



PO BOX 489  
NEWARK, NJ 07101-0489

**Account:** 419468509-00001

**Invoice:** 8818912142

**Billing period:** Mar 16 - Apr 15, 2025

KEYLINE



SUSIE SAAVEDRA  
860 N MADISON ST  
ARLINGTON, VA 22205-1577

**Questions about your bill?**

verizon.com/support  
800-922-0204

### Snapshot of your bill

(details on page 3)

Balance from last bill	\$0.00
This month's charges	\$296.81
<b>Total due on May 7</b>	<b>\$296.81</b>

You have Auto Pay scheduled for May 5, 2025.

If you don't pay the total charges due by the due date, you'll be charged 5% of the unpaid balance or \$7, whichever is greater, if allowed by law in the state of your billing address.



SUSIE SAAVEDRA  
860 N MADISON ST  
ARLINGTON, VA 22205-1577

**Bill date** April 15, 2025  
**Account number** 419468509-00001  
**Invoice number** 8818912142

### Total Amount Due

Deducted from bank account on 05/05/25  
DO NOT MAIL PAYMENT

**\$296.81**

Please see back for instructions on writing to us.

PO BOX 16810  
NEWARK, NJ 07101-6810



88189121420104194685090000100000029681000000296817



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## Questions about paying your bill?

Go to <https://go.vzw.com/billing-support> to learn more.

## Address change:

Change your address at [go.vzw.com/changeaddress](https://go.vzw.com/changeaddress).

### Questions about your bill?

[verizon.com/support](https://verizon.com/support)

800-922-0204

## Important Information:

Many billing questions can be resolved easily online or with the My Verizon App. Customer service can also assist you by phone, chat or in a retail store for billing questions or disputes.

All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to this below address:

Verizon  
Attn: Correspondence Team  
PO Box 15069  
Albany, NY 12212

Select a checkbox that describes how we can help you along with any additional information and include it with your written correspondence.

### Automatic Payment Enrollment for Account: 419468509-00001 SUSIE SAAVEDRA

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



Please select a checkbox that best describes how we can help you and include details in the box below with any written correspondence.

Payment Verification	Address Change	Name Change	Billing Dispute	Service Change	Other
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional information (for example new address or details on your request)

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# Your April bill is \$296.81

Due May 7

## Since your last bill

You paid \$282.77.

Your bill increased by \$14.04.

### Questions about your bill?

[verizon.com/support](https://verizon.com/support)

800-922-0204

## Review your bill online

An itemized bill breakdown of all charges and credits is available on the My Verizon app and online.

Scan the QR code with your camera app or go to [go.vzw.com/bill](https://go.vzw.com/bill).



## Bill summary by line

<b>Account-wide charges &amp; credits</b>	<b>\$63.55</b>
<b>Susie Saavedra</b> Apple iPhone 15 Pro (202-329-8968)	<b>\$48.45</b>
<b>Susie Saavedra</b> Apple iPhone 15 Pro (215-900-1122)	<b>\$60.49</b>
<b>Susie Feliz</b> Apple iPhone 16 (571-999-3684)	<b>\$61.25</b>
<b>Susie Feliz</b> Apple iPhone 15 Plus (703-414-9894)	<b>\$63.07</b>
<b>Total:</b>	<b>\$296.81</b>

### Surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$22.87 and taxes and gov fees of \$6.79. For an itemized list of taxes, fees and surcharges visit [go.vzw.com/bill](https://go.vzw.com/bill).



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## Charges by line details

**Account-wide charges & credits** **\$63.55**

**One-time charges & credits** **\$5.16**

Device protect price adjust \$5.16

**Plan** **-\$10.00**

\$10 VERIZON LOYALTY DISCOUNT - \$10.00  
Apr 16 - May 15

**Services & perks** **\$68.00**

VZ MOBILE PROTECT MD 4-20 LINE \$68.00  
Apr 16 - May 15

**Surcharges** **\$0.27**

Fed universal service charge \$0.24  
VA gross receipts surchg \$0.01  
Local BUS lic surchg \$0.02

**Taxes & gov fees** **\$0.12**

State Tax \$0.12

**Susie Saavedra** **\$48.45**

Apple iPhone 15 Pro  
202-329-8968

**Plan** **\$30.00**

Unlimited Welcome \$40.00  
Price lock guarantee  
Apr 16 - May 15

Auto Pay and paper-free billing discount - \$10.00  
Apr 16 - May 15

**Devices** **\$0.00**

### Plan

You can continue to get the \$10 monthly Verizon Loyalty discount as long as you use qualifying Mobile and Fios services.

You can continue to get the \$10 monthly Verizon Loyalty discount as long as you use qualifying Mobile and Fios services.

### Services & Perks

Services & Perks are billed a month in advance.

#### Service rate adjustment

Starting Mar 27, 2025, the price of Verizon Mobile Protect Multi-device has changed from \$60.00/mo to \$68.00/mo

### Plan

Plans are billed a month in advance.

Includes the \$10.00/month discount on your UNLIMITED WELCOME plan for being enrolled in Auto Pay and paper-free billing.

### Services & Perks

Taxes for Services & Perks purchases and "Purchases from other vendors" are billed in "Taxes and gov fees." For a breakout of tax details visit [go.vzw.com/mybill](http://go.vzw.com/mybill).



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## Charges by line details (continued)

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IPHONE 13 128 MIDNIGHT	\$22.22
Payment 35 of 36 (\$22.22 remaining)	
Agreement 1584935611	
Trade-In Device Promo Credit	-\$22.22
Credit 35 of 36	

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### Services & perks **\$10.99**

Music Subscription - Apple Music Individual	\$10.99
Mar 28 - Apr 26	

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### Surcharges **\$6.49**

Fed Universal Service Charge	\$1.01
Regulatory Charge	\$0.19
Admin & Telco Recovery Charge	\$3.50
DC Gross Receipt Surchg	\$1.03
DC 911 Surcharge	\$0.76

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### Taxes & gov fees **\$0.97**

DC State Sales Tax	\$0.97
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## Susie Saavedra **\$60.49**

Apple iPhone 15 Pro  
215-900-1122

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### Plan **\$54.00**

5G Play More	\$59.00
Apr 16 - May 15	
Auto Pay and paper-free billing discount	-\$5.00
Apr 16 - May 15	

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### Surcharges **\$4.83**

Fed Universal Service Charge	\$1.05
Regulatory Charge	\$0.19
Admin & Telco Recovery Charge	\$3.50
VA Gross Receipts Surchg	\$0.02
Local BUS Lic Surchg	\$0.07

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### Taxes & gov fees **\$1.66**

VA State 911 Fee	\$0.82
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#### Plan

Plans are billed a month in advance.

Includes the \$5.00/month discount on your 5G PLAY MORE plan for being enrolled in Auto Pay and paper-free billing.



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## Charges by line details (continued)

VA State 988 Fee	\$0.12
VA Communication Sales Tax	\$0.56
VA State Sales Tax	\$0.11
Arlington Cnty Sales Tax	\$0.03
Northern VA Region Sales Tax	\$0.02

### **Susie Feliz** **\$61.25**

Apple iPhone 16  
571-999-3684

<b>Plan</b>	<b>\$30.00</b>
Unlimited Welcome	\$40.00
Price lock guarantee Apr 16 - May 15	
Auto Pay and paper-free billing discount Apr 16 - May 15	-\$10.00

#### Plan

Plans are billed a month in advance.

Includes the \$10.00/month discount on your UNLIMITED WELCOME plan for being enrolled in Auto Pay and paper-free billing.

<b>Devices</b>	<b>\$15.00</b>
IP16 128 GB BLK	\$23.05
Payment 3 of 36 (\$760.65 remaining) Agreement 1361479996	
Device Promotional Credit Credit 3 of 36	-\$8.05

#### Services & Perks

Taxes for Services & Perks purchases and "Purchases from other vendors" are billed in "Taxes and gov fees." For a breakout of tax details visit [go.vzw.com/mybill](http://go.vzw.com/mybill).

<b>Services &amp; perks</b>	<b>\$10.00</b>
100 GB Mobile Hotspot	\$10.00
Plan perk Mar 16 - Apr 15	

<b>Surcharges</b>	<b>\$4.68</b>
Fed Universal Service Charge	\$0.91
Regulatory Charge	\$0.19
Admin & Telco Recovery Charge	\$3.50
VA Gross Receipts Surchg	\$0.02
Local BUS Lic Surchg	\$0.06

<b>Taxes &amp; gov fees</b>	<b>\$1.57</b>
VA State 911 Fee	\$0.82
VA State 988 Fee	\$0.12
VA Communication Sales Tax	\$0.47



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## Charges by line details (continued)

VA State Sales Tax	\$0.11
Arlington Cnty Sales Tax	\$0.03
Northern VA Region Sales Tax	\$0.02

### Susie Feliz **\$63.07**

Apple iPhone 15 Plus  
703-414-9894

### One-time charges & credits **\$24.00**

TravelPass - Pakistan - 1 day (Mar 24)	\$12.00
TravelPass - Pakistan - 1 day (Mar 29)	\$12.00

### Plan **\$30.00**

Unlimited Welcome	\$40.00
Price lock guarantee Apr 16 - May 15	
Auto Pay and paper-free billing discount Apr 16 - May 15	-\$10.00

### Devices **\$0.00**

IP15 PL 128 BLK	\$23.05
Payment 3 of 36 (\$760.65 remaining) Agreement 1384655033	
Device Promotional Credit Credit 3 of 36	-\$23.05

### Surcharges **\$6.60**

Fed Universal Service Charge	\$2.71
Regulatory Charge	\$0.19
Admin & Telco Recovery Charge	\$3.50
VA Gross Receipts Surchg	\$0.05
Local BUS Lic Surchg	\$0.15

### Taxes & gov fees **\$2.47**

VA State 911 Fee	\$0.82
VA State 988 Fee	\$0.12
VA Communication Sales Tax	\$1.37
VA State Sales Tax	\$0.11
Alexandria Ind City Tax	\$0.03
Northern VA Region Sales Tax	\$0.02

#### Plan

Plans are billed a month in advance.

Includes the \$10.00/month discount on your UNLIMITED WELCOME plan for being enrolled in Auto Pay and paper-free billing.



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## Talk activity

Susie Saavedra

202-329-8968

Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 16	8:17 PM	916-204-5992	Falls Chur, VA	Incoming, CL	42	--	--	--
Mar 17	9:47 AM	866-679-9129	Falls Chur, VA	Toll-Free, CL	5	--	--	--
Mar 17	11:47 AM	215-900-1122	Washington, DC	Incoming, CL	1	--	--	--
Mar 17	4:44 PM	215-900-1122	Falls Chur, VA	Incoming, CL	7	--	--	--
Mar 18	8:41 AM	240-869-9477	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 18	8:56 AM	240-869-9477	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 18	10:21 AM	866-985-0986	Falls Chur, VA	Incoming, CL	17	--	--	--
Mar 18	11:56 AM	703-269-4040	Falls Chur, VA	Incoming, CL	2	--	--	--
Mar 18	3:55 PM	202-280-9910	Falls Chur, VA	Washington, DC	11	--	--	--
Mar 18	4:14 PM	215-900-1122	Falls Chur, VA	Incoming, CL	6	--	--	--
Mar 18	4:19 PM	202-409-1203	Falls Chur, VA	Incoming, CL	3	--	--	--
Mar 18	4:22 PM	215-900-1122	Falls Chur, VA	Phila, PA	9	--	--	--
Mar 18	4:51 PM	215-900-1122	Falls Chur, VA	Phila, PA	1	--	--	--
Mar 19	10:30 AM	801-232-9955	Falls Chur, VA	Incoming, CL	34	--	--	--
Mar 19	11:24 AM	703-536-5999	Falls Chur, VA	Fis Church, VA	1	--	--	--
Mar 19	11:32 AM	732-964-2495	Falls Chur, VA	Incoming, CL	17	--	--	--
Mar 19	12:23 PM	215-900-1122	Falls Chur, VA	Phila, PA	6	--	--	--
Mar 19	2:49 PM	215-900-1122	Arlington, VA	Phila, PA	1	--	--	--
Mar 19	3:06 PM	215-900-1122	Washington, DC	Phila, PA	1	--	--	--
Mar 19	3:09 PM	215-900-1122	Falls Chur, VA	Incoming, CL	2	--	--	--
Mar 19	5:01 PM	202-977-8147	Falls Chur, VA	Wshngtnzn1, DC	38	--	--	--
Mar 19	5:43 PM	252-320-7136	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 19	7:24 PM	910-922-8550	Washington, DC	Incoming, CL	1	--	--	--
Mar 19	8:30 PM	910-922-8550	Washington, DC	Fayettevl, NC	4	--	--	--
Mar 20	10:11 AM	202-223-2532	Falls Chur, VA	Washington, DC	1	--	--	--
Mar 20	10:15 AM	703-346-5854	Falls Chur, VA	Incoming, CL	19	--	--	--
Mar 20	10:39 AM	703-346-5854	Falls Chur, VA	Alexandria, VA	5	--	--	--
Mar 20	2:53 PM	215-900-1122	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 20	7:07 PM	910-922-8550	Washington, DC	Fayettevl, NC	1	--	--	--
Mar 20	7:25 PM	910-922-8550	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 20	7:33 PM	910-922-8550	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 22	3:17 PM	571-359-1316	Falls Chur, VA	Manassas, VA	2	--	--	--
Mar 23	10:02 AM	571-359-1316	Washington, DC	Incoming, CL	1	--	--	--
Mar 24	9:04 AM	703-621-3175	Falls Chur, VA	Fairfax, VA	2	--	--	--
Mar 24	10:03 AM	215-900-1122	Falls Chur, VA	Incoming, CL	9	--	--	--
Mar 24	11:12 AM	703-608-5510	Falls Chur, VA	Arlington, VA	3	--	--	--
Mar 24	3:33 PM	703-999-5811	Falls Chur, VA	Incoming, CL	3	--	--	--
Mar 25	9:59 AM	301-261-3444	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 25	10:13 AM	215-900-1122	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 25	10:35 AM	215-900-1122	Falls Chur, VA	Phila, PA	2	--	--	--
Mar 25	1:29 PM	202-271-7011	Falls Chur, VA	Washington, DC	8	--	--	--
Mar 25	1:38 PM	910-364-1351	Washington, DC	Fayettevl, NC	1	--	--	--
Mar 25	1:44 PM	215-900-1122	Arlington, VA	Phila, PA	1	--	--	--
Mar 25	1:54 PM	305-752-6116	Arlington, VA	Incoming, CL	12	--	--	--
Mar 25	2:32 PM	910-364-1351	Arlington, VA	Fayettevl, NC	2	--	--	--
Mar 25	2:34 PM	202-271-7011	Arlington, VA	Washington, DC	3	--	--	--
Mar 25	3:10 PM	703-822-1285	Washington, DC	Incoming, CL	2	--	--	--
Mar 25	3:13 PM	215-900-1122	Arlington, VA	Phila, PA	1	--	--	--
Mar 25	3:15 PM	703-822-1285	Washington, DC	Alexandria, VA	1	--	--	--
Mar 25	3:20 PM	215-900-1122	Arlington, VA	Incoming, CL	1	--	--	--



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### Talk activity (cont.)

Susie Saavedra  
202-329-8968  
Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 25	3:25 PM	703-924-2100	Arlington, VA	Alexandria, VA	4	--	--	--
Mar 25	5:21 PM	215-900-1122	Falls Chur, VA	Phila, PA	1	--	--	--
Mar 25	5:22 PM	215-900-1122	Arlington, VA	Incoming, CL	2	--	--	--
Mar 25	6:46 PM	703-924-2100	Washington, DC	Incoming, CL	4	--	--	--
Mar 25	11:36 PM	502-938-7863	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 26	7:54 AM	215-900-1122	Falls Chur, VA	Incoming, CL	2	--	--	--
Mar 26	8:29 AM	910-364-1351	Falls Chur, VA	Incoming, CL	7	--	--	--
Mar 26	8:40 AM	877-968-3778	Falls Chur, VA	Toll-Free, CL	14	--	--	--
Mar 26	9:13 AM	800-672-3343	Falls Chur, VA	Toll-Free, CL	2	--	--	--
Mar 26	10:52 AM	910-364-1351	Crystal Ci, VA	Incoming, CL	1	--	--	--
Mar 26	1:03 PM	301-662-1600	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 26	1:32 PM	866-452-5664	Falls Chur, VA	Toll-Free, CL	6	--	--	--
Mar 26	2:22 PM	910-922-8550	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 26	4:42 PM	202-280-9910	Falls Chur, VA	Incoming, CL	7	--	--	--
Mar 26	7:36 PM	202-977-8147	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 26	7:41 PM	202-977-8147	Falls Chur, VA	Wshngtnzn1, DC	1	--	--	--
Mar 26	7:44 PM	202-977-8147	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 26	8:24 PM	910-364-1351	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 26	8:30 PM	202-977-8147	Falls Chur, VA	Wshngtnzn1, DC	6	--	--	--
Mar 26	8:40 PM	301-331-3725	Falls Chur, VA	Hagerstown, MD	7	--	--	--
Mar 26	8:47 PM	202-977-8147	Falls Chur, VA	Incoming, CL	4	--	--	--
Mar 28	7:47 AM	385-548-9074	Falls Chur, VA	VM Deposit, CL	2	--	--	--
Mar 28	2:17 PM	215-900-1122	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 28	2:18 PM	215-900-1122	Falls Chur, VA	Incoming, CL	5	--	--	--
Mar 29	9:16 AM	215-900-1122	Falls Chur, VA	Phila, PA	4	--	--	--
Mar 29	9:22 AM	215-900-1122	Falls Chur, VA	Incoming, CL	5	--	--	--
Mar 29	1:17 PM	703-269-4040	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 30	11:29 AM	910-364-1351	Falls Chur, VA	Fayettevl, NC	1	--	--	--
Mar 30	11:31 AM	385-548-9074	Falls Chur, VA	VM Deposit, CL	2	--	--	--
Mar 31	7:37 AM	910-364-1351	Arlington, VA	Incoming, CL	1	--	--	--
Mar 31	7:39 AM	910-364-1351	Arlington, VA	Fayettevl, NC	2	--	--	--
Mar 31	10:52 AM	703-477-3185	Falls Chur, VA	Incoming, CL	2	--	--	--
Mar 31	11:07 AM	703-477-3185	Falls Chur, VA	Alexandria, VA	2	--	--	--
Mar 31	11:12 AM	786-351-9976	Falls Chur, VA	Miami, FL	2	--	--	--
Mar 31	12:52 PM	215-900-1122	Falls Chur, VA	Incoming, CL	2	--	--	--
Mar 31	4:54 PM	910-364-1351	Arlington, VA	Fayettevl, NC	1	--	--	--
Mar 31	5:25 PM	910-364-1351	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 1	10:40 AM	703-565-2329	Falls Chur, VA	Incoming, CL	7	--	--	--
Apr 1	10:50 AM	786-351-9976	Falls Chur, VA	Incoming, CL	22	--	--	--
Apr 1	12:10 PM	703-516-8890	Falls Chur, VA	Incoming, CL	4	--	--	--
Apr 1	1:09 PM	703-516-8890	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 2	8:47 AM	703-621-3175	Falls Chur, VA	Fairfax, VA	2	--	--	--
Apr 2	10:12 AM	703-521-3143	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 2	10:47 AM	703-496-3019	Arlington, VA	Incoming, CL	2	--	--	--
Apr 2	12:20 PM	916-204-5992	Falls Chur, VA	Incoming, CL	35	--	--	--
Apr 2	1:21 PM	202-527-4500	Washington, DC	Incoming, CL	1	--	--	--
Apr 2	1:23 PM	202-527-4500	Washington, DC	Wshngtnzn1, DC	1	--	--	--



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## Talk activity (cont.)

Susie Saavedra  
202-329-8968  
Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 4	10:36 AM	215-900-1122	Falls Chur, VA	Incoming, CL	3	--	--	--
Apr 4	1:13 PM	703-521-3143	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 4	1:57 PM	619-933-7572	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 4	3:03 PM	619-933-7572	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 4	4:36 PM	215-900-1122	Arlington, VA	Incoming, CL	1	--	--	--
Apr 4	4:58 PM	619-933-7572	Arlington, VA	El Cajon, CA	1	--	--	--
Apr 5	11:38 AM	215-900-1122	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 5	11:39 AM	215-900-1122	Falls Chur, VA	Phila, PA	1	--	--	--
Apr 6	10:31 AM	703-521-3143	Washington, DC	Incoming, CL	1	--	--	--
Apr 7	11:51 AM	571-201-1149	Washington, DC	Incoming, CL	1	--	--	--
Apr 7	3:28 PM	301-331-3725	Washington, DC	Hagerstown, MD	5	--	--	--
Apr 7	3:56 PM	206-800-4657	Washington, DC	Richmndbch, WA	26	--	--	--
Apr 8	7:30 AM	215-900-1122	Falls Chur, VA	Incoming, CL	9	--	--	--
Apr 8	7:45 AM	215-900-1122	Falls Chur, VA	Incoming, CL	6	--	--	--
Apr 8	8:51 AM	571-224-2143	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 8	10:02 AM	215-900-1122	Washington, DC	Incoming, CL	2	--	--	--
Apr 8	5:07 PM	202-669-9693	Washington, DC	Washington, DC	7	--	--	--
Apr 8	8:47 PM	856-724-1280	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 10	10:27 AM	215-900-1122	Arlington, VA	Phila, PA	1	--	--	--
Apr 10	4:28 PM	415-608-7217	Falls Chur, VA	Snfc Cntrl, CA	1	--	--	--
Apr 11	7:05 AM	215-900-1122	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 11	7:07 AM	215-900-1122	Falls Chur, VA	Phila, PA	6	--	--	--
Apr 12	2:05 PM	215-900-1122	Falls Chur, VA	Incoming, CL	3	--	--	--
Apr 12	5:11 PM	215-900-1122	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 14	11:09 AM	703-346-5854	Falls Chur, VA	Incoming, CL	18	--	--	--
Apr 14	12:50 PM	703-924-2100	Falls Chur, VA	Alexandria, VA	3	--	--	--
Apr 14	3:22 PM	202-590-7137	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 14	3:29 PM	803-560-9792	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 14	5:02 PM	910-922-8550	Falls Chur, VA	Incoming, CL	11	--	--	--
Apr 14	5:17 PM	215-900-1122	Falls Chur, VA	Phila, PA	1	--	--	--
Apr 14	6:45 PM	703-924-2100	Alexandria, VA	Incoming, CL	1	--	--	--
Apr 15	12:01 PM	619-933-7572	Washington, DC	Incoming, CL	1	--	--	--
Apr 15	1:29 PM	703-496-3019	Washington, DC	Incoming, CL	1	--	--	--
Apr 15	4:31 PM	800-290-3935	Washington, DC	Toll-Free, CL	1	--	--	--
Apr 15	4:32 PM	800-290-3935	Washington, DC	Toll-Free, CL	2	--	--	--
Apr 15	4:34 PM	800-935-9935	Washington, DC	Toll-Free, CL	6	--	--	--
Apr 15	5:26 PM	215-900-1122	Arlington, VA	Phila, PA	2	--	--	--

## Talk activity

Susie Saavedra  
215-900-1122  
Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 16	12:55 PM	787-525-2764	Falls Chur, VA	Incoming, CL	14	--	--	--



Account: 419468509-00001

Invoice: 8818912142

Billing period: Mar 16 - Apr 15, 2025

## Talk activity (cont.)

Susie Saavedra

215-900-1122

Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 17	11:43 AM	787-525-2764	Alexandria, VA	Santurce, PR	4	--	--	--
Mar 17	11:47 AM	202-329-8968	Alexandria, VA	Washington, DC	1	--	--	--
Mar 17	3:52 PM	858-775-7037	Arlington, VA	Incoming, CL	1	--	--	--
Mar 17	3:54 PM	858-775-7037	Arlington, VA	LA Jolla, CA	2	--	--	--
Mar 17	4:44 PM	202-329-8968	Arlington, VA	Washington, DC	7	--	--	--
Mar 17	5:26 PM	858-775-7037	Arlington, VA	LA Jolla, CA	16	--	--	--
Mar 17	5:49 PM	202-531-5513	Arlington, VA	Washington, DC	5	--	--	--
Mar 17	5:55 PM	215-920-1122	Arlington, VA	Ambler, PA	3	--	--	--
Mar 17	5:58 PM	215-920-1122	Washington, DC	Incoming, CL	7	--	--	--
Mar 18	7:57 AM	787-525-2764	Fort Myer, VA	Santurce, PR	3	--	--	--
Mar 18	11:32 AM	787-525-2764	Alexandria, VA	Santurce, PR	15	--	--	--
Mar 18	4:14 PM	202-329-8968	Arlington, VA	Washington, DC	6	--	--	--
Mar 18	4:22 PM	202-329-8968	Arlington, VA	Incoming, CL	9	--	--	--
Mar 18	4:46 PM	787-525-2764	Arlington, VA	Santurce, PR	6	--	--	--
Mar 18	4:51 PM	202-329-8968	Arlington, VA	Incoming, CL	1	--	--	--
Mar 19	11:58 AM	443-890-5862	Alexandria, VA	Incoming, CL	1	--	--	--
Mar 19	12:11 PM	954-224-5596	Alexandria, VA	Ftlauderd, FL	4	--	--	--
Mar 19	12:23 PM	202-329-8968	Alexandria, VA	Incoming, CL	6	--	--	--
Mar 19	1:36 PM	787-525-2764	Alexandria, VA	Santurce, PR	1	--	--	--
Mar 19	2:47 PM	787-525-2764	Arlington, VA	Incoming, CL	1	--	--	--
Mar 19	2:48 PM	787-525-2764	Arlington, VA	Santurce, PR	2	--	--	--
Mar 19	2:49 PM	202-329-8968	Arlington, VA	Incoming, CL	1	--	--	--
Mar 19	3:06 PM	202-329-8968	Arlington, VA	Incoming, CL	1	--	--	--
Mar 19	3:09 PM	202-329-8968	Arlington, VA	Washington, DC	2	--	--	--
Mar 19	3:15 PM	787-525-2764	Arlington, VA	Santurce, PR	6	--	--	--
Mar 20	8:48 AM	703-532-4911	Alexandria, VA	Incoming, CL	1	--	--	--
Mar 20	8:49 AM	703-532-4911	Alexandria, VA	Incoming, CL	2	--	--	--
Mar 20	10:13 AM	888-513-0080	Alexandria, VA	Toll-Free, CL	1	--	--	--
Mar 20	10:35 AM	787-525-2764	Alexandria, VA	Incoming, CL	1	--	--	--
Mar 20	10:41 AM	787-525-2764	Alexandria, VA	Santurce, PR	15	--	--	--
Mar 20	11:04 AM	888-513-0080	Arlington, VA	Toll-Free, CL	13	--	--	--
Mar 20	12:49 PM	480-903-7578	Arlington, VA	Incoming, CL	2	--	--	--
Mar 20	2:18 PM	310-266-1619	Arlington, VA	Incoming, CL	7	--	--	--
Mar 20	2:53 PM	202-329-8968	Arlington, VA	Washington, DC	1	--	--	--
Mar 20	4:33 PM	757-619-6245	Arlington, VA	Norfolk, VA	6	--	--	--
Mar 20	7:15 PM	787-525-2764	Arlington, VA	Santurce, PR	18	--	--	--
Mar 21	4:01 PM	787-525-2764	Washington, DC	Santurce, PR	9	--	--	--
Mar 21	5:41 PM	787-525-2764	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 22	11:11 AM	901-830-4719	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 22	12:58 PM	787-525-2764	Arlington, VA	Incoming, CL	1	--	--	--
Mar 22	4:16 PM	904-994-3993	Arlington, VA	Jacksonvl, FL	2	--	--	--
Mar 22	4:28 PM	202-531-5513	Arlington, VA	Washington, DC	14	--	--	--
Mar 23	12:45 PM	787-525-2764	Falls Chur, VA	Santurce, PR	19	--	--	--
Mar 24	10:03 AM	202-329-8968	Arlington, VA	Washington, DC	9	--	--	--
Mar 24	3:08 PM	787-525-2764	Falls Chur, VA	Santurce, PR	7	--	--	--
Mar 24	3:24 PM	888-690-3263	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 24	3:54 PM	787-525-2764	Falls Chur, VA	Santurce, PR	18	--	--	--



Account: 419468509-00001

Invoice: 8818912142

Billing period: Mar 16 - Apr 15, 2025

## Talk activity (cont.)

Susie Saavedra

215-900-1122

Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 24	4:17 PM	787-525-2764	Falls Chur, VA	Santurce, PR	17	--	--	--
Mar 24	6:12 PM	703-728-6760	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 25	10:13 AM	202-329-8968	Alexandria, VA	Washington, DC	1	--	--	--
Mar 25	10:35 AM	202-329-8968	Alexandria, VA	Incoming, CL	2	--	--	--
Mar 25	12:17 PM	703-789-7024	Alexandria, VA	Incoming, CL	1	--	--	--
Mar 25	1:28 PM	703-922-8700	Arlington, VA	Arlington, VA	5	--	--	--
Mar 25	1:44 PM	202-329-8968	Arlington, VA	Incoming, CL	1	--	--	--
Mar 25	2:26 PM	908-340-6443	Arlington, VA	Incoming, CL	2	--	--	--
Mar 25	3:13 PM	202-329-8968	Arlington, VA	Incoming, CL	1	--	--	--
Mar 25	3:20 PM	202-329-8968	Arlington, VA	Washington, DC	1	--	--	--
Mar 25	5:09 PM	866-695-9069	Falls Chur, VA	Toll-Free, CL	2	--	--	--
Mar 25	5:21 PM	202-329-8968	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 25	5:22 PM	202-329-8968	Falls Chur, VA	Washington, DC	2	--	--	--
Mar 26	7:46 AM	787-525-2764	Falls Chur, VA	Santurce, PR	5	--	--	--
Mar 26	7:54 AM	202-329-8968	Falls Chur, VA	Washington, DC	2	--	--	--
Mar 26	4:12 PM	717-448-2054	Alexandria, VA	Incoming, CL	2	--	--	--
Mar 27	8:29 AM	440-321-5216	Alexandria, VA	Incoming, CL	2	--	--	--
Mar 27	11:51 AM	215-770-5534	Falls Chur, VA	Incoming, CL	1	--	--	--
Mar 27	4:36 PM	858-775-7037	Arlington, VA	LA Jolla, CA	1	--	--	--
Mar 27	6:00 PM	858-775-7037	Falls Chur, VA	Incoming, CL	13	--	--	--
Mar 28	2:17 PM	202-329-8968	Arlington, VA	Washington, DC	1	--	--	--
Mar 28	2:18 PM	202-329-8968	Arlington, VA	Washington, DC	5	--	--	--
Mar 28	7:07 PM	787-525-2764	Arlington, VA	Santurce, PR	1	--	--	--
Mar 29	9:16 AM	202-329-8968	Falls Chur, VA	Incoming, CL	4	--	--	--
Mar 29	9:22 AM	202-329-8968	Annandale, VA	Washington, DC	5	--	--	--
Mar 31	11:24 AM	888-763-7604	Falls Chur, VA	Toll-Free, CL	1	--	--	--
Mar 31	11:25 AM	888-763-7604	Falls Chur, VA	Toll-Free, CL	1	--	--	--
Mar 31	11:25 AM	800-472-8772	Falls Chur, VA	Toll-Free, CL	3	--	--	--
Mar 31	11:46 AM	703-379-6030	Falls Chur, VA	Incoming, CL	2	--	--	--
Mar 31	11:52 AM	407-902-5934	Falls Chur, VA	Orlando, FL	1	--	--	--
Mar 31	12:28 PM	787-525-2764	Falls Chur, VA	Santurce, PR	1	--	--	--
Mar 31	12:52 PM	202-329-8968	Alexandria, VA	Washington, DC	2	--	--	--
Mar 31	1:15 PM	703-586-0021	Arlington, VA	Dale City, VA	15	--	--	--
Mar 31	1:55 PM	571-334-5065	Arlington, VA	Herndon, VA	10	--	--	--
Mar 31	3:13 PM	757-771-3870	Washington, DC	Incoming, CL	1	--	--	--
Apr 1	11:58 AM	215-770-4308	Alexandria, VA	Incoming, CL	1	--	--	--
Apr 1	1:14 PM	787-525-2764	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 1	1:31 PM	787-525-2764	Falls Chur, VA	Santurce, PR	13	--	--	--
Apr 1	1:46 PM	787-525-2764	Arlington, VA	Incoming, CL	5	--	--	--
Apr 1	4:13 PM	703-586-0021	Arlington, VA	Incoming, CL	8	--	--	--
Apr 1	4:21 PM	703-586-0021	Arlington, VA	Incoming, CL	1	--	--	--
Apr 2	9:56 AM	248-561-0756	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 2	9:57 AM	248-561-0756	Falls Chur, VA	Troy, MI	2	--	--	--
Apr 2	2:31 PM	787-525-2764	Falls Chur, VA	Santurce, PR	16	--	--	--
Apr 2	3:45 PM	787-525-2764	Arlington, VA	Incoming, CL	1	--	--	--
Apr 2	5:56 PM	787-525-2764	Arlington, VA	Santurce, PR	20	--	--	--
Apr 3	8:10 AM	757-375-0962	Arlington, VA	Norfolk, VA	24	--	--	--



Account: 419468509-00001

Invoice: 8818912142

Billing period: Mar 16 - Apr 15, 2025

## Talk activity (cont.)

Susie Saavedra

215-900-1122

Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 3	10:36 AM	540-338-8535	Falls Chur, VA	Purcellvi, VA	7	--	--	--
Apr 3	3:08 PM	703-399-1275	Arlington, VA	Incoming, CL	7	--	--	--
Apr 3	6:53 PM	904-994-3993	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 4	9:58 AM	787-525-2764	Alexandria, VA	Incoming, CL	1	--	--	--
Apr 4	10:07 AM	787-525-2764	Alexandria, VA	Santurce, PR	11	--	--	--
Apr 4	10:36 AM	202-329-8968	Alexandria, VA	Washington, DC	3	--	--	--
Apr 4	11:24 AM	814-209-0464	Alexandria, VA	Incoming, CL	1	--	--	--
Apr 4	4:36 PM	202-329-8968	Arlington, VA	Washington, DC	1	--	--	--
Apr 4	4:40 PM	787-525-2764	Arlington, VA	Santurce, PR	6	--	--	--
Apr 4	5:16 PM	215-714-1149	Arlington, VA	Incoming, CL	1	--	--	--
Apr 4	9:40 PM	787-525-2764	Arlington, VA	Santurce, PR	16	--	--	--
Apr 5	10:16 AM	904-994-3993	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 5	11:38 AM	202-329-8968	Falls Chur, VA	Washington, DC	1	--	--	--
Apr 5	11:39 AM	202-329-8968	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 5	12:10 PM	787-525-2764	Falls Chur, VA	Santurce, PR	3	--	--	--
Apr 5	2:35 PM	405-471-1301	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 5	9:07 PM	310-266-1619	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 6	1:56 PM	787-525-2764	Arlington, VA	Santurce, PR	16	--	--	--
Apr 6	2:16 PM	787-525-2764	Falls Chur, VA	Santurce, PR	7	--	--	--
Apr 7	8:00 AM	703-399-1275	Arlington, VA	Wsngtnzn08, VA	7	--	--	--
Apr 7	11:38 AM	904-994-3993	Falls Chur, VA	Jacksonvl, FL	4	--	--	--
Apr 7	11:43 AM	787-366-1555	Falls Chur, VA	VM Deposit, CL	1	--	--	--
Apr 7	11:57 AM	800-935-9935	Arlington, VA	Toll-Free, CL	7	--	--	--
Apr 7	12:43 PM	787-525-2764	Arlington, VA	Santurce, PR	12	--	--	--
Apr 7	3:22 PM	787-525-2764	Arlington, VA	Santurce, PR	22	--	--	--
Apr 7	5:37 PM	787-366-1555	Falls Chur, VA	San Juan, PR	2	--	--	--
Apr 8	7:30 AM	202-329-8968	Washington, DC	Washington, DC	9	--	--	--
Apr 8	7:45 AM	202-329-8968	Arlington, VA	Washington, DC	6	--	--	--
Apr 8	10:02 AM	202-329-8968	Alexandria, VA	Washington, DC	2	--	--	--
Apr 8	10:51 AM	703-498-6164	Alexandria, VA	Incoming, CL	3	--	--	--
Apr 8	11:42 AM	202-531-5513	Falls Chur, VA	Incoming, CL	18	--	--	--
Apr 8	11:59 AM	703-398-8186	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 8	12:01 PM	202-531-5513	Falls Chur, VA	Washington, DC	25	--	--	--
Apr 8	12:20 PM	787-525-2764	Falls Chur, VA	Santurce, PR	6	--	--	--
Apr 8	12:25 PM	757-620-5680	Falls Chur, VA	Incoming, CL	13	--	--	--
Apr 8	2:22 PM	703-532-4911	Falls Chur, VA	Fis Church, VA	2	--	--	--
Apr 8	3:55 PM	703-532-4911	Falls Chur, VA	Fis Church, VA	2	--	--	--
Apr 8	7:33 PM	787-525-2764	Arlington, VA	Santurce, PR	18	--	--	--
Apr 9	1:21 PM	787-525-2764	Alexandria, VA	Santurce, PR	5	--	--	--
Apr 9	2:55 PM	787-525-2764	Alexandria, VA	Incoming, CL	1	--	--	--
Apr 9	3:19 PM	787-525-2764	Alexandria, VA	Santurce, PR	1	--	--	--
Apr 9	3:22 PM	787-525-2764	Alexandria, VA	Santurce, PR	13	--	--	--
Apr 9	8:13 PM	703-655-4782	Falls Chur, VA	Incoming, CL	2	--	--	--
Apr 10	10:27 AM	202-329-8968	Arlington, VA	Incoming, CL	1	--	--	--
Apr 10	11:31 AM	787-525-2764	Arlington, VA	Santurce, PR	2	--	--	--
Apr 10	11:33 AM	703-655-4782	Arlington, VA	VM Deposit, CL	1	--	--	--
Apr 10	2:20 PM	215-770-8870	Arlington, VA	Incoming, CL	1	--	--	--



Account: 419468509-00001

Invoice: 8818912142

Billing period: Mar 16 - Apr 15, 2025

## Talk activity (cont.)

**Susie Saavedra**  
215-900-1122  
Apple iPhone 15 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 10	4:46 PM	904-994-3993	Arlington, VA	Jacksonvl, FL	12	--	--	--
Apr 10	5:17 PM	310-266-1619	Washington, DC	Incoming, CL	5	--	--	--
Apr 11	7:05 AM	202-329-8968	Washington, DC	Washington, DC	1	--	--	--
Apr 11	7:07 AM	202-329-8968	Arlington, VA	Incoming, CL	6	--	--	--
Apr 11	11:38 AM	703-399-1275	Falls Chur, VA	Incoming, CL	3	--	--	--
Apr 11	11:45 AM	704-914-3795	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 11	1:16 PM	202-531-5513	Falls Chur, VA	Washington, DC	22	--	--	--
Apr 11	7:46 PM	787-525-2764	Arlington, VA	Santurce, PR	7	--	--	--
Apr 11	7:52 PM	787-525-2764	Arlington, VA	Santurce, PR	13	--	--	--
Apr 12	10:34 AM	787-525-2764	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 12	10:41 AM	833-685-2580	Falls Chur, VA	Toll-Free, CL	14	--	--	--
Apr 12	2:01 PM	787-525-2764	Washington, DC	Incoming, CL	3	--	--	--
Apr 12	2:05 PM	202-329-8968	Washington, DC	Washington, DC	3	--	--	--
Apr 12	3:38 PM	202-531-5513	Arlington, VA	Incoming, CL	1	--	--	--
Apr 12	5:11 PM	202-329-8968	Arlington, VA	Washington, DC	2	--	--	--
Apr 12	5:13 PM	787-525-2764	Arlington, VA	Santurce, PR	11	--	--	--
Apr 13	1:19 PM	787-366-1555	Arlington, VA	San Juan, PR	7	--	--	--
Apr 13	3:49 PM	787-525-2764	Arlington, VA	Incoming, CL	4	--	--	--
Apr 14	2:44 PM	704-914-3795	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 14	3:41 PM	717-421-8357	Arlington, VA	Incoming, CL	1	--	--	--
Apr 14	4:51 PM	813-215-2199	Arlington, VA	Incoming, CL	2	--	--	--
Apr 14	5:17 PM	202-329-8968	Arlington, VA	Incoming, CL	1	--	--	--
Apr 15	12:17 PM	787-525-2764	Falls Chur, VA	Santurce, PR	3	--	--	--
Apr 15	2:06 PM	800-472-8772	Falls Chur, VA	Toll-Free, CL	10	--	--	--
Apr 15	2:47 PM	757-693-9196	Falls Chur, VA	Incoming, CL	1	--	--	--
Apr 15	3:08 PM	202-531-5513	Arlington, VA	Incoming, CL	1	--	--	--
Apr 15	5:26 PM	202-329-8968	Washington, DC	Incoming, CL	2	--	--	--
Apr 15	6:14 PM	215-857-9464	Arlington, VA	Incoming, CL	1	--	--	--
Apr 15	7:03 PM	571-334-5065	Washington, DC	Incoming, CL	15	--	--	--

## Talk activity

**Susie Feliz**  
571-999-3684  
Apple iPhone 16

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 17	3:09 PM	440-321-5216	Arlington, VA	E Claridon, OH	5	--	--	--
Mar 24	11:44 AM	703-695-9402	Falls Chur, VA	Alexandria, VA	3	--	--	--
Mar 31	12:56 PM	305-437-2216	Arlington, VA	Miami, FL	3	--	--	--
Apr 10	9:09 AM	703-658-2943	Arlington, VA	Fis Church, VA	1	--	--	--
Apr 15	2:02 PM	301-310-4190	Falls Chur, VA	Laurel238, MD	3	--	--	--



**Account:** 419468509-00001

**Invoice:** 8818912142

**Billing period:** Mar 16 - Apr 15, 2025

## Talk activity

**Susie Feliz**

**703-414-9894**

**Apple iPhone 15 Plus**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 24	11:58 PM	Unavailable	Pakistan/, ZZ	Incoming, CL	1	--	--	--
Mar 29	5:39 AM	Unavailable	Pakistan/, ZZ	Incoming, CL	1	--	--	--
Mar 29	5:40 AM	Unavailable	Pakistan/, ZZ	Incoming, CL	1	--	--	--

**Account:** 419468509-00001

**Invoice:** 8818912142

**Billing period:** Mar 16 - Apr 15, 2025

## Additional information

### Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and inter connected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### Explanation of Surcharges

Verizon wireless surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative and Telco Recovery Charge, which helps defray and recover certain direct and indirect costs we or our agents incur, including:

- (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability and wireless tower mandate costs;
- (b) property taxes; and
- (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

**Please note that these are Verizon wireless charges, not taxes or government imposed fees. These charges, and what's included, are subject to change from time to time.**

### Returned Payments

If you pay your wireless bill by check and your check is returned by your bank for insufficient funds, Verizon Wireless may resubmit your check to your bank for payment from your checking account.

### Service Plan Features & Services

If your service plan has optional features or services that are included as part of your monthly subscription, electing to activate these subscriptions may affect your surcharges, taxes and governmental fees, even though your plan monthly service price does not change. Examples of these features are Apple Music or the Disney bundle.

### Taxes and Other Governmental Charges

We are required by law to collect these charges, which are based on your service address. You can update your service address on [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress).

### More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$296.81.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$144.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$7.75 for voice, \$1.59 for messaging, \$134.66 for data, and \$0.00 for other services.

For more information, please go to [vzw.com/taxesandsurcharges](http://vzw.com/taxesandsurcharges).

### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622



**Account:** 419468509-00001

**Invoice:** 8818912142

**Billing period:** Mar 16 - Apr 15, 2025

## **Additional information continued**

### **FUSC Change**

The Federal Universal Service Charge (FUSC) is a Verizon wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On April 1, 2025, the FUSC decreased to 11.19% of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges increased to 36.6%. For more details, please call 1-888-684-1888.