



PO BOX 489
NEWARK, NJ 07101-0489

Account: 925785045-00001

Invoice: 8866826233

Billing period: Jul 1 - Jul 30, 2025

KEYLINE



KAREN REYES
16 HIBISCUS CT
GAITHERSBURG, MD 20878-2824

Questions about your bill?

verizon.com/support
800-922-0204

Snapshot of your bill

(details on page 3)

| | |
|----------------------------|----------------|
| Balance from last bill | -\$11.28 |
| This month's charges | \$85.64 |
| Total due on Aug 22 | \$74.36 |

You have Auto Pay scheduled for Aug 19, 2025.

If you don't pay the total charges due by the due date, you'll be charged 5% of the unpaid balance or \$7, whichever is greater, if allowed by law in the state of your billing address.



KAREN REYES
16 HIBISCUS CT
GAITHERSBURG, MD 20878-2824

Bill date July 30, 2025
Account number 925785045-00001
Invoice number 8866826233

Total Amount Due

Deducted from bank account on 08/19/25
DO NOT MAIL PAYMENT

\$74.36

Please see back for instructions on writing to us.

PO BOX 16810
NEWARK, NJ 07101-6810



88668262330109257850450000100000008564000000074369



Account: 925785045-00001

Invoice: 8866826233

Billing period: Jul 1 - Jul 30, 2025

Questions about paying your bill?

Go to <https://go.vzw.com/billing-support> to learn more.

Address change:

Change your address at go.vzw.com/changeaddress.

Questions about your bill?

verizon.com/support

800-922-0204

Important Information:

Many billing questions can be resolved easily online or with the My Verizon App. Customer service can also assist you by phone, chat or in a retail store for billing questions or disputes.

All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to this below address:

Verizon
Attn: Correspondence Team
PO Box 15069
Albany, NY 12212

Select a checkbox that describes how we can help you along with any additional information and include it with your written correspondence.

Automatic Payment Enrollment for Account: 925785045-00001 KAREN REYES

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



Please select a checkbox that best describes how we can help you and include details in the box below with any written correspondence.

| Payment Verification | Address Change | Name Change | Billing Dispute | Service Change | Other |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Additional information (for example new address or details on your request)

Account: 925785045-00001

Invoice: 8866826233

Billing period: Jul 1 - Jul 30, 2025

Your July bill is \$74.36

Due Aug 22

Since your last bill

- You paid \$152.09.
- You received \$11.28 in one-time credits.
- Your bill decreased by \$77.73.

Questions about your bill?

verizon.com/support
800-922-0204

Review your bill online

An itemized bill breakdown of all charges and credits is available on the My Verizon app and online.

Scan the QR code with your camera app or go to go.vzw.com/bill.



Bill summary by line

| | |
|---|-----------------|
| Account-wide charges & credits | -\$36.19 |
| Karen Reyes | \$110.55 |
| Apple iPhone 16 Pro (240-475-0215) | |
| Total: | \$74.36 |

Surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$7.95 and taxes and gov fees of \$3.92. For an itemized list of taxes, fees and surcharges visit go.vzw.com/bill.



Account: 925785045-00001

Invoice: 8866826233

Billing period: Jul 1 - Jul 30, 2025

Charges by line details

Account-wide charges & credits **-\$36.19**

One-time charges & credits **-\$11.28**

| | |
|----------------------|-----------------|
| Apple Music on US | -\$10.64 |
| State Tax Adjustment | -\$0.64 |

Plan **-\$25.00**

| | |
|---|-----------------|
| \$10 VERIZON LOYALTY DISCOUNT Jul 31 - Aug 30 | -\$10.00 |
| \$15 MILITARY/VETERAN DISCOUNT Jul 31 - Aug 30 | -\$15.00 |

Taxes & gov fees **\$0.09**

| | |
|--------------------------------|---------------|
| MD univ srvc trust fund surchg | \$0.09 |
|--------------------------------|---------------|

Karen Reyes **\$110.55**

Apple iPhone 16 Pro

240-475-0215

Plan **\$80.00**

| | |
|---|-----------------|
| Unlimited Plus Price lock guarantee Jul 31 - Aug 30 | \$90.00 |
| Auto Pay and paper-free billing discount Jul 31 - Aug 30 | -\$10.00 |

Devices **\$7.78**

| | |
|---|-----------------|
| IP16 P 256 GB DT Payment 11 of 36 (\$770.75 remaining) Agreement 1351715690 | \$30.83 |
| Trade-In Device Promo Credit Credit 11 of 36 | -\$23.05 |

Services & perks **\$10.99**

| | |
|---|----------------|
| Music Subscription - Apple Music Individual | \$10.99 |
|---|----------------|

Plan

You can continue to get the \$10 monthly Verizon Loyalty discount as long as you use qualifying Mobile and Fios services.

You can continue to get the \$10 monthly Verizon Loyalty discount as long as you use qualifying Mobile and Fios services.

Plan

Plans are billed a month in advance.

Reminder: Your price lock guarantee expires on Apr 02,2028.

Includes the \$10.00/month discount on your UNLIMITED PLUS plan for being enrolled in Auto Pay and paper-free billing.

Services & Perks

Taxes for Services & Perks purchases and "Purchases from other vendors" are billed in "Taxes and gov fees." For a breakout of tax details visit go.vzw.com/mybill.



Account: 925785045-00001

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Billing period: Jul 1 - Jul 30, 2025

Charges by line details (continued)

Jul 13 - Aug 12

| | |
|--------------------------------|---------------|
| Surcharges | \$7.95 |
| Fed Universal Service Charge | \$0.76 |
| Regulatory Charge | \$0.19 |
| Admin & Telco Recovery Charge | \$3.50 |
| Montgom. County Line Surcharge | \$3.50 |

| | |
|------------------------------|---------------|
| Taxes & gov fees | \$3.83 |
| MD State 911 Surcharge | \$0.50 |
| Montgomery Cnty 911 Surchg | \$1.47 |
| MD State 988 Surcharge | \$0.25 |
| MD State Sales Tax - Telecom | \$0.71 |
| MD State Sales Tax | \$0.90 |



Account: 925785045-00001

Invoice: 8866826233

Billing period: Jul 1 - Jul 30, 2025

Talk activity

Karen Reyes

240-475-0215

Apple iPhone 16 Pro

| Date | Time | Number | Origination | Destination | Min. | Airtime Charges | LD/Other Charges | Total |
|--------|----------|--------------|----------------|----------------|------|-----------------|------------------|-------|
| Jun 26 | 11:44 AM | Unavailable | El Salva/, ZZ | Incoming, CL | 2 | -- | -- | -- |
| Jun 26 | 6:12 PM | 240-751-6456 | El Salva/, ZZ | Gaithersbg, MD | 3 | -- | -- | -- |
| Jun 26 | 6:54 PM | 240-751-6456 | El Salva/, ZZ | Gaithersbg, MD | 1 | -- | -- | -- |
| Jun 27 | 3:38 PM | 240-751-6456 | El Salva/, ZZ | Gaithersbg, MD | 1 | -- | -- | -- |
| Jun 28 | 2:06 AM | 516-736-6760 | El Salva/, ZZ | Nassauzn05, NY | 1 | -- | -- | -- |
| Jun 28 | 11:46 AM | 240-484-4545 | El Salva/, ZZ | Laurel236, MD | 2 | -- | -- | -- |
| Jun 28 | 11:56 AM | Unavailable | El Salva/, ZZ | Incoming, CL | 24 | -- | -- | -- |
| Jun 29 | 10:09 AM | Unavailable | El Salva/, ZZ | Incoming, CL | 33 | -- | -- | -- |
| Jun 29 | 12:42 PM | Unavailable | El Salva/, ZZ | Incoming, CL | 1 | -- | -- | -- |
| Jun 29 | 1:00 PM | 516-736-6760 | El Salva/, ZZ | Nassauzn05, NY | 1 | -- | -- | -- |
| Jun 29 | 1:12 PM | Unavailable | El Salva/, ZZ | Incoming, CL | 1 | -- | -- | -- |
| Jun 29 | 7:35 PM | Unavailable | El Salva/, ZZ | Incoming, CL | 2 | -- | -- | -- |
| Jun 29 | 7:47 PM | 240-751-6456 | El Salva/, ZZ | Gaithersbg, MD | 1 | -- | -- | -- |
| Jul 1 | 1:31 PM | 801-232-9955 | Washington, DC | Incoming, CL | 1 | -- | -- | -- |
| Jul 1 | 9:47 PM | 240-484-4545 | Bethesda, MD | Laurel236, MD | 3 | -- | -- | -- |
| Jul 1 | 9:50 PM | 240-671-2750 | Bethesda, MD | Wshngtnzn2, MD | 33 | -- | -- | -- |
| Jul 2 | 5:59 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 1 | -- | -- | -- |
| Jul 2 | 6:29 PM | 240-671-2750 | Gaithersbu, MD | Incoming, CL | 5 | -- | -- | -- |
| Jul 3 | 10:27 AM | 410-290-1100 | Gaithersbu, MD | Columbia, MD | 5 | -- | -- | -- |
| Jul 3 | 11:37 PM | 240-671-2750 | Kensington, MD | Incoming, CL | 21 | -- | -- | -- |
| Jul 3 | 11:59 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 4 | 6:09 PM | 240-671-2750 | Rockville, MD | Wshngtnzn2, MD | 1 | -- | -- | -- |
| Jul 4 | 11:26 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 1 | -- | -- | -- |
| Jul 4 | 11:26 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 1 | -- | -- | -- |
| Jul 4 | 11:31 PM | 240-671-2750 | Gaithersbu, MD | Incoming, CL | 2 | -- | -- | -- |
| Jul 4 | 11:33 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 1 | -- | -- | -- |
| Jul 5 | 3:23 PM | 443-539-1214 | Columbia, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 5 | 4:04 PM | 240-484-4545 | Laurel, MD | Incoming, CL | 22 | -- | -- | -- |
| Jul 6 | 11:38 PM | 240-484-4545 | Rockville, MD | Laurel236, MD | 6 | -- | -- | -- |
| Jul 7 | 9:00 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 25 | -- | -- | -- |
| Jul 8 | 12:33 AM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 23 | -- | -- | -- |
| Jul 8 | 8:28 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 2 | -- | -- | -- |
| Jul 8 | 11:03 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 53 | -- | -- | -- |
| Jul 9 | 10:16 AM | 202-776-1732 | Gaithersbu, MD | Washington, DC | 70 | -- | -- | -- |
| Jul 9 | 11:56 AM | 240-484-4545 | Gaithersbu, MD | Incoming, CL | 19 | -- | -- | -- |
| Jul 9 | 4:55 PM | 240-630-3222 | Gaithersbu, MD | Wshngtnzn2, MD | 3 | -- | -- | -- |
| Jul 9 | 4:57 PM | 240-630-3222 | Gaithersbu, MD | Wshngtnzn2, MD | 2 | -- | -- | -- |
| Jul 9 | 5:57 PM | 240-556-5855 | Gaithersbu, MD | Wsngtnzn14, MD | 2 | -- | -- | -- |
| Jul 10 | 2:22 PM | 240-556-5855 | Gaithersbu, MD | Wsngtnzn14, MD | 1 | -- | -- | -- |
| Jul 10 | 3:35 PM | 301-913-0345 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 10 | 4:11 PM | 240-484-4545 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 10 | 11:04 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 11 | 11:49 AM | 301-913-0345 | Gaithersbu, MD | Incoming, CL | 2 | -- | -- | -- |
| Jul 11 | 11:51 AM | 301-913-0345 | Gaithersbu, MD | Bethesda, MD | 2 | -- | -- | -- |
| Jul 11 | 1:59 PM | 631-636-5988 | Gaithersbu, MD | Incoming, CL | 36 | -- | -- | -- |
| Jul 11 | 4:18 PM | 202-503-6602 | Gaithersbu, MD | Washington, DC | 1 | -- | -- | -- |
| Jul 11 | 4:21 PM | 202-503-6602 | Gaithersbu, MD | Incoming, CL | 16 | -- | -- | -- |
| Jul 11 | 6:54 PM | 301-913-0344 | Bethesda, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 11 | 7:33 PM | 800-435-9792 | Bethesda, MD | Toll-Free, CL | 34 | -- | -- | -- |
| Jul 11 | 8:38 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 4 | -- | -- | -- |



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Billing period: Jul 1 - Jul 30, 2025

Talk activity (cont.)

Karen Reyes

240-475-0215

Apple iPhone 16 Pro

| Date | Time | Number | Origination | Destination | Min. | Airtime Charges | LD/Other Charges | Total |
|--------|----------|--------------|----------------|----------------|------|-----------------|------------------|-------|
| Jul 11 | 8:41 PM | 240-474-5615 | Gaithersbu, MD | Gaithersbg, MD | 1 | -- | -- | -- |
| Jul 12 | 3:05 PM | 240-484-4545 | Gaithersbu, MD | VM Deposit, CL | 1 | -- | -- | -- |
| Jul 13 | 1:42 PM | 240-669-9900 | Montgomery, MD | Wshngtnzn1, MD | 1 | -- | -- | -- |
| Jul 13 | 1:42 PM | 240-484-4545 | Montgomery, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 13 | 2:01 PM | 240-630-3222 | Montgomery, MD | Wshngtnzn2, MD | 2 | -- | -- | -- |
| Jul 13 | 2:03 PM | 301-340-8783 | Montgomery, MD | Rockville, MD | 1 | -- | -- | -- |
| Jul 14 | 4:19 PM | 815-557-6636 | Gaithersbu, MD | Joliet, IL | 9 | -- | -- | -- |
| Jul 14 | 8:14 PM | 240-484-4545 | Gaithersbu, MD | VM Deposit, CL | 1 | -- | -- | -- |
| Jul 14 | 8:14 PM | 240-484-4545 | Gaithersbu, MD | VM Deposit, CL | 1 | -- | -- | -- |
| Jul 14 | 8:14 PM | 240-484-4545 | Gaithersbu, MD | VM Deposit, CL | 1 | -- | -- | -- |
| Jul 14 | 8:15 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 15 | 9:30 AM | 240-892-7230 | Chevy Chas, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 15 | 12:03 PM | 301-755-0833 | Washington, DC | Silver Spg, MD | 5 | -- | -- | -- |
| Jul 15 | 12:08 PM | 240-858-6181 | Washington, DC | Wshngtnzn2, MD | 6 | -- | -- | -- |
| Jul 15 | 12:23 PM | 410-926-5206 | Washington, DC | Incoming, CL | 4 | -- | -- | -- |
| Jul 15 | 3:49 PM | 410-926-5206 | Washington, DC | Catonsvl, MD | 8 | -- | -- | -- |
| Jul 15 | 10:56 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 137 | -- | -- | -- |
| Jul 16 | 6:30 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 2 | -- | -- | -- |
| Jul 16 | 6:33 PM | 240-484-4545 | Gaithersbu, MD | Incoming, CL | 11 | -- | -- | -- |
| Jul 17 | 11:45 AM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 17 | 7:28 PM | 240-636-3007 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 17 | 7:31 PM | 240-636-3007 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 17 | 9:14 PM | 240-636-3007 | Gaithersbu, MD | Incoming, CL | 3 | -- | -- | -- |
| Jul 18 | 1:21 AM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 18 | 3:32 PM | 631-636-5988 | Gaithersbu, MD | Incoming, CL | 7 | -- | -- | -- |
| Jul 18 | 3:44 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 18 | 3:47 PM | 631-636-5988 | Gaithersbu, MD | Incoming, CL | 79 | -- | -- | -- |
| Jul 18 | 10:17 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 18 | 10:23 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 77 | -- | -- | -- |
| Jul 18 | 11:47 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 9 | -- | -- | -- |
| Jul 18 | 11:57 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 24 | -- | -- | -- |
| Jul 19 | 9:17 AM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 2 | -- | -- | -- |
| Jul 19 | 8:20 PM | 240-671-2750 | Rockville, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 20 | 5:02 PM | 301-346-3107 | Gaithersbu, MD | Silver Spg, MD | 2 | -- | -- | -- |
| Jul 20 | 8:51 PM | 240-751-6456 | Ellicott C, MD | Gaithersbg, MD | 57 | -- | -- | -- |
| Jul 21 | 1:44 PM | 855-629-2326 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 21 | 2:51 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 2 | -- | -- | -- |
| Jul 21 | 4:36 PM | 202-776-1732 | Rockville, MD | Washington, DC | 17 | -- | -- | -- |
| Jul 21 | 6:36 PM | 301-346-3107 | Rockville, MD | Silver Spg, MD | 4 | -- | -- | -- |
| Jul 21 | 8:53 PM | 240-484-4545 | Bethesda, MD | Laurel236, MD | 4 | -- | -- | -- |
| Jul 21 | 9:22 PM | 240-671-2750 | Rockville, MD | Wshngtnzn2, MD | 1 | -- | -- | -- |
| Jul 22 | 9:31 AM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 22 | 11:52 AM | 240-474-5615 | Gaithersbu, MD | Gaithersbg, MD | 3 | -- | -- | -- |
| Jul 22 | 12:49 PM | 301-220-1850 | Gaithersbu, MD | Berwyn, MD | 1 | -- | -- | -- |
| Jul 22 | 12:50 PM | 301-220-1850 | Gaithersbu, MD | Berwyn, MD | 2 | -- | -- | -- |
| Jul 22 | 12:51 PM | 301-220-1850 | Gaithersbu, MD | Berwyn, MD | 4 | -- | -- | -- |
| Jul 22 | 10:24 PM | 240-671-2750 | Ellicott C, MD | Wshngtnzn2, MD | 30 | -- | -- | -- |



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Talk activity (cont.)

Karen Reyes

240-475-0215

Apple iPhone 16 Pro

| Date | Time | Number | Origination | Destination | Min. | Airtime Charges | LD/Other Charges | Total |
|--------|----------|--------------|----------------|----------------|------|-----------------|------------------|-------|
| Jul 23 | 7:28 PM | 240-484-4545 | Rockville, MD | Laurel236, MD | 2 | -- | -- | -- |
| Jul 24 | 1:03 PM | 240-484-4545 | Washington, DC | VM Deposit, CL | 1 | -- | -- | -- |
| Jul 24 | 2:06 PM | 240-484-4545 | Washington, DC | Incoming, CL | 1 | -- | -- | -- |
| Jul 24 | 6:04 PM | 240-484-4545 | Washington, DC | Laurel236, MD | 2 | -- | -- | -- |
| Jul 24 | 7:07 PM | 240-484-4545 | Rockville, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 24 | 7:36 PM | 240-671-2750 | Bethesda, MD | Wshngtnzn2, MD | 5 | -- | -- | -- |
| Jul 25 | 1:27 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 25 | 3:26 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 1 | -- | -- | -- |
| Jul 25 | 4:20 PM | 301-498-1806 | Gaithersbu, MD | Laurel, MD | 1 | -- | -- | -- |
| Jul 25 | 4:21 PM | 301-498-1806 | Gaithersbu, MD | Laurel, MD | 1 | -- | -- | -- |
| Jul 25 | 9:31 PM | 240-671-2750 | Gaithersbu, MD | Incoming, CL | 2 | -- | -- | -- |
| Jul 27 | 7:56 PM | 240-484-4545 | Gaithersbu, MD | Laurel236, MD | 3 | -- | -- | -- |
| Jul 27 | 10:08 PM | 240-671-2750 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 27 | 10:12 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 80 | -- | -- | -- |
| Jul 28 | 11:21 AM | 240-224-3668 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 29 | 1:16 PM | 240-474-5615 | Gaithersbu, MD | Gaithersbg, MD | 1 | -- | -- | -- |
| Jul 29 | 1:49 PM | 301-498-1806 | Gaithersbu, MD | Incoming, CL | 1 | -- | -- | -- |
| Jul 29 | 2:33 PM | 240-484-4545 | Laurel, MD | Laurel236, MD | 8 | -- | -- | -- |
| Jul 29 | 10:32 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 60 | -- | -- | -- |
| Jul 30 | 1:40 PM | 240-567-5353 | Gaithersbu, MD | Rockville, MD | 2 | -- | -- | -- |
| Jul 30 | 6:34 PM | 240-671-2750 | Gaithersbu, MD | Wshngtnzn2, MD | 2 | -- | -- | -- |

Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and inter connected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Verizon wireless surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative and Telco Recovery Charge, which helps defray and recover certain direct and indirect costs we or our agents incur, including:

- (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability and wireless tower mandate costs;
- (b) property taxes; and
- (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

Please note that these are Verizon wireless charges, not taxes or government imposed fees. These charges, and what's included, are subject to change from time to time.

Returned Payments

If you pay your wireless bill by check and your check is returned by your bank for insufficient funds, Verizon Wireless may resubmit your check to your bank for payment from your checking account.

Service Plan Features & Services

If your service plan has optional features or services that are included as part of your monthly subscription, electing to activate these subscriptions may affect your surcharges, taxes and governmental fees, even though your plan monthly service price does not change. Examples of these features are Apple Music or the Disney bundle.

Taxes and Other Governmental Charges

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$74.36.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$80.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$4.01 for voice, \$0.83 for messaging, \$70.16 for data, and \$5.00 for other services.

For more information, please go to vzw.com/taxesandsurcharges.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622



Account: 925785045-00001

Invoice: 8866826233

Billing period: Jul 1 - Jul 30, 2025

Additional information continued

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On July 1, 2025, the FUSC decreased to 10.97% of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges decreased to 36.0%. For more details, please call 1-888-684-1888.