



# Corporate Card Statement of Account

**Sign-up For  
Online Statements**

[www.americanexpress.com/gopaperless](http://www.americanexpress.com/gopaperless)

Prepared For  
LAURA ARCE  
UNIDOS US

Account Number  
XXXX-XXXXX6-41005

Closing Date  
09/28/24

Page 1 of 4

Previous Balance \$	New Charges \$	Other Debits \$	Payments \$	Other Credits \$	<b>Balance Due \$</b>
1,711.34	2,104.47	0.00	1,711.34	44.00	<b>2,060.47</b>

For important information regarding your account refer to page 2.

Please submit all outstanding expenses.

To manage your Account online or to pay your bill, please visit us at [corp.americanexpress.com](http://corp.americanexpress.com). For additional contact information, please see the reverse side of this page.

▼ Please fold on the perforation below, detach and return with your payment ▼

Do not staple or use paper clips

## Payment Coupon

Account Number 3794-444626-41005

LAURA ARCE  
UNIDOS US  
1126 16TH STREET NW  
WASHINGTON DC 20036-4804

**Amount Due  
\$2,060.47**

Payable upon receipt in U.S. Dollars.

Enter 15 digit account number on all payments.

Checks or drafts must be drawn against banks located in the U.S.

Mail Payment to:

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS  
PO BOX 96001  
LOS ANGELES CA 90096-8000  
|||||

0000379444462641005 000206047000210447 2&H

**Payments:** Your American Express® Corporate Card statement is payable in full upon receipt. Payments received after 5:00pm may not be credited until the next day. Payments must be sent to the payment address shown on your statement and must include the remittance coupon from your statement. Payments must be made in US currency, with a single draft or check drawn on a US bank and payable in US dollars or with a single negotiable instrument payable in US dollars and clearable through the US banking system, or through an electronic payment method clearable through the US banking system. Your Account number must be included on or with all payments. If payment does not conform to these requirements, crediting may be delayed and additional Charges may be imposed. If we accept payment made in a foreign currency, we will choose a conversion rate that is acceptable to us to convert your remittance into US currency, unless a particular rate is required by law. Please do not send post-dated checks. They will be deposited upon receipt. Our acceptance of any payment marked with a restrictive legend will not operate as an accord or satisfaction without our express prior written approval.

**Authorization for Electronic Debit:** We will process checks electronically, at first presentment and any re-presentments, by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. By submitting a check for payment, you authorize us to initiate an electronic debit from your bank or asset account. When we process your check electronically, your payment may be debited to the bank or asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your bank or asset account statement. If we cannot collect the funds electronically we may issue a draft against the bank or asset account for the amount of the check. If you currently send in an individual payment for expenses on the Corporate Card, please note that you are eligible to pay your bill online.

**Authorization for Electronic Payments:** By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you will be authorizing us to initiate an electron debit to the financial account you specify in the amount you request. Payments received after 5:00pm may not be credited until the next day.

**Transactions Made in Foreign Currencies:** If you incur a Charge in a foreign currency, it will be converted into US dollars on the date it is processed by us or our agents. Unless a particular rate is required by applicable law, we will choose a conversion rate that is acceptable to us for that date. Currently the conversion rate that we use for a Charge in a foreign currency is no greater than (a) the highest official conversion rate published by a government agency, or (b) the highest interbank conversion rate identified by us from customary banking sources, on the conversion date or the prior business day, **in each instance increased by 2.5%**. This conversion rate may differ from rates in effect on the date of your Charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

**In Case of Errors or Questions About Your Bill:** If you think your bill is incorrect, or if you need more information about a transaction on your bill, please call 1-800-528-2122 or the number on the back of your Card. You can also write us on a separate sheet of paper at the Customer Service address noted to the right. Requests for refunds of credit balances (designated "CR") should be made by calling us at 1-800-528-2122 or the number on the back of your Card. Billing disputes can also be initiated online. This applies to Corporate Cards only, not Cards issued under the Corporate Defined Express Program.

**In Case of Errors or Questions About Electronic Transfers:** Please contact us by calling 1-800-IPAY-AXP for Pay By Phone, Pay By Computer issues and automatic payment issues.

**When Contacting Us Regarding Errors or Questions:** We must hear from you no later than 60 days after we send you the first bill on which the error or problem appeared. When contacting us, please give us the following information: 1. Your name and account number; 2. The dollar amount of the suspected error; 3. Describe why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.



**Manage your Card account online at:**  
americanexpress.com/  
checkyourbill



**For all further inquiries or to pay by phone,** please call the number on the back of your Card.

**If your Card has been lost or stolen,** please call 1-800-528-2122

**International Collect:**  
1-336-393-1111

**Hearing Impaired Services:**  
Dial Relay 711 and  
1-800-528-2122

**Large Print and Braille Statements:**  
1-800-528-2122



**Customer Service**  
P.O. Box 981531  
El Paso, TX  
79998-1531

**Payments**  
PO BOX 96001  
LOS ANGELES CA 90096-  
8000

### Change of Address, phone number, email

- Online at [www.americanexpress.com/updatecontactinfo](http://www.americanexpress.com/updatecontactinfo)
- Via Mobile device
- Voice automated: call the number on the back of your card
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care

**Please do not add any written communication or address change on this stub.**



**Activity** Date reflects either transaction or posting date

Card Number <b>XXXX-XXXXX6-41005</b>		Reference Code	Amount \$
09/16/24	CORPORATE REMITTANCE RECEIVED 09/16		-1,711.34
08/29/24	AMTRAK COM WASHINGTON DC TKT# 2410608135850 PASSENGER RAI 08/28/24 SIERRA VARGAS/FATIM TICKET-ID 2410608135850 FROM WASHINGTON-UNIO,DC TO CARRIER NEW YORK - PENN,NY 2V		317.00
09/05/24	HILTON ADVPURCH80023 MEMPHIS TN FOL# 1012753623 HILTON HOTELS 09/05/24 ARRIVAL DATE DEPARTURE DATE 09/02/24 09/03/24 00 ROC NUMBER 1012753623	76771175800	614.75
09/05/24	UBER TRIP HTTPS://HELP.UBER.CA E7F7TGVK FITFKTGG 20745 09/05/24 ROC NUMBER E7F7TGVK		23.41
09/05/24	UBER TRIP HTTPS://HELP.UBER.CA F4KZRXC7 3AO37IRK 22314 09/05/24 ROC NUMBER F4KZRXC7		30.85
09/11/24	AMTRAK TICKET COUNT WASHINGTON DC TKT# 2410608135868 PASSENGER RAI 09/10/24 SIERRA VARGAS/FATIM TICKET-ID 2410608135868 FROM NEW YORK - PENN,NY TO CARRIER WASHINGTON-UNIO,DC 2V		-44.00 Credit
09/12/24	UBER TRIP HTTPS://HELP.UBER.CA 8N09TC1Q EOM5N67D 20005 09/12/24 ROC NUMBER 8N09TC1Q		15.78
09/12/24	UBER TRIP HTTPS://HELP.UBER.CA AYF1XG57 ZVEBKS4X 20004 09/12/24 ROC NUMBER AYF1XG57		19.75
09/18/24	ALLIANZ TRAVEL INS RICHMOND VA REF# A3ZDJVBZ 8006285404 09/18/24		19.85
09/18/24	ALLIANZ TRAVEL INS RICHMOND VA REF# 6GV6E4S2 8006285404 09/18/24		28.26
09/18/24	American Airlines FT WORTH TX TKT# 0012177224589 AMERICAN AIR 09/18/24 PASSENGER TICKET ARCE CLOUTIER/LAURA American Airlines American Airlines FT WORTH TX FROM SAN FRANCISCO CA TO CARRIER CLASS PHILADELPHIA PA AA K TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	20240918000	498.47

Continued on reverse

<b>Activity Continued</b>		Reference Code	Amount \$
09/18/24	American Airlines FT WORTH TX TKT# 0012177223714 AMERICAN AIR 09/18/24 PASSENGER TICKET ARCE CLOUTIER/LAURA American Airlines American Airlines FT WORTH TX FROM WASHINGTON NAT'L D TO CARRIER CLASS LOS ANGELES CA AA S TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	20240918000	198.47
09/19/24	SOUTHWEST AIRLINES ( DALLAS TX TKT# 5262561657205 AIRLINE/AIR C 09/18/24 PASSENGER TICKET ARCE CLOUTIER/LAURA SOUTHWEST AIRLINES (MAS SOUTHWEST AIRLINES ( DALLAS TX FROM BURBANK CA TO CARRIER CLASS OAKLAND CA WN Z TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	79003742860	171.97
09/20/24	UBER TRIP HTTPS://HELP.UBER. CA 21QZSS6Z GIXQNJAA 20001 09/19/24 ROC NUMBER 21QZSS6Z		34.61
09/20/24	UBER TRIP HTTPS://HELP.UBER. CA BFZGWVMV GYIKH3OZ 20005 09/20/24 ROC NUMBER BFZGWVMV		31.62
09/20/24	UBER TRIP HTTPS://HELP.UBER. CA H8ZVRNQB N3TQHI3W 20036 09/20/24 ROC NUMBER H8ZVRNQB		34.22
09/20/24	UBER TRIP HTTPS://HELP.UBER. CA HZ6VS080 M3SUHSA6 20016 09/20/24 ROC NUMBER HZ6VS080		65.46
<b>Total for LAURA ARCE</b>		New Charges/Other Debits Payments/Other Credits	2,104.47 -1,755.34



**Uber Technologies, Inc**  
1455 Market Street  
San Francisco CA US 91403

**\$23.41**

**American Express - 1005**

**09/05/2024 9:38 AM**

Receipt: FITFKTGG

**Pick-up** 9:24 AM  
1800 Diagonal Rd, Alexandria, VA 22314-2832, US  
Washington DC, VA US

**Drop-off** 9:38 AM  
201 Waterfront St, National Harbor, MD 20745, US  
Washington DC, MD US

**Car**  
Comfort

**Duration**  
00:14:07

**Total: \$23.41**

This image is generated from the electronic data received and not issued directly as an image from the merchant.

# Uber

**Uber Technologies, Inc**  
1455 Market Street  
San Francisco CA US 91403

## \$30.85

**American Express - 1005**

**09/05/2024 4:03 PM**

Receipt: 3AO37IRK

**Pick-up** 3:51 PM  
Waterfront St & Fleet St, National Harbor,  
MD 20745, US  
Washington DC, MD US

**Drop-off** 4:03 PM  
King St, Alexandria, VA 22301, US  
Washington DC, VA US

**Car**  
Comfort

**Duration**  
00:12:27

**Total: \$30.85**

This image is generated from the electronic data received and not issued directly as an image from the merchant.

# Uber

Uber Technologies, Inc  
1455 Market Street  
San Francisco CA US 91403

## \$19.75

American Express - 1005

09/12/2024 9:26 AM

Receipt: ZVEBKS4X

**Pick-up** 9:19 AM  
1126 16th St NW, Washington, DC 20036-4802, US  
Washington DC, DC US

**Drop-off** 9:26 AM  
529 14th St NW, Washington, DC 20045, US  
Washington DC, DC US

**Car**  
Comfort

**Duration**  
00:06:20

**Total: \$19.75**

This image is generated from the electronic data received and not issued directly as an image from the merchant.

# Uber

**Uber Technologies, Inc**  
1455 Market Street  
San Francisco CA US 91403

## \$15.78

**American Express - 1005**

**09/12/2024 12:22 PM**

Receipt: EOM5N67D

**Pick-up** 12:13 PM  
527 14th St NW, Washington, DC 20004,  
US  
Washington DC, DC US

**Drop-off** 12:22 PM  
1126 16th St NW, Washington, DC 20036-  
4802, US  
Washington DC, DC US

**Car**  
Comfort

**Duration**  
00:09:11

**Total: \$15.78**

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# Uber

**Uber Technologies, Inc**  
1455 Market Street  
San Francisco CA US 91403

## \$34.61

**American Express - 1005**

**09/19/2024 5:59 PM**

Receipt: GIXQNJAA

**Pick-up** 5:13 PM  
4418 Ellicott St NW, Washington, DC  
20016-4047, US  
Washington DC, DC US

**Drop-off** 5:59 PM  
801 Mount Vernon Pl NW, Washington DC,  
DC 20001, US  
Washington DC, DC US

**Car**  
Comfort

**Duration**  
00:46:32

**Total: \$34.61**

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# Uber

Uber Technologies, Inc  
1455 Market Street  
San Francisco CA US 91403

## \$65.46

American Express - 1005

09/19/2024 10:08 PM

Receipt: M3SUHSA6

**Pick-up** 9:47 PM  
800 Mt Vernon Pl NW, Washington, DC  
20001, US  
Washington DC, DC US

**Drop-off** 10:08 PM  
4418 Ellicott St NW, Washington, DC  
20016-4047, US  
Washington DC, DC US

**Car**  
Comfort

**Duration**  
00:21:36

**Total: \$65.46**

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# Uber

**Uber Technologies, Inc**  
1455 Market Street  
San Francisco CA US 91403

## \$31.62

**American Express - 1005**

**09/20/2024 1:40 PM**

Receipt: GYIKH3OZ

**Pick-up** 1:35 PM  
1126 16th St NW, Washington, DC 20036-4802, US  
Washington DC, DC US

**Drop-off** 1:40 PM  
875 15th St NW, Washington, DC 20005-2203, US  
Washington DC, DC US

**Car**  
Black

**Duration**  
00:05:05

**Total: \$31.62**

This image is generated from the electronic data received and not issued directly as an image from the merchant.

# Uber

Uber Technologies, Inc  
1455 Market Street  
San Francisco CA US 91403

## \$34.22

American Express - 1005

09/20/2024 3:33 PM

Receipt: N3TQHI3W

**Pick-up** 3:28 PM  
875 15th St NW, Washington, DC 20005-2203, US  
Washington DC, DC US

**Drop-off** 3:33 PM  
1126 16th St NW, Washington, DC 20036-4802, US  
Washington DC, DC US

**Car**  
Black

**Duration**  
00:04:09

**Total: \$34.22**

This image is generated from the electronic data received and not issued directly as an image from the merchant.

# Natali Cupido

---

**From:** Southwest Airlines <southwestairlines@ifly.southwest.com>  
**Sent:** Wednesday, September 18, 2024 10:59 AM  
**To:** Natali Cupido  
**Subject:** You're going to Oakland on 10/24 (4K7GRK)!

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Here's your itinerary & receipt. See ya soon!  
[View in web browser](#) | [View our mobile site](#)



[Manage Flight](#) | [Flight Status](#) | [My Account](#)

## Travel notice

**REAL ID Requirement:** Do you have a REAL ID? Beginning May 7, 2025, you will need a state-issued REAL ID compliant license or identification card, or another acceptable form of ID (such as a U.S. Passport), to fly within the United States. Visit [www.tsa.gov](http://www.tsa.gov) for a list of acceptable forms of ID and additional information regarding REAL ID requirement.



Hi Laura,

We're looking forward to flying together! It can't come soon enough. Below you'll find your itinerary, important travel information, and trip receipt. See you onboard soon!

OCTOBER 24

**BUR**  **OAK**

Burbank to Oakland

Confirmation # **4K7GRK**

Confirmation date: 09/18/2024

**PASSENGER** Laura Arce Cloutier  
**RAPID REWARDS #** [Join](#) or [Log in](#)  
**TICKET #** 5262561657205  
**EST. POINTS EARNED** 1,460

Rapid Rewards® points are only estimations. Cash + Points bookings will not earn Rapid Rewards points, tier qualifying points for A-List or A-List preferred status or Companion Pass qualifying points.

## Your itinerary

**Flight:** Thursday, 10/24/2024 Est. Travel Time: 1h 15m [Anytime](#)

FLIGHT # 0719	DEPARTS		ARRIVES
	<b>BUR 12:35PM</b> Burbank		<b>OAK 01:50PM</b> Oakland

## Payment information

### Total cost

<b>Air - 4K7GRK</b>		
Base Fare	\$	145.93
U.S. Transportation Tax	\$	10.94
U.S. 9/11 Security Fee	\$	5.60
U.S. Flight Segment Tax	\$	5.00
U.S. Passenger Facility Chg	\$	4.50
<b>Total</b>	<b>\$</b>	<b>171.97</b>

### Payment

September 18, 2024  
**Payment Amount** **\$171.97**  
Amer Express ending in 1005

**Fare rules:** If you decide to make a change to your current itinerary it may result in a fare increase.

Your ticket number : 5262561657205

## All your perks, all in one place. (Plus a few reminders.)



**Anytime fare:** Your two bags fly free®, no change or cancel fees, 10X Rapid Rewards® points, refundable, and EarlyBird automatic check-in. [Learn more.](#)



Make sure you know [when to arrive at your airport](#). Times vary by city.



If your plans change, cancel your reservation at least 10 minutes before original scheduled departure time and request your refund. If you don't cancel your reservation in time, you'll receive a [Transferable Flight Credit™](#).

## Prepare for takeoff

Use our app to make changes to your trip, get a boarding pass, & more.



Earn up to 2,400 Rapid Rewards® points.

Plus save up to 30% off base rates with B



Earn up to 10,000 Rapid Rewards® points per night

Choose a hotel in Oakland.

[Book hotel >](#)



Have questions about your upcoming trip?

Get all the answers before you leave for the airport.

[Prepare now >](#)



[Book hotel >](#)



[Book car >](#)



[View all offers >](#)



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[Update preferences](#)

[Download mobile app](#)

5262561657205: NONTRANSFERABLE -BG WN BUR WN OAK145.93USD145.93END ZP BUR5.00 XF BUR4.5

ZZNVN6B

**If you do not plan to travel on your flight:** In accordance with Southwest's No-Show Policy, if you are not planning to travel on any portion of this itinerary, please cancel your reservation at least 10 minutes prior to the scheduled departure time of your flight. Any Customer who fails to cancel reservations for a Wanna Get Away® or Wanna Get Away Plus™ fare segment at least ten (10) minutes prior to the scheduled departure time and who does not board the flight will be considered a no-show, and all remaining unused Wanna Get Away or Wanna Get Away Plus funds will be forfeited. All remaining unused Business Select® or Anytime funds will be converted to a flight credit. If you no-show for your reward travel reservation, the points will be redeposited to the purchaser's Rapid Rewards® account. Any taxes and fees associated with your reward

travel reservation will be held for future use in the form of a flight credit. **Starting July 1, 2023 (12:00 a.m. CT)**, for Wanna Get Away® or Wanna Get Away Plus™ reward travel reservations (booked with points): If you do not cancel your reservation at least 10 minutes before the flight's original scheduled departure time, any points used for booking will be forfeited, along with any taxes and fees associated with your reward travel reservation. For Anytime or Business Select® reward travel reservations: the points used for booking will be redeposited to the purchaser's Rapid Rewards® account, and any taxes and fees associated with the reward travel reservation will be converted into a Transferable Flight Credit™ for future use.

**Prohibition on Multiple/Conflicting Reservations:** to promote seat availability for our Customers, Southwest® prohibits multiple reservations for the same Passenger departing from the same city on the same date, or any multiple reservations containing conflicting or overlapping itineraries (such as departures for the same Customer from multiple cities at the same time). Furthermore, without advance notice to the Passenger or purchaser, Southwest may cancel such reservations, or any other reservations that it believes, in its sole discretion, were made without intent to travel. With the exception of Southwest gift cards, funds from proactively canceled reservations by Southwest will be returned to the original form of payment. Reservations paid for with a Southwest gift card will have the amount applied from the gift card held as a flight credit for use by the Customer on a future Southwest Airlines® flight.

If you have purchased a refundable fare and choose not to travel, you must request your refund to the original payment for within 1 year of ticket issuance.

This is a post-only mailing from Southwest Airlines®. Please do not attempt to respond to this message. Your privacy is important to us. Please read our [privacy policy](#).

See [Southwest Airlines Co. Notice of Incorporation](#)

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Southwest Airlines  
2702 Love Field Drive  
Dallas, TX 75235  
1-800-I-FLY-SWA (1-800-435-9792)

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## Natali Cupido

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**From:** Allianz Global Assistance(Allianz Assistance USA)  
<donotreplypolicy@allianzassistance.com>  
**Sent:** Wednesday, September 18, 2024 10:50 AM  
**To:** Natali Cupido  
**Subject:** Your travel insurance plan: EUSP2442759567

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



## Here's your plan information



Hi LAURA,

Thank you for protecting your trip with us.

### Your insurance plan at a glance

**Plan:**

Domestic Travel Protector  
Plus

**Plan Number:**

EUSP2442759567

**Total Amount Paid:**

\$19.85

**Purchase Date:**

September 18, 2024

**Effective Date:**

September 19, 2024

**Travel Date(s):**

October 22, 2024

[Read full plan details](#)

If you're not completely satisfied, you have 15 days (or more, depending on your state of residence) to request a refund, provided you haven't started your trip or initiated a claim. Premiums are non-refundable after this period.

Please save this email for future reference, and be sure to review your full plan documents using the button above. Let us know if you have additional non-refundable reservations (lodging, rental car, or activities), and would like to include these in your insurance coverage.

Our records show that you purchased your plan for a one-way ticket. If this is incorrect, we recommend updating your plan to identify both departure and return dates. You can do this quickly and easily [online](#).

You can easily [make changes to your plan](#) on our website. If you have questions, [contact us online](#) or call [1-800-284-8300](#).

Sincerely,  
Allianz Global Assistance



### **The Allianz TravelSmart™ App**

TravelSmart™ with our free app to access your benefits on the go, connect with 24-hour assistance, file claims quickly, and more.



## **Quick Links**

### **My Plan**

[Manage your plan](#), and access useful resources like your Insurance

ID Card to keep your important info handy if you need to get in touch.

### **Claims Center**

If the unexpected hits, don't worry—filing a claim is fast and simple. [Learn more.](#)

### **FAQs**

Get answers to commonly asked questions about plans, claims, and more. [Learn more.](#)

### **Get Social**

Like us on Facebook for travel tips, destination guides, and more. [Learn more.](#)

### **24/7 Assistance**

Our customer care team can help with travel hiccups, find pre-screened care facilities, and more. Call us [1-800-284-8300](tel:1-800-284-8300) (Toll-free, Domestic) or [1-804-281-5700](tel:1-804-281-5700) (Collect, International).



Allianz is proud to be the Worldwide Insurance Partner of the Olympic & Paralympic Movements from 2021-2028.

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© 2024 AGA Service Company. We respect your privacy. We never sell your personal information to third parties or use it for any purpose other than as we describe in our [privacy policy](#). You can also view our [Purchase Agreements and Disclosures](#).

REV 06/2021

**Natali Cupido**

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**From:** American Airlines <no-reply@info.email.aa.com>  
**Sent:** Wednesday, September 18, 2024 10:54 AM  
**To:** Natali Cupido  
**Subject:** Your trip confirmation (SFO - PHL)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

American 

Issued: September 18, 2024

# Your trip confirmation and receipt

You can check in via the American app 24 hours before your flight and get your mobile boarding pass.

Confirmation code: **HBPKBP**

**Friday, October 25, 2024**



**SFO**

San Francisco  
**9:00 AM**

AA 2661



**PHL**

Philadelphia  
**5:22 PM**

Seat: **32D**

Class: **Economy (K)**

Meals: **Food for purchase**

[Manage your trip](#)

## Your purchase

Laura Arce Cloutier - AAdvantage® #: C25\*\*\*\*

New ticket (0012177224589) \$498.47  
[\$449.65 + Taxes & carrier-imposed fees  
\$48.82]

---

**Total cost** \$498.47

## Your payment

AmericanExpress (ending 1005 ) \$498.47

---

**Total paid** \$498.47

## Bag information

### Checked Bag (Airport)

1<sup>st</sup> bag No charge

2<sup>nd</sup> bag No charge

### Checked Bag (Online\*)

1<sup>st</sup> bag No charge

2<sup>nd</sup> bag No charge

Maximum dimensions: 62 inches or 158 centimeters calculated as (length + width + height)

Maximum weight: 50 pounds or 23 kilograms

Bag fees apply at each Check-in location. Additional allowances and/or discounts may apply. For information regarding American Airlines checked baggage policies, please visit: [Bag and optional fees](#)

If your flight is operated by a partner airline, see the [other airline's](#) website for carry-on and checked bag policies.

\*Online payment available beginning 24 hours (and up to 4 hours) before departure.

### Carry-on bags (American Airlines)

**Personal item** A small purse, briefcase, laptop bag, or similar item that must fit under the seat in front of you.

## Carry-on

Maximum dimensions must not to exceed: 22" long x 14" wide x 9" tall (56 x 35 x 23 cm).



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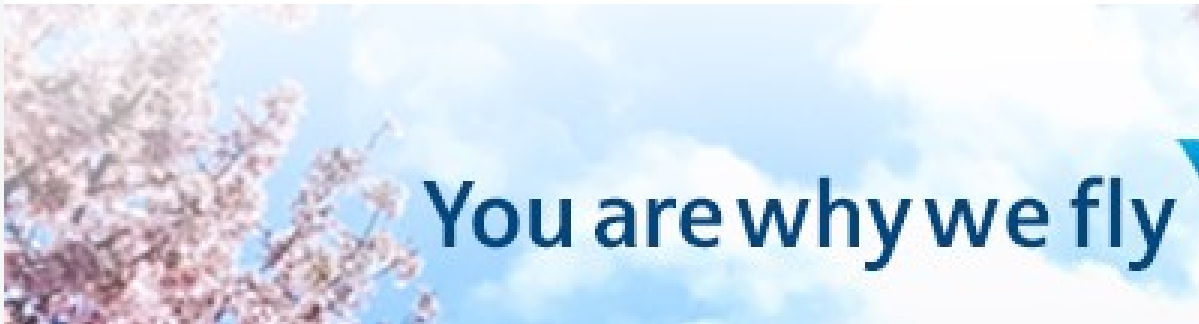
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You have up to 24 hours from the time of ticket purchase to receive a full refund if you booked at least 2 days before departure. Once canceled, your refund will be processed automatically.

If you have purchased a NON-REFUNDABLE fare, the itinerary must be canceled before the ticketed departure time of the first unused coupon or the ticket has NO VALUE. If the fare allows changes, a fee may be assessed for changes and restrictions may apply.

Some American Airlines check-in counters do not accept cash as a form of payment. For more information, visit our [Airport Information](#) page.



Some everyday products, like e-cigarettes and aerosol spray starch, can be dangerous when transported on the aircraft in carry-on and/or checked baggage. Changes in temperature or pressure

can cause some items to leak, generate toxic fumes or start a fire. Carriage of prohibited items may result in fines or in certain cases imprisonment. Please ensure there are no forbidden hazardous materials in your baggage like:

Some Lithium batteries (e.g. spares in checked baggage, batteries over a certain size), Explosives / Fireworks, Strike anywhere matches/ Lighter fluid, Compressed gases / Aerosols Oxygen bottles/ Liquid oxygen, Flammable liquids, Pesticides/ Poison, Corrosive material.

There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage, spare lithium batteries for most consumer electronic devices in carry-on baggage, and certain smoking materials carried on your person.

Certain items are required to be carried with you onboard the aircraft. For example, spare lithium batteries for portable electronic devices, cigarette lighters and e-cigarettes must be removed from checked or gate-checked baggage and carried onboard the aircraft. However, e-cigarettes may not be used on-board the aircraft.

Traveling with medical oxygen, liquid oxygen, mobility aids and other assistive devices may require airline pre-approval or be restricted from carriage entirely. Passengers requiring these items should contact the airline operator for information on use of such devices.

#### NOTICE OF INCORPORATED TERMS OF CONTRACT

Air Transportation, whether it is domestic or international (including domestic portions of international journeys), is subject to the individual terms of the transporting air carriers, which are herein incorporated by reference and made part of the contract of carriage. Other carriers on which you may be ticketed may have different conditions of carriage. International air transportation, including the carrier's liability, may also be governed by applicable tariffs on file with the U.S. and other governments and by the Warsaw Convention, as amended, or by the Montreal Convention. Incorporated terms may include, but are not restricted to: 1. Rules and limits on liability for personal injury or death, 2. Rules and limits on liability for baggage, including fragile or perishable goods, and availability of excess valuation charges, 3. Claim restrictions, including time periods in which passengers must file a claim or bring an action against the air carrier, 4. Rights on the air carrier to change terms of the contract, 5. Rules on reconfirmation of reservations, check-in times and refusal to carry, 6. Rights of the air carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of alternate air carriers or aircraft and rerouting.

You can obtain additional information on items 1 through 6 above at any U.S. location where the transporting air carrier's tickets are sold. You have the right to inspect the full text of each transporting air carrier's terms at its airport and city ticket offices. You also have the right, upon request, to receive (free of charge) the full text of the applicable terms incorporated by reference from each of the transporting air carriers. Information on ordering the full text of each air carrier's terms is available at any U.S. location where the air carrier's tickets are sold or you can click on the Conditions of Carriage link below.

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For more on Canada passenger protection regulations visit [aa.com/CanadaPassengers](http://aa.com/CanadaPassengers).

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For all other questions about bookings or upcoming trips, visit our contact page. [Contact American >](#)

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**Natali Cupido**

---

**From:** American Airlines <no-reply@info.email.aa.com>  
**Sent:** Wednesday, September 18, 2024 10:50 AM  
**To:** Natali Cupido  
**Subject:** Your trip confirmation (DCA - LAX)

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Issued: September 18, 2024

# Your trip confirmation and receipt

You can check in via the American app 24 hours before your flight and get your mobile boarding pass.

Confirmation code: **HCOUXH**

**Tuesday, October 22, 2024**



**DCA**

Washington Reagan  
**5:20 PM**

AA 1240



**LAX**

Los Angeles  
**8:11 PM**

Seat: **14C**

Class: **Economy (S)**

Meals: **Food for purchase**

[Manage your trip](#)

## Your purchase

Laura Arce Cloutier - AAdvantage® #: C25\*\*\*\*

New ticket (0012177223714) \$198.47  
[\$170.58 + Taxes & carrier-imposed fees  
\$27.89]

---

**Total cost** \$198.47

## Your payment

AmericanExpress (ending 1005 ) \$198.47

---

**Total paid** \$198.47

## Bag information

### Checked Bag (Airport)

1<sup>st</sup> bag No charge

2<sup>nd</sup> bag No charge

### Checked Bag (Online\*)

1<sup>st</sup> bag No charge

2<sup>nd</sup> bag No charge

Maximum dimensions: 62 inches or 158 centimeters calculated as (length + width + height)

Maximum weight: 50 pounds or 23 kilograms

Bag fees apply at each Check-in location. Additional allowances and/or discounts may apply. For information regarding American Airlines checked baggage policies, please visit: [Bag and optional fees](#)

If your flight is operated by a partner airline, see the [other airline's](#) website for carry-on and checked bag policies.

\*Online payment available beginning 24 hours (and up to 4 hours) before departure.

### Carry-on bags (American Airlines)

**Personal item** A small purse, briefcase, laptop bag, or similar item that must fit under the seat in front of you.

## Carry-on

Maximum dimensions must not to exceed: 22" long x 14" wide x 9" tall (56 x 35 x 23 cm).



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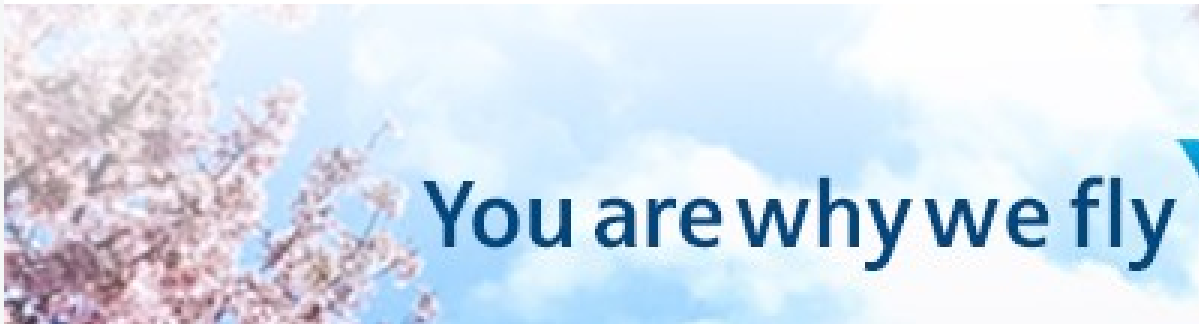
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can cause some items to leak, generate toxic fumes or start a fire. Carriage of prohibited items may result in fines or in certain cases imprisonment. Please ensure there are no forbidden hazardous materials in your baggage like:

Some Lithium batteries (e.g. spares in checked baggage, batteries over a certain size), Explosives / Fireworks, Strike anywhere matches/ Lighter fluid, Compressed gases / Aerosols Oxygen bottles/ Liquid oxygen, Flammable liquids, Pesticides/ Poison, Corrosive material.

There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage, spare lithium batteries for most consumer electronic devices in carry-on baggage, and certain smoking materials carried on your person.

Certain items are required to be carried with you onboard the aircraft. For example, spare lithium batteries for portable electronic devices, cigarette lighters and e-cigarettes must be removed from checked or gate-checked baggage and carried onboard the aircraft. However, e-cigarettes may not be used on-board the aircraft.

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Air Transportation, whether it is domestic or international (including domestic portions of international journeys), is subject to the individual terms of the transporting air carriers, which are herein incorporated by reference and made part of the contract of carriage. Other carriers on which you may be ticketed may have different conditions of carriage. International air transportation, including the carrier's liability, may also be governed by applicable tariffs on file with the U.S. and other governments and by the Warsaw Convention, as amended, or by the Montreal Convention. Incorporated terms may include, but are not restricted to: 1. Rules and limits on liability for personal injury or death, 2. Rules and limits on liability for baggage, including fragile or perishable goods, and availability of excess valuation charges, 3. Claim restrictions, including time periods in which passengers must file a claim or bring an action against the air carrier, 4. Rights on the air carrier to change terms of the contract, 5. Rules on reconfirmation of reservations, check-in times and refusal to carry, 6. Rights of the air carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of alternate air carriers or aircraft and rerouting.

You can obtain additional information on items 1 through 6 above at any U.S. location where the transporting air carrier's tickets are sold. You have the right to inspect the full text of each transporting air carrier's terms at its airport and city ticket offices. You also have the right, upon request, to receive (free of charge) the full text of the applicable terms incorporated by reference from each of the transporting air carriers. Information on ordering the full text of each air carrier's terms is available at any U.S. location where the air carrier's tickets are sold or you can click on the Conditions of Carriage link below.

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## Natali Cupido

---

**From:** Allianz Global Assistance(Allianz Assistance USA)  
<donotreplypolicy@allianzassistance.com>  
**Sent:** Wednesday, September 18, 2024 10:54 AM  
**To:** Natali Cupido  
**Subject:** Your travel insurance plan: EUSP2442760467

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



## Here's your plan information



Hi LAURA,

Thank you for protecting your trip with us.

### Your insurance plan at a glance

**Plan:**

Domestic Travel Protector  
Plus

**Plan Number:**

EUSP2442760467

**Total Amount Paid:**

\$28.26

**Purchase Date:**

September 18, 2024

**Effective Date:**

September 19, 2024

**Travel Date(s):**

October 25, 2024

[Read full plan details](#)

If you're not completely satisfied, you have 15 days (or more, depending on your state of residence) to request a refund, provided you haven't started your trip or initiated a claim. Premiums are non-refundable after this period.

Please save this email for future reference, and be sure to review your full plan documents using the button above. Let us know if you have additional non-refundable reservations (lodging, rental car, or activities), and would like to include these in your insurance coverage.

Our records show that you purchased your plan for a one-way ticket. If this is incorrect, we recommend updating your plan to identify both departure and return dates. You can do this quickly and easily [online](#).

You can easily [make changes to your plan](#) on our website. If you have questions, [contact us online](#) or call [1-800-284-8300](#).

Sincerely,  
Allianz Global Assistance



### **The Allianz TravelSmart™ App**

TravelSmart™ with our free app to access your benefits on the go, connect with 24-hour assistance, file claims quickly, and more.



## **Quick Links**

### **My Plan**

[Manage your plan](#), and access useful resources like your Insurance

ID Card to keep your important info handy if you need to get in touch.

### **Claims Center**

If the unexpected hits, don't worry—filing a claim is fast and simple. [Learn more.](#)

### **FAQs**

Get answers to commonly asked questions about plans, claims, and more. [Learn more.](#)

### **Get Social**

Like us on Facebook for travel tips, destination guides, and more. [Learn more.](#)

### **24/7 Assistance**

Our customer care team can help with travel hiccups, find pre-screened care facilities, and more. Call us [1-800-284-8300](tel:1-800-284-8300) (Toll-free, Domestic) or [1-804-281-5700](tel:1-804-281-5700) (Collect, International).



Allianz is proud to be the Worldwide Insurance Partner of the Olympic & Paralympic Movements from 2021-2028.

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REV 06/2021

## Natali Cupido

---

**From:** Fatima Sierra  
**Sent:** Wednesday, September 4, 2024 10:41 AM  
**To:** Natali Cupido  
**Subject:** FW: Your Sep-10-2024 Confirmation #3134282728

---

**From:** Hilton Grand Vacations Confirmed <noreply@h6.hilton.com>  
**Sent:** Tuesday, September 3, 2024 10:38 PM  
**To:** Fatima Sierra <fsierra@unidosus.org>  
**Subject:** Your Sep-10-2024 Confirmation #3134282728

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



**Join Hilton Honors**   
Get instant benefits by joining – for free.

### See you soon, Fatima Sierra

Your reservation for Sep-10-2024 has been confirmed.  
Confirmation #3134282728



### The Hilton Club New York



1335 Avenue of the Americas ,37th FL  
New York NY 10019 US

[Maps & Directions>>](#)



+16464596500

10 TUE  
SEP

Check In: 3:00 PM

  
1 Night

11 WED  
SEP

Check Out: 12:00 PM



[Add to Calendar](#)

## Your Room Information

**Guest Name:** Fatima Sierra  
**Guests:** 1 Adult  
**Rooms:** 1  
**Room Plan:** 1 KING STUDIO

**Your Rate Information** Non-refundable

**Rate per night**  
10-Sep-2024 - 11-Sep-2024 532.68 USD  
**Total for Stay per Room Rate** 532.68 USD  
**Taxes** 82.07 USD

**Total price for Stay** 614.75 USD



[Modify Your Reservation >>](#)



# Enjoy a Welcome of 3,000 Points

Earn 1,000 Bonus Points on your stay, plus an extra 2,000 Bonus

## Rate Rules and Cancellation Policy

- Full prepayment is required for this reservation. Your credit card will be charged immediately, for the total amount shown for the entire stay as reserved.
  - Your reservation is non-refundable, non-cancelable and non-changeable.
    - Refunds or credits will not be issued for early departures.
- When you check in, a hold may be placed on your card for the full anticipated amount to be owed to the hotel, including estimated incidentals, through your date of check-out. Any such hold may not be released for 72 hours from the date of check-out or longer at the discretion of your card issuer.
- If the slider is used to select a Points and Money combination, that selection is final once your stay is booked.

---

## Additional Information



We are a smoke-free hotel

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## Tax

14.75% Per Room Per Night

2.0 Per Room Per Night

1.5 Per Room Per Night

**Valet Parking: 85.00 USD Per Night**

**Please do not reply to this email, as mail sent to this address cannot be answered.** If you have questions please visit our [Customer Support](#) page and select the applicable contact method.

**Welcome Bonus Terms & Conditions**

Disclaimer: Room interior varies by hotel and the room booked may differ from room shown in this email.

\*Standard Wi-Fi is free for Hilton Honors members. Premium, if available, has a fee (except for Diamond members). Wi-Fi access is not free in meeting spaces or at properties with a resort charge.

\*\* Service of alcoholic beverages is subject to state and local laws. Must be of legal drinking age. Hilton Requests Upon Arrival(TM) items are subject to availability.

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This offer is only valid for customers enrolling in Hilton Honors on or after Jan 1st, 2024 and prior to or on Dec 31st, 2024.

Offer is valid for any eligible stays booked directly with Hilton through Hilton-approved booking channels and completed within six months ("Promotion Period"), beginning the day, the participant enrolls in Hilton Honors, at any hotel or resort in the Hilton Portfolio All stays must be completed in the 6 months following enrollment date to earn Bonus Points.

Hilton Honors™ participants must complete up to two (2) paid stays during the Promotional Period to obtain Hilton Honors™ Bonus Points. The first stay within the Promotional Period will earn 1,000 Bonus Points. The second stay within the Promotional Period will earn 2,000 Bonus Points. If a guest completes just (1) eligible stay, they will receive 1,000 Hilton Honors™ Bonus Points. Any stays with a checkout date after the Promotional Period end date will not count towards earning Bonus Points.

Hilton reserves the right to decline any application at any time for any reason. Hilton may require additional validation in its complete discretion and this may take an additional 5 -7-business days.

This offer may be terminated without notice. Bonus Points do not count toward elite tier qualification. Please allow six to eight weeks from completion of your stay for Bonus Points to appear in your Hilton Honors account. A 'stay' is defined as the total number of consecutive nights spent at the same hotel, whether or not a guest checks out and checks back in again. Offer is not valid for groups and cannot be combined with other select offers. In-Room Internet Access, Fitness Center/Health Club Access and Bottled Water benefits may not be complimentary at properties with a resort charge. Space-available upgrades only available at select brands. Elite status benefits are subject to availability and vary by brand. For more information, please visit [HiltonHonors.com](https://www.HiltonHonors.com).

Hilton Honors(TM) membership, including the earning and redemption of Points, is subject to Hilton Honors [Terms and Conditions](#).

Using a debit/credit card to check in? A hold may be placed on your card account for the full anticipated amount to be owed to the hotel, including estimated incidentals, through date of check-out. Holds may not be released for 72 hours from date of check-out or longer at the discretion of your card issuer. [Click here](#) if you need to modify or cancel your reservation.

Any change to your arrival or departure date or room type is subject to hotel availability and may result in a possible rate change or additional fee. Changes also may not be possible at a later date.

This message and any attachments may contain confidential information. If it has been sent to you in error or if you have questions regarding your reservation, please contact Hilton Reservations and Customer Care [by phone](#) or [chat with us](#). You can also visit our [support center](#) for additional questions.

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Hilton Reservations and Customer Care | 7930 Jones Branch Drive | McLean, Virginia 22102, USA

R03\_B02\_NMK\_OTR\_V33\_MULTIBR\_H03\_EN

## Natali Cupido

---

**From:** Fatima Sierra  
**Sent:** Friday, October 11, 2024 1:40 PM  
**To:** Natali Cupido  
**Subject:** FW: Amtrak: eTicket and Receipt for Your 09/10/2024 Trip - FATIMA SIERRA VARGAS

Here's the attachment as a link for your review:

[Sierra Vargas Fatima 202408282029270599.pdf](#)

Add your comments and collaborate with others in real time. You don't need to download Acrobat or sign up to access the file.

---

**From:** etickets@amtrak.com <etickets@amtrak.com>  
**Sent:** Wednesday, August 28, 2024 8:29 PM  
**To:** Fatima Sierra <fsierra@unidosus.org>  
**Subject:** Amtrak: eTicket and Receipt for Your 09/10/2024 Trip - FATIMA SIERRA VARGAS

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### SALES RECEIPT



Purchased: 08/28/2024 5:29 PM PT Thank you for your purchase.

1. Retain this receipt for your records.
2. Show the QR code on the attached eTicket to the conductor or use the Amtrak app.

Merchant ID 006081 Massachusetts Ave NW Washington, DC 20001800-USA-RAIL Amtrak.com

**Reservation Number - 67BC6D** Washington, DC - Union Station to New York, NY - Moynihan Train Hall at Penn Sta.

**(Round-Trip)** AUGUST 28, 2024

**Billing Information**

**American Express** ending in 1005 (Purchase) Authorization Code 228637

**Total \$317**

**Purchase Summary - Ticket Number 2410608135850**

**TRAIN 2150: Washington, DC - Union Station to New York, NY - Moynihan Train Hall at Penn Sta. (Round-Trip)** Depart 4:55 AM, Tuesday, September 10, 2024

1 ACELA BUSINESS CLASS SEAT	<b>\$163.00</b>
Car 6 - Seat 12C	
<b>Ticket Terms &amp; Conditions</b> VLD DATE/TRAIN TICKETED. NO SHOW: FORFEIT VALUE.ACELA BUSINESS: NO CHANGES, 25% CANCEL FEE.ADULT FULL FARE ID REQUIRED	
	<b>Subtotal</b>
	<b>\$163.00</b>
<b>TRAIN 129: New York, NY - Moynihan Train Hall at Penn Sta. to Washington, DC - Union Station (Round-Trip)</b> Depart 4:39 PM, Wednesday, September 11, 2024	
1 ADULT RAIL FARE	<b>\$80.00</b>
1 BUSINESS CLASS SEAT	<b>\$74.00</b>
Seat 3A	
<b>Ticket Terms &amp; Conditions</b> ADULT FULL FARE ID REQUIREDVLD DATE TRAIN TICKETED; NO SHOW: FORFEIT VALUECOACH: CHANGES CANCELS PERMITTED, NO FEE	
	<b>Subtotal</b>
	<b>\$154.00</b>
	<b>Total Charged by Amtrak</b>
	<b>\$317.00</b>

## Passengers

Fatima Sierra vargas
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## Important Information

- You have a seat assignment in Northeast Regional Business class. To view or change your seat location, retrieve your reservation on [Amtrak.com](https://www.amtrak.com) or in the Amtrak app. Be sure to reprint your eTicket if you change your seat. For more information about seat assignment, visit [Amtrak.com/reserved-seating](https://www.amtrak.com/reserved-seating).
- Tickets are non-transferable.
- Changes to your itinerary may affect your fare. Refund and exchange restrictions and penalties for failure to cancel unwanted travel may apply. If your travel plans change, contact us before departure to change your reservation. If you do not board your train, your entire reservation from that point will be canceled. If you board a different train without notifying us, you will have to pay for it separately; the conductor cannot apply the money paid for your prior reservation. For more information please visit [Amtrak.com/changes](https://www.amtrak.com/changes).
- Summary of Terms and Conditions: Ticket valid for carriage or refund (subject to the refund rules of the fare purchased) for twelve months after day of issue unless otherwise specified. Amtrak tickets may only be sold or issued by Amtrak or an authorized travel agent/tour operator. Tickets sold or issued by an unauthorized third party will be voided by Amtrak. This ticket is a contract of carriage which includes specific terms and conditions and a binding arbitration agreement between Amtrak and the ticket holder. The terms and conditions and arbitration agreement are available

at [Amtrak.com/terms-and-conditions.html](https://www.amtrak.com/terms-and-conditions.html). Tickets sold for non-Amtrak service are subject to the tariffs of the providing carrier.

- Questions? Contact us online at [Amtrak.com/contact](https://www.amtrak.com/contact) or call 1-800-USA-RAIL (1-800-872-7245) or for text telephone (TTY) 1-800-523-6590.

## Natali Cupido

---

**From:** Fatima Sierra  
**Sent:** Friday, October 11, 2024 1:40 PM  
**To:** Natali Cupido  
**Subject:** FW: Amtrak: eTicket and Receipt for Your 09/11/2024 Trip - FATIMA SIERRA VARGAS - UPDATED

Here's the attachment as a link for your review:

[Sierra Vargas Fatima 202409101647520433.pdf](#)

Add your comments and collaborate with others in real time. You don't need to download Acrobat or sign up to access the file.

---

**From:** etickets@amtrak.com <etickets@amtrak.com>  
**Sent:** Tuesday, September 10, 2024 4:48 PM  
**To:** Fatima Sierra <fsierra@unidosus.org>  
**Subject:** Amtrak: eTicket and Receipt for Your 09/11/2024 Trip - FATIMA SIERRA VARGAS - UPDATED

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Purchased: 08/28/2024 5:29 PM PT Modified: 09/10/2024 1:47 PM PT Thank you for your purchase.

1. Retain this receipt for your records.
2. Show the QR code on the attached eTicket to the conductor or use the Amtrak app.

1 Massachusetts Ave NW Washington, DC 20001 800-USA-RAIL Amtrak.com

**Reservation Number - 67BC6D** New York, NY -  
**Moynihan Train Hall at Penn Sta. to Washington, DC - Union  
Station (One-Way)** AUGUST 28, 2024

**Billing Information**

1126 16TH STREET NW SUITE 600 WASHINGTON, DC 20036

**American Express** ending in 1005 (Credit)

\$44.00

**Total Refunded to Credit Card**

**\$44.00**

### Change Summary - Ticket Number 2540910152209

<b>Original Amount Paid</b>	<b>\$317.00</b>
<b>Travel Amount Used</b>	<b>(\$163.00)</b>
<b>Subtotal</b>	<b>\$154.00</b>
<b>Revised Trip Details</b> <b>TRAIN 85: New York, NY - Moynihan Train Hall at Penn Sta. to Washington, DC - Union Station (One-Way)</b> Depart 3:05 PM, Wednesday, September 11, 2024 1 COACH SEAT	
	<b>\$110.00</b>
<b>Ticket Terms &amp; Conditions</b> VLD DATE TRAIN TICKETED; NO SHOW: FORFEIT VALUE COACH: CHANGES CANCELS PERMITTED, NO FEE ADULT FULL FARE ID REQUIRED	<b>Subtotal</b>
	<b>\$110.00</b>
	<b>Revised Fare</b>
	<b>\$110.00</b>
<b>Total Refunded to Credit Card</b>	<b>\$44.00</b>

### Passengers

Fatima Sierra vargas

### Important Information

- Tickets are non-transferable.

- Changes to your itinerary may affect your fare. Refund and exchange restrictions and penalties for failure to cancel unwanted travel may apply. If your travel plans change, contact us before departure to change your reservation. If you do not board your train, your entire reservation from that point will be canceled. If you board a different train without notifying us, you will have to pay for it separately; the conductor cannot apply the money paid for your prior reservation. For more information please visit [Amtrak.com/changes](https://www.amtrak.com/changes).
- Summary of Terms and Conditions: Ticket valid for carriage or refund (subject to the refund rules of the fare purchased) for twelve months after day of issue unless otherwise specified. Amtrak tickets may only be sold or issued by Amtrak or an authorized travel agent/tour operator. Tickets sold or issued by an unauthorized third party will be voided by Amtrak. This ticket is a contract of carriage which includes specific terms and conditions and a binding arbitration agreement between Amtrak and the ticket holder. The terms and conditions and arbitration agreement are available at [Amtrak.com/terms-and-conditions.html](https://www.amtrak.com/terms-and-conditions.html). Tickets sold for non-Amtrak service are subject to the tariffs of the providing carrier.
- Questions? Contact us online at [Amtrak.com/contact](https://www.amtrak.com/contact) or call 1-800-USA-RAIL (1-800-872-7245) or for text telephone (TTY) 1-800-523-6590.