credit 14 of 36

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#### Surcharges **\$8.32**

Fed Universal Service Charge \$0.83  
Regulatory Charge \$0.21  
Admin & Telco Recovery Charge \$3.78  
Montgom. County Line Surcharge \$3.50

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#### Taxes & gov fees **\$3.20**

MD State 911 Surcharge \$0.50



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## Charges by line details (continued)

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Montgomery Cnty 911 Surchg	\$1.47
MD State 988 Surcharge	\$0.25
MD State Sales Tax - Telecom	\$0.74
MD State Sales Tax	\$0.24



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## Talk activity

**Karen Reyes**

**240-475-0215**

**Apple iPhone 16 Pro**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Oct 1	9:38 AM	202-776-1732	Gaithersbu, MD	Incoming, CL	37	--	--	--
Oct 1	7:03 PM	800-627-7468	Gaithersbu, MD	Toll-Free, CL	10	--	--	--
Oct 2	10:34 AM	240-636-3007	Washington, DC	Laurel236, MD	3	--	--	--
Oct 2	10:36 AM	301-779-1800	Washington, DC	Hyattsvl, MD	11	--	--	--
Oct 2	10:51 AM	240-636-3007	Washington, DC	Incoming, CL	3	--	--	--
Oct 3	1:07 PM	240-636-3007	Ellicott C, MD	Laurel236, MD	1	--	--	--
Oct 3	1:49 PM	443-388-4214	Ellicott C, MD	Baltimore, MD	1	--	--	--
Oct 3	2:04 PM	240-671-2750	Ellicott C, MD	Wshngtnzn2, MD	10	--	--	--
Oct 3	2:13 PM	240-636-3007	Silver Spr, MD	Laurel236, MD	2	--	--	--
Oct 3	2:20 PM	240-671-2750	Silver Spr, MD	Incoming, CL	25	--	--	--
Oct 3	4:13 PM	443-388-4214	Gaithersbu, MD	Baltimore, MD	1	--	--	--
Oct 3	4:14 PM	443-388-4214	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 3	5:58 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Oct 5	12:48 PM	301-838-0380	Rockville, MD	Rockville, MD	2	--	--	--
Oct 6	10:12 AM	240-832-1306	Gaithersbu, MD	Wshngtnzn2, MD	12	--	--	--
Oct 6	10:24 AM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	13	--	--	--
Oct 6	10:38 AM	443-388-4214	Gaithersbu, MD	Baltimore, MD	1	--	--	--
Oct 6	11:06 AM	202-776-1732	Gaithersbu, MD	Incoming, CL	18	--	--	--
Oct 6	12:21 PM	443-388-4214	Gaithersbu, MD	Baltimore, MD	2	--	--	--
Oct 6	12:44 PM	571-269-1066	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 6	1:20 PM	202-776-1732	Ellicott C, MD	Incoming, CL	1	--	--	--
Oct 6	1:58 PM	443-388-4214	Ellicott C, MD	Incoming, CL	3	--	--	--
Oct 6	3:08 PM	855-690-5900	Ellicott C, MD	Toll-Free, CL	15	--	--	--
Oct 7	1:06 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	28	--	--	--
Oct 8	4:50 PM	240-637-8390	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 8	5:19 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	12	--	--	--
Oct 8	11:03 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	55	--	--	--
Oct 9	7:48 PM	240-636-3007	Rockville, MD	Laurel236, MD	7	--	--	--
Oct 10	6:36 PM	301-947-8686	Gaithersbu, MD	Gaithersbg, MD	2	--	--	--
Oct 10	6:46 PM	240-671-2750	Rockville, MD	Wshngtnzn2, MD	1	--	--	--
Oct 10	6:47 PM	240-671-2750	Rockville, MD	Wshngtnzn2, MD	1	--	--	--
Oct 10	6:47 PM	240-671-2750	Rockville, MD	Wshngtnzn2, MD	1	--	--	--
Oct 11	2:39 PM	240-474-5615	Gaithersbu, MD	Gaithersbg, MD	1	--	--	--
Oct 13	8:29 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	112	--	--	--
Oct 14	3:32 PM	240-361-9000	Washington, DC	Gaithersbg, MD	6	--	--	--
Oct 14	3:59 PM	240-246-7417	Washington, DC	Gaithersbg, MD	1	--	--	--
Oct 14	4:00 PM	301-990-6565	Washington, DC	Gaithersbg, MD	16	--	--	--
Oct 14	8:28 PM	301-296-6168	Gaithersbu, MD	Rockville, MD	1	--	--	--
Oct 15	8:31 AM	301-990-6565	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 15	10:17 AM	240-309-6873	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 15	4:40 PM	301-296-6168	Rockville, MD	Rockville, MD	1	--	--	--
Oct 15	4:40 PM	240-484-4545	Rockville, MD	Laurel236, MD	7	--	--	--
Oct 15	4:48 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Oct 15	4:49 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	9	--	--	--
Oct 16	1:52 PM	202-989-0307	Washington, DC	Wshngtnzn1, DC	1	--	--	--
Oct 16	5:17 PM	202-640-1400	Washington, DC	Wshngtnzn1, DC	2	--	--	--
Oct 16	6:07 PM	301-787-2519	Arlington, VA	Silver Spg, MD	1	--	--	--
Oct 16	6:11 PM	301-787-2519	Arlington, VA	Incoming, CL	1	--	--	--
Oct 17	6:06 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 18	12:14 PM	240-671-2750	Rockville, MD	Incoming, CL	1	--	--	--



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## Talk activity (cont.)

**Karen Reyes**

**240-475-0215**

**Apple iPhone 16 Pro**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Oct 18	3:47 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	3	--	--	--
Oct 18	4:31 PM	301-213-3411	Gaithersbu, MD	Silver Spg, MD	3	--	--	--
Oct 18	7:25 PM	301-213-3411	Gaithersbu, MD	Silver Spg, MD	2	--	--	--
Oct 19	6:22 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 19	6:42 PM	240-636-3007	Gaithersbu, MD	Laurel236, MD	7	--	--	--
Oct 19	7:05 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	3	--	--	--
Oct 19	7:41 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Oct 19	7:47 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Oct 20	8:26 AM	240-377-0239	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 20	12:34 PM	954-536-8833	Gaithersbu, MD	Incoming, CL	6	--	--	--
Oct 20	1:40 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Oct 20	1:53 PM	301-332-3922	Gaithersbu, MD	Silver Spg, MD	6	--	--	--
Oct 20	2:00 PM	301-332-3922	Gaithersbu, MD	Incoming, CL	22	--	--	--
Oct 20	2:21 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	3	--	--	--
Oct 20	2:59 PM	240-474-5615	Gaithersbu, MD	Gaithersbg, MD	2	--	--	--
Oct 21	12:08 PM	240-636-3007	Gaithersbu, MD	Laurel236, MD	7	--	--	--
Oct 21	1:41 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	2	--	--	--
Oct 21	2:12 PM	301-220-1850	Gaithersbu, MD	Berwyn, MD	17	--	--	--
Oct 21	3:17 PM	301-220-1850	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 21	3:23 PM	703-382-8900	Gaithersbu, MD	Engleside, VA	4	--	--	--
Oct 21	3:27 PM	301-332-3922	Gaithersbu, MD	Incoming, CL	2	--	--	--
Oct 21	3:45 PM	516-543-7416	Gaithersbu, MD	Nassauzn06, NY	1	--	--	--
Oct 21	3:45 PM	516-736-6760	Gaithersbu, MD	Nassauzn05, NY	71	--	--	--
Oct 21	7:36 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	158	--	--	--
Oct 22	12:06 PM	202-640-0405	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 22	12:06 PM	202-640-0405	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 22	12:07 PM	202-640-0405	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 22	5:38 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	12	--	--	--
Oct 22	5:51 PM	240-224-3668	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 22	8:41 PM	301-977-3222	Gaithersbu, MD	Gaithersbg, MD	1	--	--	--
Oct 22	8:42 PM	301-977-3222	Gaithersbu, MD	Gaithersbg, MD	4	--	--	--
Oct 23	7:53 AM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	7	--	--	--
Oct 23	8:04 AM	202-640-0405	Gaithersbu, MD	Wshngtnzn1, DC	3	--	--	--
Oct 23	1:24 PM	240-604-3187	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 23	1:28 PM	240-604-3187	Gaithersbu, MD	Silver Spg, MD	3	--	--	--
Oct 23	1:41 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	4	--	--	--
Oct 23	1:47 PM	240-604-3187	Gaithersbu, MD	Silver Spg, MD	1	--	--	--
Oct 23	1:52 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	3	--	--	--
Oct 23	1:55 PM	240-604-3187	Gaithersbu, MD	Incoming, CL	2	--	--	--
Oct 23	9:04 PM	240-474-5615	Gaithersbu, MD	Gaithersbg, MD	2	--	--	--
Oct 24	10:11 PM	240-474-5615	Gaithersbu, MD	Gaithersbg, MD	2	--	--	--
Oct 24	10:27 PM	240-474-5615	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 25	7:52 PM	240-636-3007	Gaithersbu, MD	Laurel236, MD	9	--	--	--
Oct 26	1:12 PM	240-645-3686	Gaithersbu, MD	Wshngtnzn3, MD	1	--	--	--
Oct 26	7:55 PM	240-751-6456	Gaithersbu, MD	Incoming, CL	36	--	--	--
Oct 27	4:38 PM	240-224-3668	Washington, DC	Incoming, CL	1	--	--	--
Oct 28	3:13 PM	301-926-0100	Gaithersbu, MD	Gaithersbg, MD	1	--	--	--



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## Talk activity (cont.)

**Karen Reyes**

**240-475-0215**

**Apple iPhone 16 Pro**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Oct 28	3:14 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	8	--	--	--
Oct 28	5:39 PM	301-913-4050	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 28	6:42 PM	301-926-6888	Gaithersbu, MD	Gaithersbg, MD	2	--	--	--
Oct 28	9:22 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Oct 28	9:23 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	6	--	--	--
Oct 29	11:07 AM	301-913-0345	Gaithersbu, MD	Bethesda, MD	1	--	--	--
Oct 29	1:31 PM	301-913-0345	Gaithersbu, MD	Bethesda, MD	1	--	--	--
Oct 29	1:32 PM	703-992-0730	Gaithersbu, MD	Fis Church, VA	1	--	--	--
Oct 29	1:34 PM	301-913-4050	Gaithersbu, MD	Incoming, CL	3	--	--	--
Oct 29	2:32 PM	703-637-8037	Gaithersbu, MD	Incoming, CL	1	--	--	--
Oct 29	3:59 PM	213-385-2225	Rockville, MD	Losangeles, CA	7	--	--	--
Oct 29	6:47 PM	301-913-0345	Gaithersbu, MD	Bethesda, MD	2	--	--	--
Oct 30	6:10 AM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	2	--	--	--
Oct 30	4:27 PM	703-884-8223	Los Angele, CA	Incoming, CL	1	--	--	--
Oct 30	5:08 PM	213-385-2225	Los Angele, CA	Losangeles, CA	2	--	--	--
Oct 30	5:25 PM	213-385-2225	Los Angele, CA	Losangeles, CA	2	--	--	--

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## Additional information

### Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and inter connected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### Explanation of Surcharges

Verizon wireless surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative and Telco Recovery Charge, which helps defray and recover certain direct and indirect costs we or our agents incur, including:

- (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability and wireless tower mandate costs;
- (b) property taxes; and
- (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

**Please note that these are Verizon wireless charges, not taxes or government imposed fees. These charges, and what's included, are subject to change from time to time.**

### Returned Payments

If you pay your wireless bill by check and your check is returned by your bank for insufficient funds, Verizon Wireless may resubmit your check to your bank for payment from your checking account.

### Service Plan Features & Services

If your service plan has optional features or services that are included as part of your monthly subscription, electing to activate these subscriptions may affect your surcharges, taxes and governmental fees, even though your plan monthly service price does not change. Examples of these features are Apple Music or the Disney bundle.

### Taxes and Other Governmental Charges

We are required by law to collect these charges, which are based on your service address. You can update your service address on [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress).

### More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$84.39.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$80.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$4.01 for voice, \$0.83 for messaging, \$70.16 for data, and \$5.00 for other services.

For more information, please go to [vzw.com/taxesandsurcharges](http://vzw.com/taxesandsurcharges).

### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622



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## **Additional information continued**

### **FUSC Change**

The Federal Universal Service Charge (FUSC) is a Verizon wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On October 1, 2025, the FUSC decreased to 38.1% of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased 38.1%. For more details, please call 1-888-684-1888.