



**Payments:** Your American Express® Corporate Card statement is payable in full upon receipt. Payments received after 5:00pm may not be credited until the next day. Payments must be sent to the payment address shown on your statement and must include the remittance coupon from your statement. Payments must be made in US currency, with a single draft or check drawn on a US bank and payable in US dollars or with a single negotiable instrument payable in US dollars and clearable through the US banking system, or through an electronic payment method clearable through the US banking system. Your Account number must be included on or with all payments. If payment does not conform to these requirements, crediting may be delayed and additional Charges may be imposed. If we accept payment made in a foreign currency, we will choose a conversion rate that is acceptable to us to convert your remittance into US currency, unless a particular rate is required by law. Please do not send post-dated checks. They will be deposited upon receipt. Our acceptance of any payment marked with a restrictive legend will not operate as an accord or satisfaction without our express prior written approval.

**Authorization for Electronic Debit:** We will process checks electronically, at first presentment and any re-presentments, by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. By submitting a check for payment, you authorize us to initiate an electronic debit from your bank or asset account. When we process your check electronically, your payment may be debited to the bank or asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your bank or asset account statement. If we cannot collect the funds electronically we may issue a draft against the bank or asset account for the amount of the check. If you currently send in an individual payment for expenses on the Corporate Card, please note that you are eligible to pay your bill online.

**Authorization for Electronic Payments:** By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you will be authorizing us to initiate an electron debit to the financial account you specify in the amount you request. Payments received after 5:00pm may not be credited until the next day.

**Transactions Made in Foreign Currencies:** If you incur a Charge in a foreign currency, it will be converted into US dollars on the date it is processed by us or our agents. Unless a particular rate is required by applicable law, we will choose a conversion rate that is acceptable to us for that date. Currently the conversion rate that we use for a Charge in a foreign currency is no greater than (a) the highest official conversion rate published by a government agency, or (b) the highest interbank conversion rate identified by us from customary banking sources, on the conversion date or the prior business day, **in each instance increased by 2.5%**. This conversion rate may differ from rates in effect on the date of your Charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

**In Case of Errors or Questions About Your Bill:** If you think your bill is incorrect, or if you need more information about a transaction on your bill, please call 1-800-528-2122 or the number on the back of your Card. You can also write us on a separate sheet of paper at the Customer Service address noted to the right. Requests for refunds of credit balances (designated "CR") should be made by calling us at 1-800-528-2122 or the number on the back of your Card. Billing disputes can also be initiated online. This applies to Corporate Cards only, not Cards issued under the Corporate Defined Express Program.

**In Case of Errors or Questions About Electronic Transfers:** Please contact us by calling 1-800-IPAY-AXP for Pay By Phone, Pay By Computer issues and automatic payment issues.

**When Contacting Us Regarding Errors or Questions:** We must hear from you no later than 60 days after we send you the first bill on which the error or problem appeared. When contacting us, please give us the following information: 1. Your name and account number; 2. The dollar amount of the suspected error; 3. Describe why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.



**Manage your Card account online at:**  
americanexpress.com/  
checkyourbill



**For all further inquiries or to pay by phone,** please call the number on the back of your Card.

**If your Card has been lost or stolen,** please call 1-800-528-2122

**International Collect:**  
1-336-393-1111

**Hearing Impaired Services:**  
Dial Relay 711 and  
1-800-528-2122

**Large Print and Braille Statements:**  
1-800-528-2122



**Customer Service**  
P.O. Box 981531  
El Paso, TX  
79998-1531

**Payments**  
PO BOX 96001  
LOS ANGELES CA 90096-  
8000

### Change of Address, phone number, email

- Online at [www.americanexpress.com/updatecontactinfo](http://www.americanexpress.com/updatecontactinfo)
- Via Mobile device
- Voice automated: call the number on the back of your card
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care

**Please do not add any written communication or address change on this stub.**



Prepared For  
**NURY L ZAMBRANO**  
 UNIDOS US

Account Number  
 XXXX-XXXXX4-62006

Closing Date  
 08/28/25

**Activity** Date reflects either transaction or posting date

Card Number	XXXX-XXXXX4-62006	Reference Code	Amount \$
08/14/25	CORPORATE REMITTANCE RECEIVED 08/14		-2,890.41
08/03/25	American Airlines FT WORTH TX TKT# 0014467871364 AMERICAN AIR 08/03/25 EXCESS BAGGAGE NURY ZAMBRANO American Airlines American Airlines FT WORTH TX FROM PHOENIX AZ TO CARRIER CLASS KANSAS CITY MO-INT AA N TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	20250803000	35.00
08/09/25	AMERICAN AIRLINES 800-433-7300 TX TKT# 0012253933188 AMERICAN AIR 08/08/25 PASSENGER TICKET ZAMBRANO/NURY AMERICAN AIRLINES AMERICAN AIRLINES 800-433-7300 TX FROM UNAVAILABLE TO CARRIER CLASS UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	20250809000	-552.97 Credit
08/09/25	AMERICAN AIRLINES 800-433-7300 TX TKT# 0014467871364 AMERICAN AIR 08/08/25 PASSENGER TICKET ZAMBRANO/NURY AMERICAN AIRLINES AMERICAN AIRLINES 800-433-7300 TX FROM UNAVAILABLE TO CARRIER CLASS UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	20250809000	-35.00 Credit
08/12/25	INTERMEDIA.NET INC BELLEVUE WA REF# 73488404 650-641-4000 08/11/25 CONTINUITY/SUBSCRIP ROC NUMBER 73488404	73488404000	1,782.88
<b>Total for NURY L ZAMBRANO</b>		New Charges/Other Debits Payments/Other Credits	1,817.88 -3,478.38



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## Paid with a credit card?

If you paid with a credit card, please allow 7 business days for your refund to show on your online statement.

Your trip to Kansas City, MO

Sunday, August 3, 2025

**Ticket number: 0012253933188**

Processed on Thursday, August 7, 2025 · Refunded to American Express Card ending in 2006

An email was sent to [lizena\\_zambrano@yahoo.com](mailto:lizena_zambrano@yahoo.com).

**\$552.97**

**REFUNDED**

### Refund information

Forms of payment other than credit card are typically processed within 20 business days of the receipt of the request.

International refunds may take longer due to local banking procedures.

Certain charges like Mileage Multiplier, are not eligible for a refund.

Refund status

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If you paid with a credit card, please allow 7 business days for your refund to show on your online statement.

Your Prepaid Bags

**Ticket number: 0014467871364**

Processed on Thursday, August 7, 2025 - Refunded to American Express Card ending in 2006  
An email was sent to [lizena\\_zambrano@yahoo.com](mailto:lizena_zambrano@yahoo.com).

\$35.00

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This page provides you with details about selected payment



Intermedia

Phone: 16506414000

Fax: 1-650-424-9936

Address: 100 Mathilda Place, Suite 600, Sunnyvale, CA 94086

### Payment

Transaction Detail ID:	268198324
Status:	Success
Transaction Amount:	\$1,782.88
Surcharge Amount:	\$51.03
Payment Date:	Aug 11, 2025
Account Name:	UnidosUS
Amount:	\$1,782.88

### Credit Card Information

Credit Card Number:	379219XXXX2006
Expiration Date:	Nov 1, 2028
Name on Card:	Lizena Zambrano
Address line 1:	1819 w townley ave
City:	Phoenix
State/Province:	Arizona
Zip Code:	85021
Country:	United States

### Payment Information

Account Name	Amount
UnidosUS	\$1,782.88

# Explanation of charges

The charges include one-time fees and prorated charges for new services added during the current billing period, full charges for the next billing period, as well as associated taxes and fees.

## Account information

Customer company name	Unidos US
Username	UnidosUS
Account ID	1757242
Billing date	Aug 09, 2025

## Total net charges

Charge	Net amount
Non-recurring charges Jul 09, 2025 - Aug 08, 2025	\$0.88
Recurring service charges Aug 09, 2025 - Sep 08, 2025	\$1,730.98
<b>TOTAL</b>	<b>\$1,731.86</b>

## Summary of services

Services & other items	Net charges	
	Non-recurring	Recurring
Services	\$0.78	\$1,561.88
Surcharges		\$59.64
Taxes&Fees	\$0.10	\$109.46
<b>TOTAL</b>	<b>\$0.88</b>	<b>\$1,730.98</b>

## Details

**Location: 1150 E Jefferson St, Phoenix, AZ, 85034-2224**

Charge date	Description	Quantity	List price	Adjusted price	Net charges	
					Non-recurring	Recurring
<b>Services</b>						
Jul 28, 2025	Local Number (July 28 - August 8)	2	\$1.00	\$0.39	\$0.78	
Aug 09, 2025	Contact Center Elite License (August 9 - September 8)	10	\$100.00	\$100.00		\$1,000.00
Aug 09, 2025	Local Number (August 9 - September 8)	26	\$1.00	\$1.00		\$26.00
Aug 09, 2025	Recording Storage (90 days) (August 9 - September 8)	10	\$8.00	\$8.00		\$80.00
Aug 09, 2025	Toll-Free (Freephone) Number (August 9 - September 8)	13	\$1.00	\$1.00		\$13.00
Aug 09, 2025	Toll-Free Minutes (10,000 min) (August 9 - September 8)	1	\$215.00	\$215.00		\$215.00

Charge date	Description	Quantity	List price	Adjusted price	Non-recurring	Recurring
Aug 09, 2025	Unite Pro License (August 9 - September 8)	12	\$18.99	\$18.99		\$227.88
<b>Surcharges</b>						
	Administrative Surcharge					\$17.88
	Emergency Services Surcharge					\$23.88
	Regulatory Compliance Fee					\$17.88
<b>Taxes&amp;Fees</b>						
	Federal Telecom Fees - Federal					\$0.09
	FUSF - Federal					\$5.91
	E-911 - State/Province					\$0.20
	State Telecom Taxes - State/Province				\$0.01	\$38.34
	State Sales Taxes - State/Province				\$0.04	\$22.32
	Local Telecom Taxes - County					\$4.27
	Local Sales Taxes - County				\$0.01	\$2.79
	Local Telecom Taxes - Local					\$17.09
	Local Sales Taxes - Local				\$0.04	\$18.45
<b>TOTAL</b>					<b>\$0.88</b>	<b>\$1,730.98</b>