



Embassy Suites by Hilton Phoenix Downtown North  
 10 East Thomas Road  
 PHOENIX, AZ 85012-3114  
 United States of America  
 TELEPHONE +1-602-222-1111 • FAX +1-602-265-4841  
 Reservations  
 www.hilton.com or 1 800 HILTONS

Figueroa, Roger

Room No: 801/NKS  
 Arrival Date: 5/27/2025 5:21:00 PM  
 Departure Date: 5/29/2025 5:34:00 AM  
 Adult/Child: 1/0  
 Cashier ID: STEWEI  
 Room Rate:  
 AL:  
 HH # 1557449442 BLUE  
 VAT #  
 Folio No/Che 318476 A

UNITED STATES OF AMERICA

Confirmation Number: 88174759

Embassy Suites by Hilton Phoenix Downtown North 6/11/2025 10:58:00 AM

		**BALANCE**	\$0.00

THANK YOU FOR CHOOSING EMBASSY SUITES DOWNTOWN NORTH!

CREDIT CARD DETAIL

APPR CODE	894519	MERCHANT ID	502749810
CARD NUMBER	AX *1000	EXP DATE	11/26
TRANSACTION ID	1373814	TRANS TYPE	Sale

INSERT  
THIS END UP

REAGAN  
NATIONAL AIRPORT  
RECEIPT A209  
ENTRY TIME:  
05/27/25 08:05  
EXIT TIME:  
05/29/25 16:31  
PARK-DUR.: HRS:MIN  
2:08:26  
AMOUNT:  
\$ 105.00  
KIND OF PAYMENT:  
AMEX  
XXXXXXXXXXXX1000  
XXXXX 201

**EXCEPTION**

Name & Address

\*\*\* MARKET/ GIFTSHOP \*\*\*

AL  
UNITED STATES OF AMERICA



Suite  
Arrival Date  
Departure Date

Adult/Child  
Suite Rate

Rate Plan:  
HH #  
AL:  
Car:

H 14  
11/5/2017 12:00:00 AM

10 East Thomas Road • Phoenix, AZ  
Phone (602) 222-1111 • Fax (602) 265-4841  
For reservations across the nation  
www.embassysuites.com or 1-800-EMBASSY

5/28/2025

DATE	REFERENCE	DESCRIPTION	AMOUNT
5/28/2025	1373482	AX *1000	(\$7.00)
		REF=0000319481-00411864 CHIP	\$0.00
		05	\$0.00
		AID:A000000025010801	\$0.00
		AID:A000000025010801	\$0.00
		AID-NM:A000C00025010801	\$0.00
		AC:7C7EB1134F2566C9	\$0.00
5/28/2025	1373483	MARKET PLACE	\$7.00
		**BALANCE**	\$0.00

# 35

Wildflower - Sky Harbor Air  
3400 E. Sky Harbor Boulevard  
Phoenix, AZ 85034  
(602)275-2300  
wildflowerbread.com

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## To Go

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Server: Reg 1

Check #35

Ordered:

5/29/25 6:08 AM

WF Egg

\$10.29

Soda/IT

\$3.69

WF Water (Air bottled)

\$3.59

Subtotal

\$17.57

Tax

\$1.51

Total

\$19.08

Input Type

AMERICAN EXPRESS

C (EMV Chip Read)

xxxxxxxx1000

Transaction Type

Authorization

Approval Code

Payment ID

Application ID

Application Label

Sale

Approved

804118

7HysCCq9bFqT

A000000025010801

AMERICAN EXPRESS



[Business] Your Thursday morning trip with Uber

From Uber Receipts <noreply@uber.com>  
Date Thu 5/29/2025 7:34 PM  
To Roger Figueroa <rfigueroa@unidosus.org>

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Total **\$18.89**  
May 29, 2025

# Thanks for riding, Roger

We hope you enjoyed your ride this morning.

**Total** **\$18.89**

Trip fare	\$13.01
Subtotal	\$13.01
Airport Pickup Surcharge	\$3.09
Booking Fee <input type="checkbox"/>	\$2.79

### Payments



**American Express \*\*\*\*1000**

**\$18.89**

5/29/25 4:34 PM

[Switch Payment Method](#)

[Download PDF](#)

## You rode with ULUGBEK

**4.98** Rating

Has passed a multi-step safety screen

Rate or tip

When you ride with Uber, your trips are insured in case of a covered accident.

[Learn more >](#)

UberX 7.45 miles | 12 min



**5:39 AM**

**10 E Thomas Rd, Phoenix,  
AZ 85012, US**



**5:52 AM**

**Terminal 4, Phoenix Sky  
Harbor International Airport  
(PHX), Phoenix, AZ 85034,  
US**

[Report lost item >](#)

[Contact support >](#)

[My trips >](#)



[Forgot password](#)

[Privacy](#)

[Terms](#)

Uber Technologies  
1725 3rd Street,  
San Francisco,  
California  
94158



Embassy Suites by Hilton Phoenix Downtown North  
 10 East Thomas Road  
 PHOENIX, AZ 85012-3114  
 United States of America  
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Figueroa, Roger

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CREDIT CARD DETAIL

APPR CODE	894519	MERCHANT ID	502749810
CARD NUMBER	AX *1000	EXP DATE	11/26
TRANSACTION ID	1373814	TRANS TYPE	Sale



### eTicket Itinerary and Receipt for Confirmation MS8VE0

**From** United Airlines <Receipts@united.com>  
**Date** Tue 6/10/2025 3:27 PM  
**To** Roger Figueroa <rfigueroa@unidosus.org>

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Tue, Jun 10, 2025

## Thank you for choosing United.

A receipt of your purchase is shown below. Please retain this email receipt for your records.

Get ready for your trip: [Visit the Travel-Ready Center](#), your one-stop digital assistant, to find out about important travel requirements specific to your trip.

Confirmation Number:

# MS8VE0

Flight 1 of 2 UA6157	Class: United Economy (T)
Sun, Aug 03, 2025	Sun, Aug 03, 2025
<b>01:05 PM</b>	<b>02:48 PM</b>
Washington, DC, US (IAD)	Kansas City, MO, US (MCI)
Flight Operated by MESA AIRLINES DBA UNITED EXPRESS.	

Flight 2 of 2 UA6115	Class: United Economy (W)
Fri, Aug 08, 2025	Fri, Aug 08, 2025
<b>12:45 PM</b>	<b>04:21 PM</b>
Kansas City, MO, US (MCI)	Washington, DC, US (IAD)
Flight Operated by MESA AIRLINES DBA UNITED EXPRESS.	

Traveler Details

FIGUEROAGOMEZ/ROGERANTONIO

eTicket number: **0162494526453**

Frequent Flyer: UA-XXXXX800 Member

Seats: IAD-MCI 22C

**MCI-IAD -----**

Purchase Summary

Method of payment:

**American Express ending in  
1000**

Date of purchase:

**Tue, Jun 10, 2025**

Airfare:	<b>432.37</b>
U.S. Transportation Tax:	<b>32.43</b>
U.S. Flight Segment Tax:	<b>10.40</b>
Passenger Civil Aviation Security Service Fee:	<b>11.20</b>
U.S. Passenger Facility Charge:	<b>9.00</b>

Total Per Passenger: 495.40 USD

**Total: 495.40 USD**

**Fare Rules**

Additional charges may apply for changes in addition to any fare rules listed.

NONREF/0VALUAFTDPT

Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

**MileagePlus Accrual Details**

Rogerantonio Figueroagomez					
Date	Flight	From/To	Award Miles	PQP	PQF
Sun, Aug 03, 2025	6157	Washington, DC, US (IAD) to Kansas City, MO, US (MCI)	1000	200	1
Fri, Aug 08, 2025	6115	Kansas City, MO, US (MCI) to Washington, DC, US (IAD)	1165	233	1
MileagePlus accrual totals:			2165	433	2

**Baggage allowance and charges for this itinerary**

Origin and destination for checked baggage	1st bag charge	2nd bag charge	1st bag weight and dimensions	2nd bag weight and dimensions
Sun, Aug 03, 2025 Washington, DC, US (IAD - Dulles) to Kansas City, MO, US (MCI)	40.00 USD	50.00 USD	50lbs(23kg) - 62in(157cm)	50lbs(23kg) - 62in(157cm)
Fri, Aug 08, 2025 Kansas City, MO, US (MCI)	40.00 USD	50.00 USD	50lbs(23kg) - 62in(157cm)	50lbs(23kg) - 62in(157cm)

to Washington, DC, US (IAD - Dulles)			
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## Important Information about MileagePlus Earning

- Accruals vary based on the terms and conditions of the traveler's frequent flyer program, frequent flyer status, and the selected itinerary. United MileagePlus® mileage accrual is subject to the rules of the MileagePlus program. Once travel has started, accruals will no longer display. You can always view your MileagePlus account for posted accrual.
- You can earn up to 75,000 award miles per ticket. The 75,000 award miles cap may be applied to your posted flight activity in an order different than shown. Accrual is only displayed for MileagePlus members who choose to accrue to their MileagePlus account.

## eTicket Reminders

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 45 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.  
**EXCEPTION:** When departing from Anchorage, Atlanta, Austin, Baltimore, Chicago, Cincinnati, Cleveland, Dallas/Ft. Worth, Denver, Detroit, Fort Lauderdale, Greenville-Spartanburg, Guam, Honolulu, Houston, Indianapolis, Jacksonville, Kona, Las Vegas, Los Angeles, Maui, Miami, New York (LGA), Newark, Orange County (SNA), Orlando, Philadelphia, Phoenix, Pittsburgh, Raleigh/Durham, Reno, San Diego, San Francisco, San Juan, PR (60 minutes), Savannah, Seattle, St. Louis, St. Thomas, U.S. Virgin Islands (60 minutes), Tampa, Washington, DC (both IAD and DCA), the check in requirement time for Passengers and Bags is 45 minutes except where noted.
  - **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 15 minutes prior to scheduled departure.
  - Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
  - Bring your boarding pass or this eTicket Receipt along with [photo identification](#) to the airport.
  - The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger. The fare rules for your ticket may restrict your carry-on baggage allowance even further.
  - For up to the minute flight information, sign-up for our [Flight Status Updates](#) or call 1-800-824-6200; in Spanish 1-800-426-5561.
  - If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
  - For the most current status of your reservation, go to our [Flight Status](#) page.
  - Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules.
- The base price of some ancillary items on your receipt may include taxes, when applicable.

## Data Protection Notice

Your personal data will be processed in accordance with the applicable carrier's privacy policy and if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred

## Customer Care Contact Information

We welcome your compliments, comments or complaints regarding United or a United travel experience. You may contact us using our [Customer Care](#) form

## Hazardous materials

Federal law forbids the carriage of hazardous materials on board aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Common examples of hazardous materials/dangerous goods include spare or loose lithium batteries, fireworks, strike-anywhere matches, aerosols, pesticides, bleach and corrosive materials. Additional information can be found on:

[united.com restricted items page](#)

[FAA website Pack Safe page](#)

[TSA website Prohibited Items page](#)

## Refunds Within 24 Hours

When you book and ticket a reservation through united.com, the United mobile app, the United Customer Contact Center, at our ticket counters or city ticket offices, or if you use MileagePlus® miles to book an award ticket, we will allow you to cancel the ticketed reservation without penalty and receive a 100 percent refund of the ticket price to the original form of payment if you cancel the reservation within 24 hours of purchase and if the reservation is made one week or more prior to scheduled flight departure.

## Disinsection Notice

Certain countries require that the passenger cabins of aircraft be treated with insecticides. For additional information and a list of those countries, please visit the [U.S. Department of Transportation's disinsection website](#).

## IMPORTANT CONSUMER NOTICES

**Changes/Cancellations** - Most tickets, other than Basic Economy tickets or those for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean, may be changed to a different itinerary, or cancelled and the value of the ticket retained so that it can be applied to a new ticket, without a change fee. Such change or cancellation must be made prior to the scheduled departure time. Travelers making changes will be responsible for the fare difference if the new itinerary has a higher fare than the original ticketed itinerary. Regarding non-refundable tickets, if the new itinerary has a lower fare than the original ticketed itinerary, changes can be made without charge, but the traveler is not entitled to any residual value. United may, in its sole discretion, provide partial or full residual credit under certain circumstances. A change fee may apply for changes or cancellations made to tickets for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean. Policies concerning your ability to make reservation changes and cancellations and any fees associated with such changes can be found at [Important travel notices | United Airlines](#).

**Notice of Baggage Liability Limitations** - For domestic travel between points within the United States (except for domestic portions of international journeys), United's liability for loss of, damage to, or delay in delivery of a customer's checked baggage is limited to \$3,800 per ticketed customer unless a higher value is declared in advance and additional charges are paid (not applicable to wheelchairs or other assistive devices). For such travel, United assumes no liability for high value, fragile, perishable, or otherwise excluded items; excess valuation may not be declared on certain types of valuable articles. Further information may be obtained from the carrier. For international travel governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability is approximately 640 USD per bag for checked baggage, and 400 USD per passenger for unchecked baggage. For international travel governed by the Montreal Convention (including the domestic portions of the trip), maximum liability is 1,288 SDRs per passenger for baggage, whether checked or unchecked. For baggage lost, delayed, or damaged in connection with domestic travel, United requires that customers provide preliminary notice within 24 hours after arrival of the flight on which the baggage was or was to be transported and submit a written claim within 45 days of the flight. For baggage damaged or delayed in connection with most international travel (including domestic portions of international journeys), the Montreal Convention and United require customers to provide carriers written notice as follows: (a) for damaged baggage, within seven days from the date of receipt of the damaged baggage; (b) for delayed baggage, within 21 days from the date the baggage should have been returned to the customer. Please refer to Rule 28 of United's Contract of Carriage for important information relating to baggage and other limitations of liability.

**Notice of Incorporated Terms** - Transportation is subject to the terms and conditions of United's Contract of Carriage, which are incorporated herein by reference. Incorporated terms may include, but are not limited to: 1. Limits on liability for personal injury or death


of the customer, and for loss, damage, or delay of goods and baggage, including high value, fragile, perishable, or otherwise excluded items. 2. Claims restrictions, including time periods within which customers must file a claim or bring an action against the carrier. 3. Rights of the carrier to change terms of the contract. 4. Rules about reconfirmation of reservations, check-in times, and refusal to carry. 5. Rights of the carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of an alternate air carrier or aircraft, and rerouting. The full text of United's Contract of Carriage is available at [united.com](http://united.com) or you may request a copy at any United ticket counter. Passengers have the right, upon request at any location where United's tickets are sold within the United States, to receive free of charge by mail or other delivery service the full text of United's Contract of Carriage.

**Notice of Certain Terms** - If you have purchased a restricted ticket, depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to, the following may apply to your travel: (1) the ticket may not be refundable but can be exchanged for a fee for another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) select tickets may not be eligible for refunds or changes even for a fee; (4) select tickets have no residual value and cannot be applied towards the purchase of future travel; or (5) travel may be restricted to specific flights and/ or times and a minimum and/or maximum stay may be required. United reserves the right to refuse carriage to any person who has acquired a ticket in violation of any United tariffs, rules, or regulations, or in violation of any applicable national, federal, state, or local law, order, regulation, or ordinance. Notwithstanding the foregoing, you are entitled to a full refund if you cancel a ticket purchased at least a week prior to departure within 24 hours of purchase.

**Notice of Boarding Times** - For Domestic flights, customers must be at the boarding gate at least 15 minutes prior to scheduled departure. For International flights, customers must be at the boarding gate at least 30 minutes prior to scheduled departure. The time limits provided by United in this Notice are minimum time requirements. Customer and baggage processing times may differ from airport to airport. Please visit [united.com](http://united.com) for information regarding airport-specific boarding times. It is the customer's responsibility to arrive at the airport with enough time to complete check-in, baggage, and security screening processes within these minimum time limits. Please be sure to check flight information monitors for the correct boarding gate and the departure time of your flight. Failure to be at the boarding gate by the required time could result in the loss of your seat without compensation, regardless of whether you are already checked in or have a confirmed seat and boarding pass.

**Advice to International Passengers on Carrier Liability** - Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including contracts of carriage embodied in applicable tariffs, governs, and may limit the liability of the Carrier in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.

**Notice - Overbooking of Flights** - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadlines, which are available upon request from the air carrier, persons, denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. *Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.*

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## E-mail Information

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[View our Privacy Policy](#)

[View our Legal Notices](#)

# Lucid Software Inc.

10355 South Jordan Gateway Suite 300  
South Jordan, UT 84095  
United States  
Email: support@lucid.co

# Invoice

Invoice # 18747897  
Billed On Jun 25, 2025  
Terms On-Receipt  
Due On Jun 25, 2025

Bill To

**Roger Figueroa**

20850  
United States

**PAID**

on Jun 25, 2025

**\$114.48** USD

Date	Description	Qty	Price	Subtotal	Tax	Total
Jun 25, 2025 – Jun 25, 2026	Lucidchart Individual	1	\$108.00	\$108.00	6.000%	\$114.48

Subtotal \$108.00

MD Tax 6% \$6.48

**Total \$114.48**

Paid (\$114.48)

**Amount Due \$0.00**

## Payments

Jun 25, 2025 \$114.48 Payment from American Express ... 1000

## Notes

All amounts in United States Dollars (USD)

## Terms and Conditions:

AS A REMINDER AND TO HELP PROTECT YOUR INFORMATION, ALL OFFICIAL EMAILS WILL ONLY COME FROM ONE OF THESE TWO DOMAINS: LUCID.CO OR LUCIDCHART.COM

Have a question about this invoice or a payment? Our Accounts Receivable team is here to help. You can reach them at ar@lucid.co or by calling 385-292-0856.

For any other assistance, our Customer Support team is available at support@lucid.co

## Payments via ACH/wire transfer:

Bank Name: HSBC Bank USA, N.A.

Bank Address: 2911 Walden Ave, Depew, NY 14043

Company Name: Lucid Software Inc

Company Address: 10355 South Jordan Gateway, Suite 300, South Jordan,

Utah 84095  
Account Type: Checking  
Account Number: 981026966  
ACH Transfer Routing Number: 022000020  
Wire Transfer Routing Number: 021001088  
Swift Code (bank code for international wires): MRMDUS33

Payments by check:  
Lucid Software Inc.  
10355 South Jordan Gateway, Suite 300  
South Jordan, Utah 84095

For other assistance, please contact [support@lucid.co](mailto:support@lucid.co)  
Please send remittance advice to [ar@lucid.co](mailto:ar@lucid.co)

Legal Notice: This Order Form is subject to either the electronically or manually signed services agreement between the parties, Lucid's standard Terms of Service found at <https://lucid.co/tos> (for direct customers and end users), or Lucid's channel partner agreement found at <https://lucid.co/channel-partner-agreement> (for resellers and pass through payment entities), as applicable (the "Agreement"). Any and all terms and conditions (preprinted or otherwise and regardless of how referenced) found in any purchase orders, vendor registration forms or portals, or similar documents shall be void and of no effect. Lucid assumes no obligations to states or end users pursuant to any cooperative purchasing organization contracts to which a reseller may be a party and no terms and conditions from any cooperative purchasing organization contracts are applicable to this purchase. Additional products or subscriptions added during the Subscription Term stated herein and future renewals will be subject to the same Agreement unless changed in writing. Descriptions of what is included in Lucid's Professional Services products and certain of Lucid's SaaS products are available at <https://lucid.co/product-service-descriptions> .



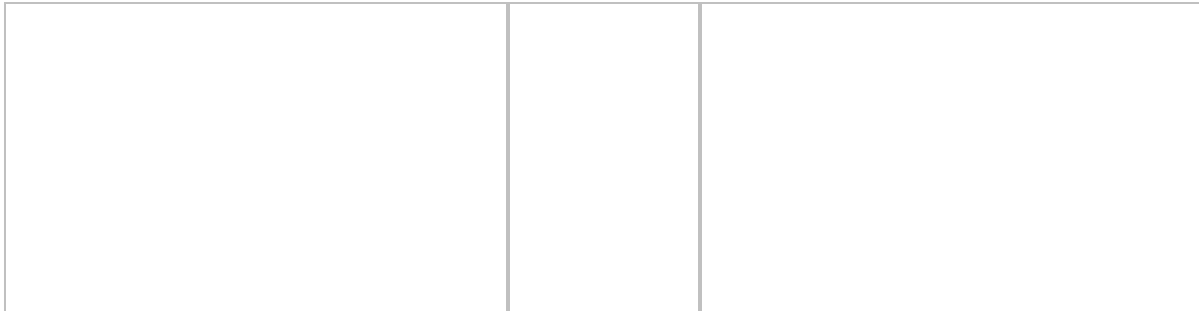
Your GroupGreeting receipt [#1586-8061]

From GroupGreeting <receipts+acct\_1lCrukBphWvjXVvn@stripe.com>

Date Fri 6/27/2025 10:05 AM

To Roger Figueroa <rfigueroa@unidosus.org>

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Receipt from GroupGreeting

Receipt #1586-8061

AMOUNT PAID	DATE PAID	PAYMENT METHOD
\$4.99	Jun 27, 2025, 7:05:01 AM	Link Link

**SUMMARY**

GroupGreeting Card

GroupGreeting Card × 1	\$4.99
Subtotal	\$4.99
<b>Amount paid</b>	<b>\$4.99</b>

If you have any questions, visit our support site at [https://www.groupgreeting.com/contact\\_us](https://www.groupgreeting.com/contact_us) or contact us at [support@groupgreeting.com](mailto:support@groupgreeting.com).

Something wrong with the email? [View it in your browser](#).

You're receiving this email because you made a purchase at GroupGreeting, which partners with [Stripe](#) to provide invoicing and payment processing.



**Payments:** Your American Express® Corporate Card statement is payable in full upon receipt. Payments received after 5:00pm may not be credited until the next day. Payments must be sent to the payment address shown on your statement and must include the remittance coupon from your statement. Payments must be made in US currency, with a single draft or check drawn on a US bank and payable in US dollars or with a single negotiable instrument payable in US dollars and clearable through the US banking system, or through an electronic payment method clearable through the US banking system. Your Account number must be included on or with all payments. If payment does not conform to these requirements, crediting may be delayed and additional Charges may be imposed. If we accept payment made in a foreign currency, we will choose a conversion rate that is acceptable to us to convert your remittance into US currency, unless a particular rate is required by law. Please do not send post-dated checks. They will be deposited upon receipt. Our acceptance of any payment marked with a restrictive legend will not operate as an accord or satisfaction without our express prior written approval.

**Authorization for Electronic Debit:** We will process checks electronically, at first presentment and any re-presentments, by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. By submitting a check for payment, you authorize us to initiate an electronic debit from your bank or asset account. When we process your check electronically, your payment may be debited to the bank or asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your bank or asset account statement. If we cannot collect the funds electronically we may issue a draft against the bank or asset account for the amount of the check. If you currently send in an individual payment for expenses on the Corporate Card, please note that you are eligible to pay your bill online.

**Authorization for Electronic Payments:** By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you will be authorizing us to initiate an electron debit to the financial account you specify in the amount you request. Payments received after 5:00pm may not be credited until the next day.

**Transactions Made in Foreign Currencies:** If you incur a Charge in a foreign currency, it will be converted into US dollars on the date it is processed by us or our agents. Unless a particular rate is required by applicable law, we will choose a conversion rate that is acceptable to us for that date. Currently the conversion rate that we use for a Charge in a foreign currency is no greater than (a) the highest official conversion rate published by a government agency, or (b) the highest interbank conversion rate identified by us from customary banking sources, on the conversion date or the prior business day, **in each instance increased by 2.5%**. This conversion rate may differ from rates in effect on the date of your Charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

**In Case of Errors or Questions About Your Bill:** If you think your bill is incorrect, or if you need more information about a transaction on your bill, please call 1-800-528-2122 or the number on the back of your Card. You can also write us on a separate sheet of paper at the Customer Service address noted to the right. Requests for refunds of credit balances (designated "CR") should be made by calling us at 1-800-528-2122 or the number on the back of your Card. Billing disputes can also be initiated online. This applies to Corporate Cards only, not Cards issued under the Corporate Defined Express Program.

**In Case of Errors or Questions About Electronic Transfers:** Please contact us by calling 1-800-IPAY-AXP for Pay By Phone, Pay By Computer issues and automatic payment issues.

**When Contacting Us Regarding Errors or Questions:** We must hear from you no later than 60 days after we send you the first bill on which the error or problem appeared. When contacting us, please give us the following information: 1. Your name and account number; 2. The dollar amount of the suspected error; 3. Describe why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.



**Manage your Card account online at:**  
americanexpress.com/  
checkyourbill



**For all further inquiries or to pay by phone,** please call the number on the back of your Card.

**If your Card has been lost or stolen,** please call 1-800-528-2122

**International Collect:**  
1-336-393-1111

**Hearing Impaired Services:**  
Dial Relay 711 and  
1-800-528-2122

**Large Print and Braille Statements:**  
1-800-528-2122



**Customer Service**  
P.O. Box 981531  
El Paso, TX  
79998-1531

**Payments**  
PO BOX 96001  
LOS ANGELES CA 90096-  
8000

## Change of Address, phone number, email

- Online at [www.americanexpress.com/updatecontactinfo](http://www.americanexpress.com/updatecontactinfo)
- Via Mobile device
- Voice automated: call the number on the back of your card
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care

**Please do not add any written communication or address change on this stub.**



