



claudia ruiz <claudiavanessarui@gmail.com>

You're going to Baltimore on 09/13 (AYLC9O)!

1 message

Southwest Airlines <southwestairlines@ifly.southwest.com>
Reply-To: no-reply@ifly.southwest.com
To: claudiavanessarui@gmail.com

Wed, Aug 27, 2025 at 7:07 PM

Here's your itinerary & receipt. See ya soon!
[View in web browser](#) | [View our mobile site](#)



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⚠ Travel notice

Do you have a REAL ID? Starting May 7, all Passengers 18+ need a state-issued REAL ID-compliant license or identification card to fly domestically. Learn more at www.dhs.gov/real-id.

Passengers who do not yet have their REAL ID or another TSA acceptable form of ID can expect delays, additional screening, and the possibility of not being allowed into the security checkpoint.

Hi Claudia,

We're looking forward to flying together! It can't come soon enough. Below you'll find your itinerary, important travel information, and trip receipt. See you onboard soon!

SEPTEMBER 13

LAX ✈ BWI

Los Angeles to Baltimore

Confirmation # **AYLC9O**

Confirmation date: 08/27/2025

PASSENGER	Claudia Ruiz
RAPID REWARDS #	Join or Log in
TICKET #	5262381491745
EST. POINTS EARNED	222

Rapid Rewards® points are only estimations.

Your itinerary

Flight: Saturday, 09/13/2025 Est. Travel Time: 5h Basic

FLIGHT # 0894	DEPARTS		ARRIVES
	LAX 09:00PM Los Angeles		BWI 05:00AM Baltimore

Payment information

Total cost

Air - AYLC90

Base Fare	\$	110.87
U.S. Transportation Tax	\$	8.32
U.S. 9/11 Security Fee	\$	5.60
U.S. Flight Segment Tax	\$	5.20
U.S. Passenger Facility Chg	\$	4.50
Total	\$	134.49

Payment

August 27, 2025

Payment Amount	\$134.49
Visa ending in 9567	

Fare rules: if you decide to make a change to your current itinerary it may result in a fare increase.

Your ticket number: 5262381491745

What to expect on your trip, and a few reminders.



Basic fare: One standard carryon and one personal item allowed for all ticketed Passengers, plus you earn 2X Rapid Rewards® points per dollar. Flight changes allowed with fare upgrade. [Learn more.](#)



Make sure you know [when to arrive at your airport.](#) Times vary by city.



If your plans change, you must cancel your reservation at least 10 minutes prior to the flight's original scheduled departure time. If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, your reservation will be canceled, and your funds and points may be forfeited. [Learn more.](#)

Prepare for takeoff

Use our app to make changes to your trip, get a boarding pass, & more.



Don't miss out on automatic check-in

When available, EarlyBird Check-In[®] reserves your boarding position at 36 hours before your flight, earlier than regular check-in.

[Get it now >](#)



Earn up to 2,400 Rapid Rewards[®] points.

Plus save up to 30% off base rates with Budget[®].



[Book car >](#)



Earn up to 10,000 Rapid Rewards[®] points per night

Choose a hotel in Baltimore.

[Book hotel >](#)



Have questions about your upcoming trip?

Get all the answers before you leave for the airport.

[Prepare now >](#)

Bag fee summary*			
FARE/TIER STATUS	CARRYON	1ST CHECKED BAG	2ND CHECKED BAG
Basic, Choice, Choice Preferred	Free	\$35	\$45
Choice Extra	Free	Free	Free
A-List	Free	Free	\$35
A-List Preferred	Free	Free	Free
Rapid Rewards [®] Credit Cardmembers	Free	Free	\$45

*Weight and size limits apply. Southwest[®] allows all ticketed Passengers to bring one standard carryon and one personal item at no cost. Additional allowances, benefits, and/or exceptions may apply. [Learn more.](#)



[Book hotel >](#)



[Book car >](#)



[View all offers >](#)



[Help Center](#)[Update preferences](#)[Download mobile app](#)

5262381491745: NONREF/NONTRANSFERABLE -BG WN LAX WN BWI110.87USD110.87END ZP LAX5.20 XF LAX4.5

JLNUC2F

No-show policy: If you do not plan to travel on your flight, you must cancel your reservation at least 10 minutes prior to the flight's original scheduled departure time. If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, your reservation will be canceled, and your funds and points may be forfeited. [Learn more](#).

Choice Extra, Choice Preferred, and Choice Transferable Flight Credits created from reservations booked and ticketed and/or changed on or after May 28, 2025 expire twelve months from the date the fare was purchased and ticketed. Basic fare flight credits expire six months from the date the fare was purchased and ticketed.

Prohibition on Multiple/Conflicting Reservations: To promote seat availability for our Customers, Southwest® prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as a flight credit for use by the Customer on a future Southwest Airlines® flight.

If you have purchased a refundable fare and choose not to travel, you must request your refund to the original payment form within 1 year of ticket issuance.

This is a post-only mailing from Southwest Airlines®. Please do not attempt to respond to this message. Your privacy is important to us. Please read our [privacy policy](#).

See [Southwest Airlines Co. Notice of Incorporated Terms](#)

Cualquier información publicitaria, promocional o de mercadotecnia contenida en este correo electrónico sólo será efectiva y únicamente será aplicable en los Estados Unidos de América.

Southwest Airlines
2702 Love Field Drive
Dallas, TX 75235
1-800-I-FLY-SWA (1-800-435-9792)

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claudia ruiz <claudiavannessaruiz@gmail.com>

eTicket Itinerary and Receipt for Confirmation O5LX9P

1 message

United Airlines <Receipts@united.com>
To: claudiavannessaruiz@gmail.com

Wed, Aug 27, 2025 at 7:16 PM



Wed, Aug 27, 2025

Thank you for choosing United.

A receipt of your purchase is shown below. Please retain this email receipt for your records.

Get ready for your trip: [Visit the Travel-Ready Center](#), your one-stop digital assistant, to find out about important travel requirements specific to your trip.

Confirmation Number:

O5LX9P

Flight 1 of 1 UA2065

Class: United Economy (N)

Mon, Sep 22, 2025

05:40 PM

Washington, DC, US (IAD)

Mon, Sep 22, 2025

08:11 PM

Los Angeles, CA, US (LAX)

Traveler Details

RUIZ/CLAUDIA

eTicket number: **0162326841718**

Seats: IAD-LAX -----

Purchase Summary

Method of payment:
Date of purchase:

Visa ending in 9567
Wed, Aug 27, 2025

Airfare:	114.59
U.S. Transportation Tax:	8.59
U.S. Flight Segment Tax:	5.20
Passenger Civil Aviation Security Service Fee:	5.60
U.S. Passenger Facility Charge:	4.50

Total Per Passenger: 138.48 USD

Total: 138.48 USD

Fare Rules

Additional charges may apply for changes in addition to any fare rules listed.

NRF-BE/NOCHGDAFTDPT

Baggage allowance and charges for this itinerary

Origin and destination for checked baggage	1st bag charge	2nd bag charge	1st bag weight and dimensions	2nd bag weight and dimensions
Mon, Sep 22, 2025 Washington, DC, US (IAD - Dulles) to Los Angeles, CA, US (LAX)	40.00 USD	50.00 USD	50lbs(23kg) - 62in(157cm)	50lbs(23kg) - 62in(157cm)

Important Information about MileagePlus Earning

Accruals vary based on the terms and conditions of the traveler's frequent flyer program, frequent flyer status, and the selected itinerary. United MileagePlus® mileage accrual is subject to the rules of the MileagePlus program. Once travel has started, accruals will no longer display. You can always view your MileagePlus account for posted accrual.

You can earn up to 75,000 award miles per ticket. The 75,000 award miles cap may be applied to your posted flight activity in an order different than shown. Accrual is only displayed for MileagePlus members who choose to accrue to their MileagePlus account.

eTicket Reminders

Check-in Requirement - Bags must be checked and boarding passes obtained at least 45 minutes prior to scheduled departure.

Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.

EXCEPTION: When departing from Anchorage, Atlanta, Austin, Baltimore, Chicago, Cincinnati, Cleveland, Dallas/Ft. Worth, Denver, Detroit, Fort Lauderdale, Greenville-Spartanburg, Guam, Honolulu, Houston, Indianapolis, Jacksonville, Kona, Las Vegas, Los Angeles, Maui, Miami, New York (LGA), Newark, Orange County (SNA), Orlando, Philadelphia, Phoenix, Pittsburgh, Raleigh/Durham, Reno, San Diego, San Francisco, San Juan, PR (60 minutes), Savannah, Seattle, St. Louis, St. Thomas, U.S. Virgin Islands (60 minutes), Tampa, Washington, DC (both IAD and DCA), the check in requirement time for Passengers and Bags is 45 minutes except where noted.

Boarding Requirement - Passengers must be prepared to board at the departure gate with their boarding pass at least 15 minutes prior to scheduled departure.

Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.

Bring your boarding pass or this eTicket Receipt along with [photo identification](#) to the airport.

The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger. The fare rules for your ticket may restrict your carry-on baggage allowance even further.

For up to the minute flight information, sign-up for our [Flight Status Updates](#) or call 1-800-824-6200; in Spanish 1-800-426-5561.

If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.

For the most current status of your reservation, go to our [Flight Status](#) page.

Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules.

The base price of some ancillary items on your receipt may include taxes, when applicable.

Basic Economy Details

This is a [Basic Economy](#) reservation. Your seats will be automatically assigned prior to boarding and can't be changed. Basic Economy customers traveling together, including families, will not be able to sit together. Advance seat assignments may be available for purchase during booking and up until check-in opens. You may travel with a personal item, but no full-sized carry-on bag unless you're a MileagePlus® Premier® member, primary cardmember of a qualifying MileagePlus credit card or Star Alliance™ Gold member. Mobility aids and other assistive devices are also permitted.. MileagePlus members earn award miles but no Premier qualifying credit or lifetime miles. Upgrades and Economy Plus® seating are not available, even for MileagePlus Premier members. Terms and conditions apply. Learn more about our [24-hour flexible booking policy](#). Learn more about our [24-hour flexible booking policy](#).

Data Protection Notice

Your personal data will be processed in accordance with the applicable carrier's privacy policy and if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred

Customer Care Contact Information

We welcome your compliments, comments or complaints regarding United or a United travel experience. You may contact us using our [Customer Care](#) form

Additional Baggage Information

The above amounts represent an estimate of the first and second checked baggage service charges that may apply to your itinerary. If your itinerary contains multiple travelers, the service charges may vary by traveler, depending on status or memberships.

Basic Economy onboard bag policy

Carry-on bags: You're allowed a small personal item that fits under the seat in front of you, such as a shoulder bag, purse, laptop bag or other small item, 9 inches x 10 inches x 17 inches (22 cm x 25 cm x 43 cm) or less. Mobility aids and other devices are also permitted. You're not allowed a full-sized carry-on bag unless you're a MileagePlus Premier member, primary member of a qualifying MileagePlus credit card or Star Alliance™ Gold member. **If you bring a full-sized carry-on bag to the gate, your bag will be checked and subject to the applicable checked bag fee and \$25 gate handling charge.** View our [baggage policies](#). Due to FAA regulations, operating carriers may have different carry-on requirements. Please check with the operating carrier for more information or go to united.com/baggage.

General Baggage Information

First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items or sporting equipment, visit united.com/baggage.

Disinsection Notice

Certain countries require that the passenger cabins of aircraft be treated with insecticides. For additional information and a list of those countries, please visit the [U.S. Department of Transportation's disinsection website](#).

IMPORTANT CONSUMER NOTICES

Changes/Cancellations - Most tickets, other than Basic Economy tickets or those for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean, may be changed to a different itinerary, or cancelled and the value of the ticket retained so that it can be applied to a new ticket, without a change fee. Such change or cancellation must be made prior to the scheduled departure time. Travelers making changes will be responsible for the fare difference if the new itinerary has a higher fare than the original ticketed itinerary. Regarding non-refundable tickets, if the new itinerary has a lower fare than the original ticketed itinerary, changes can be made without charge, but the traveler is not entitled to any residual value. United may, in its sole discretion, provide partial or full residual credit under certain circumstances. A change fee may apply for changes or cancellations made to tickets for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean. Policies concerning your ability to make reservation changes and cancellations and any fees associated with such changes can be found at [Important travel notices | United Airlines](#).

Notice of Baggage Liability Limitations - For domestic travel between points within the United States (except for domestic portions of international journeys), United's liability for loss of, damage to, or delay in delivery of a customer's checked baggage is limited to \$3,800 per ticketed customer unless a higher value is declared in advance and additional charges are paid (not applicable to wheelchairs or other assistive devices). For such travel, United assumes no liability for high value, fragile, perishable, or otherwise excluded items; excess valuation may not be declared on certain types of valuable articles. Further information may be obtained from the carrier. For international travel governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability is approximately 640 USD per bag for checked baggage, and 400 USD per passenger for unchecked baggage. For international travel governed by the Montreal Convention (including the domestic portions of the trip), maximum liability is 1,288 SDRs per passenger for baggage, whether checked or unchecked. For baggage lost, delayed, or damaged in connection with domestic travel, United requires that customers provide preliminary notice within 24 hours after arrival of the flight on which the baggage was or was to be transported and submit a written claim within 45 days of the flight. For baggage damaged or delayed in connection with most international travel (including domestic portions of international journeys), the Montreal Convention and United require customers to provide carriers written notice as follows: (a) for damaged baggage, within seven days from the date of receipt of the damaged baggage; (b) for delayed baggage, within 21 days from the date the baggage should have been returned to the customer. Please refer to Rule 28 of United's Contract of Carriage for important information relating to baggage and other limitations of liability.

Notice of Incorporated Terms - Transportation is subject to the terms and conditions of United's Contract of Carriage, which are incorporated herein by reference. Incorporated terms may include, but are not limited to: 1. Limits on liability for personal injury or death of the customer, and for loss, damage, or delay of goods and baggage, including high value, fragile, perishable, or otherwise excluded items. 2. Claims restrictions, including time periods within which customers must file a claim or bring an action against the carrier. 3. Rights of the carrier to change terms of the contract. 4. Rules about reconfirmation of reservations, check-in times, and refusal to carry. 5. Rights of the carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of an alternate air carrier or aircraft, and rerouting. The full text of United's Contract of Carriage is available at united.com or you may request a copy at any United ticket counter. Passengers have the right, upon request at any location where United's tickets are sold within the United States, to receive free of charge by mail or other delivery service the full text of United's Contract of Carriage.

Notice of Certain Terms - If you have purchased a restricted ticket, depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to, the following may apply to your travel: (1) the ticket may not be refundable but can be exchanged for a fee for another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) select tickets may not be eligible for refunds or changes even for a fee; (4) select tickets have no residual value and cannot be applied towards the purchase of future travel; or (5) travel may be restricted to specific flights and/ or times and a minimum and/or maximum stay may be required. United reserves the right to refuse carriage to any person who has acquired a ticket in violation of any United tariffs, rules, or regulations, or in violation of any applicable national, federal, state, or local law, order, regulation, or ordinance. Notwithstanding the foregoing, you are entitled to a full refund if you cancel a ticket purchased at least a week prior to departure within 24 hours of purchase.

Notice of Boarding Times - For Domestic flights, customers must be at the boarding gate at least 15 minutes prior to scheduled departure. For International flights, customers must be at the boarding gate at least 30 minutes prior to scheduled departure. The time limits provided by United in this Notice are minimum time requirements. Customer and baggage processing times may differ from airport to airport. Please visit united.com for information regarding airport-specific boarding times. It is the customer's responsibility to arrive at the airport with enough time to complete check-in, baggage, and security screening processes within these minimum time limits. Please be sure to check flight information monitors for the correct boarding gate and the departure time of your flight. Failure to be at the boarding gate by the required time could result in the loss of your seat without compensation, regardless of whether you are already checked in or have a confirmed seat and boarding pass.

Advice to International Passengers on Carrier Liability - Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including contracts of carriage embodied in applicable tariffs, governs, and may limit the liability of the Carrier in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of

passengers and baggage.

Notice - Overbooking of Flights - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadlines, which are available upon request from the air carrier, persons, denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. *Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.*



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E-mail Information

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Claudia Ruiz

Invoice No.: WNM-202509001984
Created: 09/19/2025

Arrival: 09/14/2025
Departure: 09/19/2025
Guest: Claudia Ruiz
Reservation: JNFJHTKO-1
Number of Guests: 1

Invoice

For: Claudia Ruiz,

Products and/or services:

Date	Service	Amount
09/14/2025	citizenM room	103.20 USD
09/14/2025	15.95% Sales tax - Hotel and short term lodging	16.46 USD
09/15/2025	citizenM room	143.20 USD
09/15/2025	15.95% Sales tax - Hotel and short term lodging	22.84 USD
09/16/2025	citizenM room	279.20 USD
09/16/2025	15.95% Sales tax - Hotel and short term lodging	44.53 USD
09/17/2025	citizenM room	215.20 USD
09/17/2025	15.95% Sales tax - Hotel and short term lodging	34.32 USD
09/18/2025	citizenM room	135.20 USD
09/18/2025	15.95% Sales tax - Hotel and short term lodging	21.56 USD
Subtotal (incl. Taxes and Fees)		1015.71 USD
09/14/2025	Payment (VISA Credit)	1015.71 USD
Total (incl. Taxes and Fees)		0.00 USD

Thank you for choosing citizenM.

Washington DC NoMa Operations LLC
1222 First Street NE
20002 Washington
United States of America

Register Entry: 7826787
Tax Id: EIN: 84-4613075

Bank:
Account Number:
RTN:



claudia ruiz <claudiavanessarui@gmail.com>

Your ride with Abdelhak on September 16

1 message

Lyft Receipts <no-reply@lyftmail.com>
To: claudiavanessarui@gmail.com

Wed, Sep 17, 2025 at 1:03 AM



YOUR RIDE TO 1300 13 1/2 ST NW ON SEPTEMBER 16, 2025 AT 10:07 AM

Thanks for riding with Abdelhak!

100% of tips go to drivers. [Add tip](#)

 Visa *9567

\$16.21

Standard fare (1.93mi, 18m 57s)	\$13.15
DC City Fee	\$0.75
Tip	\$3.00
 Promotion	-\$0.69

You've already paid for this ride.

This total may not match the charge on your account statement. The payment for this ride might be combined with any other rides you took on September 16, 2025. Keep in mind that the cost of this ride and the total charge may not reflect refunds, credits, or other changes.







Your trip

Make expensing business rides easy

Enable business profile on Lyft to make expensing rides quick and easy.

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Get help and more

-  Tip driver >  Favorite Driver >
-  Find lost item >  Dispute ride charges >
-  Report incident >  Help center >

Select 'You' on the home screen in the Lyft app, then '[Ride History](#)' to view your ride cost breakdown or get additional help.

To share comments or complaints about a ride that violated the law in the District of Columbia, you may contact the DFHV at (202) 645-7300 or <https://dfhv.dc.gov/service/complaints>.

Receipt #2129132562682815638

[© OpenStreetMap](#)

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548 Market St., P.O. Box 68514
San Francisco, CA 94104
CPUC ID No. TCP0032513 - P



claudia ruiz <claudiavanessaruz@gmail.com>

Your ride with Baktash on September 14

1 message

Lyft Receipts <no-reply@lyftmail.com>
To: claudiavanessaruz@gmail.com

Mon, Sep 15, 2025 at 9:01 AM



YOUR RIDE TO 1275 1ST ST NE ON SEPTEMBER 14, 2025 AT 8:19 AM

Thanks for riding with Baktash!

100% of tips go to drivers. [Add tip](#)

 Visa *9567

\$45.99

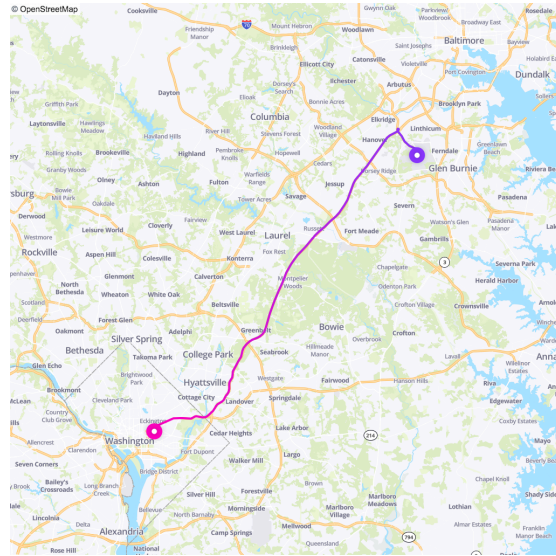
Standard fare (30.80mi, 39m 43s)	\$45.24
MD TNC Impact Fee	\$0.75

You've already paid for this ride.

This total may not match the charge on your account statement. The payment for this ride might be combined with any other rides you took on September 14, 2025. Keep in mind that the cost of this ride and the total charge may not reflect refunds, credits, or other changes.

Your trip

- **Pickup 8:19 AM**
901 Elkridge Landing Road,
Baltimore, MD
- **Drop-off 8:59 AM**
1275 1st St NE, Washington,
DC



Committed to getting you there safely, every time



Every Lyft ride has built-in safety features like real-time monitoring, emergency help, and tools like Location Sharing and Audio Recording - so you're always in control. [Learn more](#)

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-  Find lost item >  Dispute ride charges >
-  Report incident >  Help center >

Select 'You' on the home screen in the Lyft app, then '[Ride History](#)' to view your ride cost breakdown or get additional help.

To share comments or complaints about a ride that violated the law in Maryland, you may contact the Maryland Public Service Commission by visiting <http://www.psc.state.md.us/contact/>.

Receipt #2128362538156908674

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548 Market St., P.O. Box 68514
San Francisco, CA 94104
CPUC ID No. TCP0032513 - P