

UnidosUS
Peggy Crowe
1126 16th Street NW
Washington, Washington DC 20036
United States

Invoice

Reference number: 472934444
(required for all inquiries)

Invoice date: Jul 10, 2024

Invoice number: BKD-73649700220

Invoice information

#	Product name	Qty.	Price to pay
1	MAXQDA Analytics Pro Non-Profit (Annual Subscription) <i>Single User, automatic renewal</i> Delivery: electronic Duration: 12 month(s)	1	\$368.00
2	AI Assist (Annual Subscription) <i>Single User, automatic renewal</i> Delivery: electronic Duration: 12 month(s)	1	\$0.00
3	MAXQDA Transcription 20 h <i>Transcript budget for 20 hours</i> Delivery: electronic	2	\$300.00
Subtotal:			\$668.00
Sales Tax:			\$0.00
Total:			\$668.00

Unless stated otherwise, the delivery date is identical to the billing date.

Total to pay:
\$668.00



Payment details

Your credit card (xxxxxxxxxxxx1008) has been successfully authorized. Please note that the charge on your credit card will appear as "**CBI*VERBI**."

If you want to cancel your purchase, please follow the instructions in the last Email we sent you or contact our customer support: support.cleverbridge.com.

Cleverbridge, Inc. is the merchant of record for this transaction.
350 N Clark, Suite 700, 60654, Chicago , United States
Tax ID: 20-4503251

SUPPLIER:

sli.do s. r. o.
 Vajnorská 100/A
 831 04 Bratislava
 Slovakia



ID: 47 333 421
 Tax ID: 2023838806
 VAT ID: SK2023838806

Mestský súd Bratislava III, odd. Sro, vL. č. 91022/B

Invoice 240729226

CLIENT:

UnidosUS
 1126 16th Street NW Suite 600
 20036 Washington
 United States

USD Citibank
 IBAN / SWIFT: SK39 8130 0000 0021 1399 0118 / CITISKBA

Payment reference: 240729226
 Method of payment: Credit card

Issue date: 09.07.2024
 Delivery date: 09.07.2024
 Due date: 23.07.2024

Item name and description	Qty	Unit price without VAT	VAT	Unit price with VAT	Total with VAT
Slido (Engage one-time plan) Event not yet created	1	\$60.00	0%	\$60.00	\$60.00

Note:

Unless otherwise agreed in writing, all transactions are subject to our Terms of Service available at <https://www.slido.com/terms>. Any Customers's Order number on this invoice is solely for reference/internal purposes.

For payments via bank transfer, please note it can take up to five business days after we receive your payment for your Slido Invoice to reflect as paid.

You can find the procurement documents here
<https://www.slido.com/procurement-documents>

	VAT base	VAT amount
VAT 0%	\$60.00	\$0.00
	55,38 €	0,00 €

Invoice total:	\$60.00
Total payment amount:	\$0.00
Amount paid:	\$60.00
Exchange rate 1,0835 USD/EUR:	55,38 €

Signature and company seal:

IBAN

SK39 8130 0000 0021 1399 0118

Payment reference

240729226

Due date

23.07.2024

Total payment amount

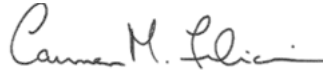
\$0.00

MEMO

UnidosUs

TO: Accounts Payable, Finance

From: Carmen Feliciano



Date: July 11, 2024

Re: Fraudulent charges on May, June and July 2024 AMEX

Good day,

Please note this memo serves as notification of confirmed fraudulent charges, on my May, June, and July 2024 AMEX Statements. Most of the charges are from APPLE and one is from Paddle.net. They will all be credited on the next statement.

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7.3.24 - Tender Gold - \$9.53

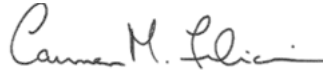
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DOUBLETREE BY HILTON LOS ANGELES -
 NORWALK
 13111 SYCAMORE DRIVE
 NORWALK, CA 90650
 United States of America
 TELEPHONE 562-863-5555 • FAX 562-868-4486
 Reservations
 www.hilton.com or 1 800 HILTONS

RUIZ, CLAUDIA
 1000 1ST STREET SE APART 1420
 WASHINGTON DC 20003
 UNITED STATES OF AMERICA

Room No: 808/NKRD
 Arrival Date: 6/26/2024 12:00:00 AM
 Departure Date: 6/28/2024 8:22:00 AM
 Adult/Child: 1/0
 Cashier ID: JIMMY
 Room Rate: 174.22
 AL:
 HH # 2145737306 BLUE
 VAT #
 Folio No/Che 535563 B

Confirmation Number: 80050069

DOUBLETREE BY HILTON LOS ANGELES - NORWALK 7/16/2024 7:53:00 PM

DATE	REF NO	DESCRIPTION	CHARGES
6/26/2024	2465681	GUEST ROOM	\$181.52
6/26/2024	2465681	OCCUPANCY TAX	\$18.15
6/26/2024	2465681	TOURISM ASSESSMENT	\$0.36
6/27/2024	2466273	GUEST ROOM	\$174.85
6/27/2024	2466273	OCCUPANCY TAX	\$17.49
6/27/2024	2466273	TOURISM ASSESSMENT	\$0.35
6/28/2024	2466387	AX *1008	(\$392.72)
BALANCE			\$0.00

EXPENSE REPORT SUMMARY

	6/26/2024	6/27/2024	STAY TOTAL
ROOM AND TAX	\$200.03	\$192.69	\$392.72
DAILY TOTAL	\$200.03	\$192.69	\$392.72

vehicle: 4302
driver ID: 118690
Name: Ricardo Castellon
Arredondo

7/17/24 9:58 PM

.....
Trip # 6258
Start 7/17/24 9:48 PM
End 7/17/24 9:58 PM

Fare \$21.36
Convenience Fee \$3.00

Subtotal \$24.36
Excise Tax \$0.73
Tip \$10.00

Total \$35.09

.....
CREDIT CARD \$35.09

*****2006

Auth Code 807938
PURCHASE APPROVED
Method: Chip

AMERICAN EXPRESS

AID: A000000025010801

ATC: 0002

TVR: 0000008000

IAD: 06650103212002

TSI: E800

ARC: 3030

TERMINAL: ****4886

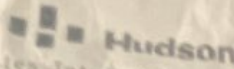
MERCHANT: ****15900

SIGNATURE

Thanks for using Desert

(702) 551-5151

www...



Los Angeles International Airport
 1 World Way
 Los Angeles, CA 90045

SALE TRANSACTION

6576481	Glorious Chicken	\$9.99
6510075	12oz Topo Chico L	\$4.99
SALES TAX		\$4.99 @ 9.5%
		45

Items in Transaction: 2
 Balance to pay \$15.43
 AMEX \$15.43

CARD#: XXXXXXXXXXXX1008
 AMOUNT: 15.43
 CARD: AMEX CREDIT XXXXXXXXXXXX1008 EMV
 APPROVAL CODE: 849744
 RID: A000000025010801
 TVR: 0000008000
 IAD: 06550103A0R002
 TSI: E800
 ARC: 00
 APPLICATION CRYPTOGRAM: 716DF264BFEE6196
 APPLICATION PREFERRED NAME:
 APPLICATION LABEL: AMERICAN EXPRESS

HUDSON

The Traveler's Best Friend
 Customer Service Inquiries
www.hudsongroup.com/customers
 Return Policy
www.hudsongroup.com/return-policy

STORE	TILL	DP NO.	TRANS.	DATE
092	21	H9876	72480	06-28-24 12:08



3209920210724804



Tue, Jul 16, 2024

Thank you for choosing United.

A receipt of your purchase is shown below. Please retain this email receipt for your records.

Flight 1 of 1 UA1635

Fri, Jun 28, 2024
Los Angeles, CA, US (LAX)

Fri, Jun 28, 2024
Washington, DC, US (IAD)

Traveler Details

FELICIANO/CARMENM
First Checked Bag (0164413399330)

eTicket number: **0162394668104**
LAX-IAD

Purchase Summary

Method of payment: **American Express ending in 1008**
Date of purchase: **Fri, Jun 28, 2024**

First Checked Bag (Reference Number: 0164413399330):

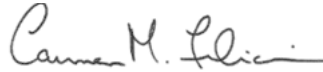
Total: **40.00 USD**

MEMO

UnidosUs

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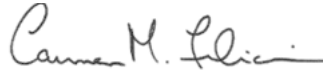
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7.9.24 – Tender Gold - \$9.53

Thank You For Choosing
Luchini Italian

7/15/2024 19:46

Luchini Italian

Check: 12171321 Table: 90
Server: Michael Guests: 25
Terminal: 392
Luchini Italian

Regular Check

3 BacardiSup1.5	57.00
@ 19.00	
Mojito	
1 Grey Goose1.5oz	18.00
Tonic	
10 GI CloudyBaySB	240.00
@ 24.00	
11 GI NapaCabSauv	297.00
@ 27.00	
2 GI Alexana	50.00
@ 25.00	
1 GL-Nino Franco	16.00
3 GL Patz & Hall	78.00
@ 26.00	
2 GI Whsp Angel	36.00
@ 18.00	
2 Titos	36.00
@ 18.00	
Tonic	
2 Hendricks	36.00
@ 18.00	
Tonic	
1 Soda	6.00
Diet Coke P	
1 Open Food	1875.00

Subtotal	2745.00
Service Charge	109.80
Sales Tax	229.89
Tip	549.00
Total	3633.69

Payments

MGM Rm Chg	1244.16
92965 Tao Group - Sertifi Pmts	

Total Payments 1244.16

Remaining Balance 2389.53

Additional Payment Required

Thanks for tipping, Carmen


Here's your updated Friday afternoon ride receipt.

Total **\$82.11**

Trip fare \$50.17

Subtotal	\$50.17
Reservation Fee	\$10.00
Booking Fee	\$6.23
IAD Airport Surcharge	\$5.00
Tip	\$10.71

Payments

 Uber Cash	\$5.35
7/12/24 4:00 PM	
 American Express ****1008	\$66.05
7/12/24 4:00 PM	
 Uber Cash	\$1.99
7/12/24 4:01 PM	
 American Express ****1008	\$8.72
7/12/24 4:01 PM	

Receipt ID # b4bf3a62-72fb-4a23-a138-589f90c24bc5


Trip ID: b4bf3a62-72fb-4a23-a138-589f90c24bc5


[Visit the trip page](#) for more information, including invoices (where available)

You rode with Ray

Issued on behalf of Ray

UberX 37.92 miles | 55 min

 3:05 PM | 8224 Cedar Landing Ct, Alexandria, VA 22306-3237, US

 4:00 PM | 1 Saarinen Cir, Chantilly, VA 20166, US

Fare does not include fees that may be charged by your bank. Please contact your bank directly for inquiries.

Thanks for tipping, Carmen

Here's your updated Friday afternoon ride receipt.

Total **\$82.11**

Trip fare \$50.17

Subtotal **\$50.17**
Reservation Fee \$10.00
Booking Fee \$6.23
IAD Airport Surcharge \$5.00
Tip \$10.71

Payments

 **Uber Cash** **\$5.35**
7/12/24 4:00 PM

 **American Express ****1008** **\$66.05**
7/12/24 4:00 PM

 **Uber Cash** **\$1.99**
7/12/24 4:01 PM

 **American Express ****1008** **\$8.72**
7/12/24 4:01 PM



Receipt ID # b4bf3a62-72fb-4a23-a138-589f90c24bc5

Trip ID: b4bf3a62-72fb-4a23-a138-589f90c24bc5

[Visit the trip page](#) for more information, including invoices (where available)

You rode with Ray
Issued on behalf of Ray

UberX 37.92 miles | 55 min

 **3:05 PM** | 8224 Cedar Landing Ct, Alexandria, VA 22306-3237, US
 **4:00 PM** | 1 Saarinen Cir, Chantilly, VA 20166, US

Fare does not include fees that may be charged by your bank. Please contact your bank directly for inquiries.

Thanks for tipping, Carmen

Here's your updated Thursday morning ride receipt.

Total **\$66.68**

Trip fare \$47.69

Subtotal **\$47.69**

Booking Fee \$5.30

IAD Airport Surcharge \$5.00

Tip \$8.69

Payments



American Express ****1008
7/18/24 8:14 AM

\$66.68

Receipt ID # d32949be-ba8a-408d-8a3c-ffd48eb02997

Trip ID: d32949be-ba8a-408d-8a3c-ffd48eb02997

[Visit the trip page](#) for more information, including invoices (where available)

You rode with Laens

Issued on behalf of Laens

UberX 35.29 miles | 49 min

■ 7:14 AM | Washington Dulles International Airport (IAD), Chantilly, VA 20166, US

■ 8:04 AM | 8224 Cedar Landing Ct, Alexandria, VA 22306-3237, US

Fare does not include fees that may be charged by your bank. Please contact your bank directly for inquiries.

Berenice Rodriguez

From: United Airlines <Receipts@united.com>
Sent: Friday, September 20, 2024 11:35 AM
To: Berenice Rodriguez; Carmen M. Feliciano
Subject: eTicket Itinerary and Receipt for Confirmation HSSPK6

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



Fri, Sep 20, 2024

Thank you for choosing United.

A receipt of your purchase is shown below. Please retain this email receipt for your records.

Get ready for your trip: [Visit the Travel-Ready Center](#), your one-stop digital assistant, to find out about important travel requirements specific to your trip.

Confirmation Number:

HSSPK6

Flight 1 of 2 UA2191

Class: United Economy (K)

Mon, Aug 19, 2024

03:15 PM

Washington, DC, US (DCA)

Mon, Aug 19, 2024

04:25 PM

Chicago, IL, US (ORD)

Flight 2 of 2 UA2312

Class: United Economy (L)

Fri, Aug 23, 2024

05:55 PM

Chicago, IL, US (ORD)

Fri, Aug 23, 2024

08:56 PM

Washington, DC, US (IAD)

Traveler Details

FELICIANO/CARMENM

eTicket number: **0162404217707**

Frequent Flyer: **UA-XXXXX464 Member**

Seats: **DCA-ORD 30A**

ORD-IAD 35A

Purchase Summary

Method of payment: **American Express ending in 1008**
 Date of purchase: **Fri, Jul 12, 2024**

Airfare: **225.82**
 U.S. Transportation Tax: **16.94**
 U.S. Flight Segment Tax: **10.00**
 Passenger Civil Aviation Security Service Fee: **11.20**
 U.S. Passenger Facility Charge: **9.00**

Total Per Passenger: **272.96 USD**

Total: 272.96 USD

Fare Rules

Additional charges may apply for changes in addition to any fare rules listed.

NONREF/OVALUAFTDPT

Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

MileagePlus Accrual Details

Carmenm Feliciano					
Date	Flight	From/To	Award Miles	PQP	PQF
Mon, Aug 19, 2024	2191	Washington, DC, US (DCA) to Chicago, IL, US (ORD)	555	111	1
Fri, Aug 23, 2024	2312	Chicago, IL, US (ORD) to Washington, DC, US (IAD)	580	116	1
MileagePlus accrual totals:			1135	227	2

Baggage allowance and charges for this itinerary

Origin and destination for checked baggage	1st bag charge	2nd bag charge	1st bag weight and dimensions	2nd bag weight and dimensions
Mon, Aug 19, 2024 Washington, DC, US (DCA - National) to Chicago, IL, US (ORD - O'Hare)	40.00 USD	50.00 USD	50lbs(23kg) - 62in(157cm)	50lbs(23kg) - 62in(157cm)

Fri, Aug 23, 2024 Chicago, IL, US (ORD - O'Hare) to Washington, DC, US (IAD - Dulles)	40.00 USD	50.00 USD	50lbs(23kg) - 62in(157cm)	50lbs(23kg) - 62in(157cm)
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Important Information about MileagePlus Earning

- Accruals vary based on the terms and conditions of the traveler's frequent flyer program, frequent flyer status, and the selected itinerary. United MileagePlus® mileage accrual is subject to the rules of the MileagePlus program. Once travel has started, accruals will no longer display. You can always view your MileagePlus account for posted accrual.
- You can earn up to 75,000 award miles per ticket. The 75,000 award miles cap may be applied to your posted flight activity in an order different than shown. Accrual is only displayed for MileagePlus members who choose to accrue to their MileagePlus account.

eTicket Reminders

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 45 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met. **EXCEPTION:** When departing from Anchorage, Atlanta, Austin, Baltimore, Chicago, Cincinnati, Cleveland, Dallas/Ft. Worth, Denver, Detroit, Fort Lauderdale, Greenville-Spartanburg, Guam, Honolulu, Houston, Indianapolis, Jacksonville, Kona, Las Vegas, Los Angeles, Maui, Miami, New York (LGA), Newark, Orange County (SNA), Orlando, Philadelphia, Phoenix, Pittsburgh, Raleigh/Durham, Reno, San Diego, San Francisco, San Juan, PR (60 minutes), Savannah, Seattle, St. Louis, St. Thomas, U.S. Virgin Islands (60 minutes), Tampa, Washington, DC (both IAD and DCA), the check in requirement time for Passengers and Bags is 45 minutes except where noted.
- **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 15 minutes prior to scheduled departure.
- Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
- Bring your boarding pass or this eTicket Receipt along with [photo identification](#) to the airport.
- The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger. The fare rules for your ticket may restrict your carry-on baggage allowance even further.
- For up to the minute flight information, sign-up for our [Flight Status Updates](#) or call 1-800-824-6200; in Spanish 1-800-426-5561.
- If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
- For the most current status of your reservation, go to our [Flight Status](#) page.
- Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules.

Data Protection Notice

Your personal data will be processed in accordance with the applicable carrier's privacy policy and if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred

Customer Care Contact Information

We welcome your compliments, comments or complaints regarding United or a United travel experience. You may contact us using our [Customer Care](#) form

Hazardous materials

Federal law forbids the carriage of hazardous materials on board aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Common examples of hazardous materials/dangerous goods include spare or loose lithium batteries, fireworks, strike-anywhere matches, aerosols, pesticides, bleach and corrosive materials. Additional information can be found on:

- [united.com restricted items page](#)
- [FAA website Pack Safe page](#)
- [TSA website Prohibited Items page](#)

Refunds Within 24 Hours

When you book and ticket a reservation through united.com, the United mobile app, the United Customer Contact Center, at our ticket counters or city ticket offices, or if you use MileagePlus® miles to book an award ticket, we will allow you to cancel the ticketed reservation without penalty and receive a 100 percent refund of the ticket price to the original form of payment if you cancel the reservation within 24 hours of purchase and if the reservation is made one week or more prior to scheduled flight departure.

Disinsection Notice

Certain countries require that the passenger cabins of aircraft be treated with insecticides. For additional information and a list of those countries, please visit the [U.S. Department of Transportation's disinsection website](#).

IMPORTANT CONSUMER NOTICES

Changes/Cancellations - Most tickets, other than Basic Economy tickets or those for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean, may be changed to a different itinerary, or cancelled and the value of the ticket retained so that it can be applied to a new ticket, without a change fee. Such change or cancellation must be made prior to the scheduled departure time. Travelers making changes will be responsible for the fare difference if the new itinerary has a higher fare than the original ticketed itinerary. Regarding non-refundable tickets, if the new itinerary has a lower fare than the original ticketed itinerary, changes can be made without charge, but the traveler is not entitled to any residual value. United may, in its sole discretion, provide partial or full residual credit under certain circumstances. A change fee may apply for changes or cancellations made to tickets for travel originating outside the United States, other than for travel between the United States and Mexico or the Caribbean. Policies concerning your ability to make reservation changes and cancellations and any fees associated with such changes can be found at [Important travel notices | United Airlines](#).

Notice of Baggage Liability Limitations - For domestic travel between points within the United States (except for domestic portions of international journeys), United's liability for loss of, damage to, or delay in delivery of a customer's checked baggage is limited to \$3,800 per ticketed customer unless a higher value is declared in advance and additional charges are paid (not applicable to wheelchairs or other assistive devices). For such travel, United assumes no liability for high value, fragile, perishable, or otherwise excluded items; excess valuation may not be declared on certain types of valuable articles. Further information may be obtained from the carrier. For international travel governed by the Warsaw Convention (including the domestic portions of the trip), maximum liability is approximately 640 USD per bag for checked baggage, and 400 USD per passenger for unchecked baggage. For international travel governed by the Montreal Convention (including the domestic portions of the trip), maximum liability is 1,288 SDRs per passenger for baggage, whether checked or unchecked. For baggage lost, delayed, or damaged in connection with domestic travel, United requires that customers provide preliminary notice within 24 hours after arrival of the flight on which the baggage was or was to be transported and submit a written claim within 45 days of the flight. For baggage damaged or delayed in connection with most international travel (including domestic portions of international journeys), the Montreal Convention and United require customers to provide carriers written notice as follows: (a)

for damaged baggage, within seven days from the date of receipt of the damaged baggage; (b) for delayed baggage, within 21 days from the date the baggage should have been returned to the customer. Please refer to Rule 28 of United's Contract of Carriage for important information relating to baggage and other limitations of liability.

Notice of Incorporated Terms - Transportation is subject to the terms and conditions of United's Contract of Carriage, which are incorporated herein by reference. Incorporated terms may include, but are not limited to: 1. Limits on liability for personal injury or death of the customer, and for loss, damage, or delay of goods and baggage, including high value, fragile, perishable, or otherwise excluded items. 2. Claims restrictions, including time periods within which customers must file a claim or bring an action against the carrier. 3. Rights of the carrier to change terms of the contract. 4. Rules about reconfirmation of reservations, check-in times, and refusal to carry. 5. Rights of the carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of an alternate air carrier or aircraft, and rerouting. The full text of United's Contract of Carriage is available at united.com or you may request a copy at any United ticket counter. Passengers have the right, upon request at any location where United's tickets are sold within the United States, to receive free of charge by mail or other delivery service the full text of United's Contract of Carriage.

Notice of Certain Terms - If you have purchased a restricted ticket, depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to, the following may apply to your travel: (1) the ticket may not be refundable but can be exchanged for a fee for another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) select tickets may not be eligible for refunds or changes even for a fee; (4) select tickets have no residual value and cannot be applied towards the purchase of future travel; or (5) travel may be restricted to specific flights and/ or times and a minimum and/or maximum stay may be required. United reserves the right to refuse carriage to any person who has acquired a ticket in violation of any United tariffs, rules, or regulations, or in violation of any applicable national, federal, state, or local law, order, regulation, or ordinance. Notwithstanding the foregoing, you are entitled to a full refund if you cancel a ticket purchased at least a week prior to departure within 24 hours of purchase.

Notice of Boarding Times - For Domestic flights, customers must be at the boarding gate at least 15 minutes prior to scheduled departure. For International flights, customers must be at the boarding gate at least 30 minutes prior to scheduled departure. The time limits provided by United in this Notice are minimum time requirements. Customer and baggage processing times may differ from airport to airport. Please visit united.com for information regarding airport-specific boarding times. It is the customer's responsibility to arrive at the airport with enough time to complete check-in, baggage, and security screening processes within these minimum time limits. Please be sure to check flight information monitors for the correct boarding gate and the departure time of your flight. Failure to be at the boarding gate by the required time could result in the loss of your seat without compensation, regardless of whether you are already checked in or have a confirmed seat and boarding pass.

Advice to International Passengers on Carrier Liability - Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised - that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including contracts of carriage embodied in applicable tariffs, governs, and may limit the liability of the Carrier in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.

Notice - Overbooking of Flights - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadlines, which are available upon request

from the air carrier, persons, denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. *Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.*



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Online Statements**

www.americanexpress.com/gopaperless

Prepared For
CARMEN M. FELICIANO
UNIDOS US

Account Number
XXXX-XXXXX5-22006

Closing Date
07/28/24

Page 1 of 4

Previous Balance \$	New Charges \$	Other Debits \$	Payments \$	Other Credits \$	Balance Due \$
10,782.92	4,053.30	0.00	10,782.92	227.99	3,825.31

For important information regarding your account refer to page 2.

Please submit all outstanding expenses.

To manage your Account online or to pay your bill, please visit us at corp.americanexpress.com. For additional contact information, please see the reverse side of this page.

▼ Please fold on the perforation below, detach and return with your payment ▼

Do not staple or use paper clips

Payment Coupon

Account Number 3794-192595-22006

CARMEN M. FELICIANO
UNIDOS US
8224CEDAR LANDING CT
ALEXANDRIA VA 22306-3238

Payable upon receipt in U.S. Dollars.
Enter 15 digit account number on all payments.
Amount Due \$3,825.31
Checks or drafts must be drawn against banks located in the U.S.

Mail Payment to:

See reverse side for instructions on how to update your address, phone number, or email.

AMERICAN EXPRESS
PO BOX 96001
LOS ANGELES CA 90096-8000
|||||

0000379419259522006 000382531000405330 2&H

Payments: Your American Express® Corporate Card statement is payable in full upon receipt. Payments received after 5:00pm may not be credited until the next day. Payments must be sent to the payment address shown on your statement and must include the remittance coupon from your statement. Payments must be made in US currency, with a single draft or check drawn on a US bank and payable in US dollars or with a single negotiable instrument payable in US dollars and clearable through the US banking system, or through an electronic payment method clearable through the US banking system. Your Account number must be included on or with all payments. If payment does not conform to these requirements, crediting may be delayed and additional Charges may be imposed. If we accept payment made in a foreign currency, we will choose a conversion rate that is acceptable to us to convert your remittance into US currency, unless a particular rate is required by law. Please do not send post-dated checks. They will be deposited upon receipt. Our acceptance of any payment marked with a restrictive legend will not operate as an accord or satisfaction without our express prior written approval.

Authorization for Electronic Debit: We will process checks electronically, at first presentment and any re-presentments, by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. By submitting a check for payment, you authorize us to initiate an electronic debit from your bank or asset account. When we process your check electronically, your payment may be debited to the bank or asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your bank or asset account statement. If we cannot collect the funds electronically we may issue a draft against the bank or asset account for the amount of the check. If you currently send in an individual payment for expenses on the Corporate Card, please note that you are eligible to pay your bill online.

Authorization for Electronic Payments: By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you will be authorizing us to initiate an electron debit to the financial account you specify in the amount you request. Payments received after 5:00pm may not be credited until the next day.

Transactions Made in Foreign Currencies: If you incur a Charge in a foreign currency, it will be converted into US dollars on the date it is processed by us or our agents. Unless a particular rate is required by applicable law, we will choose a conversion rate that is acceptable to us for that date. Currently the conversion rate that we use for a Charge in a foreign currency is no greater than (a) the highest official conversion rate published by a government agency, or (b) the highest interbank conversion rate identified by us from customary banking sources, on the conversion date or the prior business day, **in each instance increased by 2.5%**. This conversion rate may differ from rates in effect on the date of your Charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

In Case of Errors or Questions About Your Bill: If you think your bill is incorrect, or if you need more information about a transaction on your bill, please call 1-800-528-2122 or the number on the back of your Card. You can also write us on a separate sheet of paper at the Customer Service address noted to the right. Requests for refunds of credit balances (designated "CR") should be made by calling us at 1-800-528-2122 or the number on the back of your Card. Billing disputes can also be initiated online. This applies to Corporate Cards only, not Cards issued under the Corporate Defined Express Program.

In Case of Errors or Questions About Electronic Transfers: Please contact us by calling 1-800-IPAY-AXP for Pay By Phone, Pay By Computer issues and automatic payment issues.

When Contacting Us Regarding Errors or Questions: We must hear from you no later than 60 days after we send you the first bill on which the error or problem appeared. When contacting us, please give us the following information: 1. Your name and account number; 2. The dollar amount of the suspected error; 3. Describe why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.



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For all further inquiries or to pay by phone, please call the number on the back of your Card.

If your Card has been lost or stolen, please call 1-800-528-2122

International Collect:
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Hearing Impaired Services:
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Large Print and Braille Statements:
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- Via Mobile device
- Voice automated: call the number on the back of your card
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care

Please do not add any written communication or address change on this stub.



Prepared For
CARMEN M. FELICIANO
 UNIDOS US

Account Number
 XXXX-XXXXX5-22006

Closing Date
 07/28/24

Activity Date reflects either transaction or posting date

Card Number	XXXX-XXXXX5-22006	Reference Code	Amount \$
07/01/24	CORPORATE REMITTANCE RECEIVED 07/01		-1,115.87
07/17/24	CORPORATE REMITTANCE RECEIVED 07/17		-9,667.05
06/29/24	UNITED AIRLINES HOUSTON TX TKT# 01644133993305 CONTINENTAL 06/28/24 EXCESS BAGGAGE FELICIANO /FIRST CHECKED UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM LOS ANGELES CA TO CARRIER CLASS DULLES ARPT DC UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	18182920000	40.00
06/29/24	DOUBLETREE NORWALK NORWALK CA FOL# 535563 DOUBLETREE HO 06/26/24 ARRIVAL DATE DEPARTURE DATE 06/26/24 06/28/24 00 ROC NUMBER 535563	12904000000	392.72
06/29/24	HUDSONNEWS ST992 99 CARSON CA 628190834 628150834 90746 06/28/24 NEWS DEALERS/NEWSSTANDS ROC NUMBER 628190834	62819083400	15.43
07/03/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNGM2ZF8A0 RECORD STORE 07/03/24		6.35
07/03/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNGM2ZM4A0 RECORD STORE 07/03/24		9.53
07/03/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNGM2ZF8R0 RECORD STORE 07/03/24		-6.35 Credit
07/09/24	SLI.DO S.R.O. BRATISLAVA REF# QV2SEMQA 00421915998430 07/09/24		60.00
07/10/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNH9MV61A0 RECORD STORE 07/10/24		9.53
07/10/24	CBI*VERBI 800-799-9570 IL 472934444 472934444 20036 07/10/24 ROC NUMBER 472934444	47293444400	668.00
07/12/24	UNITED AIRLINES HOUSTON TX TKT# 01624042177074 CONTINENTAL 07/12/24 PASSENGER TICKET FELICIANO/CARMENM UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM WASHINGTON NAT'L D TO CARRIER CLASS O HARE FIELD IL UA 00 TO DULLES ARPT DC UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	19391186000	272.96

Continued on reverse

Activity Continued		Reference Code	Amount \$
07/12/24	UNITED AIRLINES HOUSTON TX TKT# 01644111792982 CONTINENTAL 07/11/24 SUPPORTED REFUND KENNEY /OTHER UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM O HARE FIELD IL TO CARRIER CLASS O HARE FIELD IL UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	19484466000	-36.99 Credit
07/12/24	UBER TRIP HTTPS://HELP.UBER.CA DHHR3Y1T WS7TUYTS 20166 07/12/24 ROC NUMBER DHHR3Y1T		8.72
07/12/24	UBER TRIP HTTPS://HELP.UBER.CA 18Z4SZHE WS7TUYTS 20166 07/12/24 ROC NUMBER 18Z4SZHE		66.05
07/16/24	LUCHINI ITALIAN LAS VEGAS NV 12171321 12171321 89109 07/15/24 RESTAURANT ROC NUMBER 12171321 TAX \$137.17	12171321000	2,389.53
07/17/24	UNITED AIRLINES HOUSTON TX TKT# 01624051227595 CONTINENTAL 07/15/24 SUPPORTED REFUND PEREZ/ROCIO UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM LAS VEGAS NV TO CARRIER CLASS DENVER CO UA 00 TO DULLES ARPT DC UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	19880065000	-99.58 Credit
07/18/24	DESERT CAB 436845559 LAS VEGAS NV REF# 730110042009 GTBALABAN@AOL.C 07/17/24	73011004200	35.09
07/18/24	UBER TRIP HTTPS://HELP.UBER.CA 5G7CBJ5T 2MUUTPV2 22306 07/18/24 ROC NUMBER 5G7CBJ5T		66.68
07/19/24	PADDLE.NET* UNLOCATO NEW YORK NY REF# 61786436-110 ALICE@PADDLE.CO 07/19/24		12.71
07/19/24	CREDIT FOR FRAUDULENT CHARGE DATE OF ABOVE 07/19		-85.07 Credit
Total for CARMEN M. FELICIANO		New Charges/Other Debits Payments/Other Credits	4,053.30 -11,010.91

FW: Your Refund Request

From Peggy Crowe <pcrowe@unidosus.org>
Date Mon 7/22/2024 1:08 PM
To Jennifer Moore <jmoore@unidosus.org>

Hi Jennifer, just fyi. The change she made was on the 16th. See below.

Thank you,
Peggy

From: United Refunds <refunds@united.com>
Sent: Friday, July 19, 2024 4:47 PM
To: Peggy Crowe <pcrowe@unidosus.org>
Subject: Your Refund Request

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.



July 19, 2024

PASSENGER: **ROCIO**
TICKET(S) : **0162405122759**
Dear Rocio Perez:

You're all set! Thanks for your patience while we processed your refund.

Depending on how you purchased your ticket, please keep the following in mind: Tickets paid for by credit card are refunded back to the credit card account used to make the purchase. Based on your card-issuing bank, it may take up to 7 days for the credit to appear on your online statement and up to two billing cycles on printed statements. For exchanges made to non-refundable ticket, you may be issued an Electronic Travel Certificate.

Refund Amount/Currency: 99.58 USD

Refund processed date: July 16, 2024

We look forward to welcoming you onboard soon.

Sincerely,

United Airlines

www.united.com

Payments: Your American Express® Corporate Card statement is payable in full upon receipt. Payments received after 5:00pm may not be credited until the next day. Payments must be sent to the payment address shown on your statement and must include the remittance coupon from your statement. Payments must be made in US currency, with a single draft or check drawn on a US bank and payable in US dollars or with a single negotiable instrument payable in US dollars and clearable through the US banking system, or through an electronic payment method clearable through the US banking system. Your Account number must be included on or with all payments. If payment does not conform to these requirements, crediting may be delayed and additional Charges may be imposed. If we accept payment made in a foreign currency, we will choose a conversion rate that is acceptable to us to convert your remittance into US currency, unless a particular rate is required by law. Please do not send post-dated checks. They will be deposited upon receipt. Our acceptance of any payment marked with a restrictive legend will not operate as an accord or satisfaction without our express prior written approval.

Authorization for Electronic Debit: We will process checks electronically, at first presentment and any re-presentments, by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. By submitting a check for payment, you authorize us to initiate an electronic debit from your bank or asset account. When we process your check electronically, your payment may be debited to the bank or asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your bank or asset account statement. If we cannot collect the funds electronically we may issue a draft against the bank or asset account for the amount of the check. If you currently send in an individual payment for expenses on the Corporate Card, please note that you are eligible to pay your bill online.

Authorization for Electronic Payments: By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you will be authorizing us to initiate an electron debit to the financial account you specify in the amount you request. Payments received after 5:00pm may not be credited until the next day.

Transactions Made in Foreign Currencies: If you incur a Charge in a foreign currency, it will be converted into US dollars on the date it is processed by us or our agents. Unless a particular rate is required by applicable law, we will choose a conversion rate that is acceptable to us for that date. Currently the conversion rate that we use for a Charge in a foreign currency is no greater than (a) the highest official conversion rate published by a government agency, or (b) the highest interbank conversion rate identified by us from customary banking sources, on the conversion date or the prior business day, **in each instance increased by 2.5%**. This conversion rate may differ from rates in effect on the date of your Charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

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- Voice automated: call the number on the back of your card
- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care

Please do not add any written communication or address change on this stub.



Prepared For
CARMEN M. FELICIANO
 UNIDOS US

Account Number
 XXXX-XXXXX5-22006

Closing Date
 07/28/24

Activity Date reflects either transaction or posting date

Card Number	XXXX-XXXXX5-22006	Reference Code	Amount \$
07/01/24	CORPORATE REMITTANCE RECEIVED 07/01		-1,115.87
07/17/24	CORPORATE REMITTANCE RECEIVED 07/17		-9,667.05
06/29/24	UNITED AIRLINES HOUSTON TX TKT# 01644133993305 CONTINENTAL 06/28/24 EXCESS BAGGAGE FELICIANO /FIRST CHECKED UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM LOS ANGELES CA TO CARRIER CLASS DULLES ARPT DC UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	18182920000	40.00
06/29/24	DOUBLETREE NORWALK NORWALK CA FOL# 535563 DOUBLETREE HO 06/26/24 ARRIVAL DATE DEPARTURE DATE 06/26/24 06/28/24 00 ROC NUMBER 535563	12904000000	392.72
06/29/24	HUDSONNEWS ST992 99 CARSON CA 628190834 628150834 90746 06/28/24 NEWS DEALERS/NEWSSTANDS ROC NUMBER 628190834	62819083400	15.43
07/03/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNGM2ZF8A0 RECORD STORE 07/03/24		6.35
07/03/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNGM2ZM4A0 RECORD STORE 07/03/24		9.53
07/03/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNGM2ZF8R0 RECORD STORE 07/03/24		-6.35 Credit
07/09/24	SLI.DO S.R.O. BRATISLAVA REF# QV2SEMQA 00421915998430 07/09/24		60.00
07/10/24	APPLE.COM/BILL CUPERTINO CA REF# MNMNH9MV61A0 RECORD STORE 07/10/24		9.53
07/10/24	CBI*VERBI 800-799-9570 IL 472934444 472934444 20036 07/10/24 ROC NUMBER 472934444	47293444400	668.00
07/12/24	UNITED AIRLINES HOUSTON TX TKT# 01624042177074 CONTINENTAL 07/12/24 PASSENGER TICKET FELICIANO/CARMENM UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM WASHINGTON NAT'L D TO CARRIER CLASS O HARE FIELD IL UA 00 TO DULLES ARPT DC UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	19391186000	272.96

Continued on reverse

Activity Continued		Reference Code	Amount \$
07/12/24	UNITED AIRLINES HOUSTON TX TKT# 01644111792982 CONTINENTAL 07/11/24 SUPPORTED REFUND KENNEY /OTHER UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM O HARE FIELD IL TO CARRIER CLASS O HARE FIELD IL UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	19484466000	-36.99 Credit
07/12/24	UBER TRIP HTTPS://HELP.UBER.CA DHHR3Y1T WS7TUYTS 20166 07/12/24 ROC NUMBER DHHR3Y1T		8.72
07/12/24	UBER TRIP HTTPS://HELP.UBER.CA 18Z4SZHE WS7TUYTS 20166 07/12/24 ROC NUMBER 18Z4SZHE		66.05
07/16/24	LUCHINI ITALIAN LAS VEGAS NV 12171321 12171321 89109 07/15/24 RESTAURANT ROC NUMBER 12171321 TAX \$137.17	12171321000	2,389.53
07/17/24	UNITED AIRLINES HOUSTON TX TKT# 01624051227595 CONTINENTAL 07/15/24 SUPPORTED REFUND PEREZ/ROCIO UNITED AIRLINES UNITED AIRLINES HOUSTON TX FROM LAS VEGAS NV TO CARRIER CLASS DENVER CO UA 00 TO DULLES ARPT DC UA 00 TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	19880065000	-99.58 Credit
07/18/24	DESERT CAB 436845559 LAS VEGAS NV REF# 730110042009 GTBALABAN@AOL.C 07/17/24	73011004200	35.09
07/18/24	UBER TRIP HTTPS://HELP.UBER.CA 5G7CBJ5T 2MUUTPV2 22306 07/18/24 ROC NUMBER 5G7CBJ5T		66.68
07/19/24	PADDLE.NET* UNLOCATO NEW YORK NY REF# 61786436-110 ALICE@PADDLE.CO 07/19/24		12.71
07/19/24	CREDIT FOR FRAUDULENT CHARGE DATE OF ABOVE 07/19		-85.07 Credit
Total for CARMEN M. FELICIANO		New Charges/Other Debits Payments/Other Credits	4,053.30 -11,010.91