

Here's your plan information

Hi MICHELLE,

Thank you for protecting your trip with us.

Your insurance plan at a glance

Plan: Domestic Travel Protector Plus	Purchase Date: September 16, 2024
Plan Number: EUSP2442426101	Effective Date: September 17, 2024
Total Amount Paid: \$19.85	Travel Date(s): Oct. 2, 2024 – Oct. 3, 2024

[Read full plan details](#)

If you're not completely satisfied, you have 15 days (or more, depending on your state of residence) to request a refund, provided you haven't started your trip or initiated a claim. Premiums are non-refundable after this period.

Please save this email for future reference, and be sure to review your full plan documents using the button above. Let us know if you have additional non-refundable reservations (lodging, rental car, or activities), and would like to include these in your insurance coverage.

You can easily [make changes to your plan](#) on our website. If you have questions, [contact us online](#) or call [1-800-284-8300](tel:1-800-284-8300).

Sincerely,
Allianz Global Assistance



The Allianz TravelSmart™ App

TravelSmart™ with our free app to access your benefits on the go,

connect with 24-hour assistance, file claims quickly, and more.



Quick Links

My Plan

[Manage your plan](#), and access useful resources like your Insurance ID Card to keep your important info handy if you need to get in touch.

Claims Center

If the unexpected hits, don't worry—filing a claim is fast and simple.

[Learn more.](#)

FAQs

Get answers to commonly asked questions about plans, claims, and more.

[Learn more.](#)

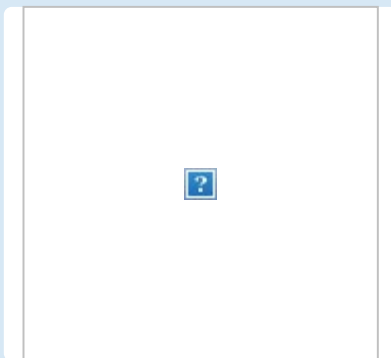
Get Social

Like us on Facebook for travel tips, destination guides, and more.

[Learn more.](#)

24/7 Assistance

Our customer care team can help with travel hiccups, find pre-screened care facilities, and more. Call us [1-800-284-8300](tel:1-800-284-8300) (Toll-free, Domestic) or [1-804-281-5700](tel:1-804-281-5700) (Collect, International).



Allianz is proud to be the Worldwide Insurance
Partner of the Olympic & Paralympic Movements
from 2021-2028.

Please do not reply to this automated message.

Terms, conditions, and exclusions apply.

Insurance benefits underwritten by BCS Insurance Company (OH, Administrative Office: 2 Mid America Plaza, Suite 200, Oakbrook Terrace, IL 60181), rated "A" (Excellent) by A.M. Best Co., under BCS Form No. 52.201 series or 52.401 series, or Jefferson Insurance Company (NY, Administrative Office: 9950 Mayland Drive, Richmond, VA 23233), rated "A+" (Superior) by A.M. Best Co., under Jefferson Form No. 101-C series or 101-P series, depending on your state of residence and plan chosen. Plans only available to U.S. residents and may not be available in all jurisdictions. Allianz Global Assistance and Allianz Travel Insurance are marks of AGA Service Company dba Allianz Global Assistance or its affiliates. Allianz Travel Insurance products are distributed by Allianz Global Assistance, the licensed producer and administrator of these plans and an affiliate of Jefferson Insurance Company. Plans include insurance benefits and assistance services. The insured shall not receive any special benefit or advantage due to the affiliation between AGA Service Company and Jefferson Insurance Company. Any Non-Insurance Assistance services purchased are provided through AGA Service Company. Except as expressly provided under your plan, you are responsible for charges you incur from third parties. Contact AGA Service Company at [1-800-284-8300](tel:1-800-284-8300) or 9950 Mayland Drive, Richmond, VA 23233 or customerservice@allianzassistance.com.

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REV 06/2021

From: [Michelle Ramirez](#)
To: [Elizabeth Carrillo](#)
Subject: Fw: Your trip confirmation (ONT - PHX)
Date: Tuesday, September 17, 2024 10:38:00 AM
Attachments: [Outlook-dcpr0pd2.png](#)

Confirmation of BP in AZ flight

Best,

Michelle Ramirez, MPH (she/her/ella) | **Program Specialist** | **Health**

UNIDOSUS

working remotely (CA) | † (213) 787-9602 | mramirez@unidosus.org
If you would like to schedule a meeting regarding **HRF**, please [click here](#)
NCLR is now UnidosUS. Find out more at unidosus.org | [Facebook](#) | [Twitter](#)

From: American Airlines <no-reply@info.email.aa.com>
Sent: Monday, September 16, 2024 2:26 PM
To: Michelle Ramirez <mramirez@unidosus.org>
Subject: Your trip confirmation (ONT - PHX)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[American Airlines home](#)



Issued: September 16, 2024

Your trip confirmation and receipt

You can check in via the American app 24 hours before your flight and get your mobile boarding pass.

Confirmation code: **SZOGQK**

Wednesday, October 2, 2024

ONT

Ontario

9:41 AM

AA 4865

Operated by SkyWest Airlines as American Eagle



PHX

Phoenix
10:59 AM

Seat:
Class: **Economy (B)**
Meals:

Thursday, October 3, 2024



PHX

Phoenix
8:22 PM

AA 634



ONT

Ontario
9:39 PM

Seat:
Class: **Economy (B)**
Meals:

[Manage your trip](#)

Your purchase

Michelle Ramirez

[Join the AAdvantage® Program](#)

New ticket (0012176781442) \$190.96
[\$149.54 + Taxes & carrier-imposed fees \$41.42]

Total cost **\$190.96**

Your payment

AmericanExpress (ending 1000) \$190.96

Total paid **\$190.96**

Bag information

Checked Bag (Airport)

1 st bag	\$40.00
2 nd bag	\$45.00

Checked Bag (Online*)

1 st bag	\$35.00
2 nd bag	\$45.00

Maximum dimensions: 62 inches or 158 centimeters calculated as (length + width + height)

Maximum weight: 50 pounds or 23 kilograms

Bag fees apply at each Check-in location. Additional allowances and/or discounts may apply. For information regarding American Airlines checked baggage policies, please visit: [Bag and optional fees](#)

If your flight is operated by a partner airline, see the [other airline's](#) website for carry-on and checked bag policies.

*Online payment available beginning 24 hours (and up to 4 hours) before departure.

Carry-on bags (American Airlines)

Personal item A small purse, briefcase, laptop bag, or similar item that must fit under the seat in front of you.

Carry-on Maximum dimensions must not to exceed: 22" long x 14" wide x 9" tall (56 x 35 x 23 cm).



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Privacy policy



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You have up to 24 hours from the time of ticket purchase to receive a full refund if you booked at least 2 days before departure. Once canceled, your refund will be processed automatically.

If you have purchased a NON-REFUNDABLE fare, the itinerary must be canceled before the ticketed departure time of the first unused coupon or the ticket has NO VALUE. If the fare allows changes, a fee may be assessed for changes and restrictions may apply.

Some American Airlines check-in counters do not accept cash as a form of payment. For more

information, visit our [Airport Information](#) page.



Some everyday products, like e-cigarettes and aerosol spray starch, can be dangerous when transported on the aircraft in carry-on and/or checked baggage. Changes in temperature or pressure can cause some items to leak, generate toxic fumes or start a fire. Carriage of prohibited items may result in fines or in certain cases imprisonment. Please ensure there are no forbidden hazardous materials in your baggage like:

Some Lithium batteries (e.g. spares in checked baggage, batteries over a certain size), Explosives / Fireworks, Strike anywhere matches/ Lighter fluid, Compressed gases / Aerosols Oxygen bottles/ Liquid oxygen, Flammable liquids, Pesticides/ Poison, Corrosive material.

There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage, spare lithium batteries for most consumer electronic devices in carry-on baggage, and certain smoking materials carried on your person.

Certain items are required to be carried with you onboard the aircraft. For example, spare lithium batteries for portable electronic devices, cigarette lighters and e-cigarettes must be removed from checked or gate-checked baggage and carried onboard the aircraft. However, e-cigarettes may not be used on-board the aircraft.

Traveling with medical oxygen, liquid oxygen, mobility aids and other assistive devices may require airline pre-approval or be restricted from carriage entirely. Passengers requiring these items should contact the airline operator for information on use of such devices.

NOTICE OF INCORPORATED TERMS OF CONTRACT

Air Transportation, whether it is domestic or international (including domestic portions of international journeys), is subject to the individual terms of the transporting air carriers, which are herein incorporated by reference and made part of the contract of carriage. Other carriers on which you may be ticketed may have different conditions of carriage. International air transportation, including the carrier's liability, may also be governed by applicable tariffs on file with the U.S. and other governments and by the Warsaw Convention, as amended, or by the Montreal Convention. Incorporated terms may include, but are not restricted to: 1. Rules and limits on liability for personal injury or death, 2. Rules and limits on liability for baggage, including fragile or perishable goods, and availability of excess valuation charges, 3. Claim restrictions, including time periods in which passengers must file a claim or bring an action against the air carrier, 4. Rights on the air carrier to change terms of the contract, 5. Rules on reconfirmation of reservations, check-in times and refusal to carry, 6. Rights of the air carrier and limits on liability for delay or failure to perform service, including schedule changes, substitution of alternate air carriers or aircraft and rerouting.

You can obtain additional information on items 1 through 6 above at any U.S. location where the transporting air carrier's tickets are sold. You have the right to inspect the full text of each transporting air carrier's terms at its airport and city ticket offices. You also have the right, upon request, to receive (free of charge) the full text of the applicable terms incorporated by reference from each of the transporting air carriers. Information on ordering the full text of each air carrier's terms is available at any U.S. location where the air carrier's tickets are sold or you can click on the Conditions of Carriage link below.

Air transportation on American Airlines and the American Eagle carriers® is subject to American's [conditions of carriage](#).

For more on Canada passenger protection regulations visit aa.com/CanadaPassengers.

Please do not reply to this email address as it is not monitored. This email was sent to mramirez@unidosus.org.

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For all other questions about bookings or upcoming trips, visit our contact page. Contact American >

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Hi Michelle,

Thank you for protecting your trip with us.

Your insurance plan at a glance

Plan:

Domestic Lodging Protector
Plus

Purchase Date:

September 17, 2024

Plan Number:

EUSP2442623275

Effective Date:

September 18, 2024

Total Amount Paid:

\$20.37

Travel Date(s):

Oct. 2, 2024 – Oct. 3, 2024

[Read full plan details](#)

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Sincerely,

Allianz Global Assistance



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[Manage your plan](#), and access useful resources like your Insurance ID Card to keep your important info handy if you need to get in touch.

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[Learn more.](#)

FAQs

Get answers to commonly asked questions about plans, claims, and more.

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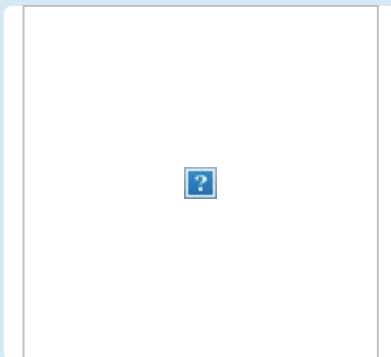
Get Social

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Our customer care team can help with travel hiccups, find pre-screened care facilities, and more. Call us [1-888-897-2661](tel:1-888-897-2661) (Toll-free, Domestic) or [1-804-281-5700](tel:1-804-281-5700) (Collect, International).



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REV 06/2021

Payments: Your American Express® Corporate Card statement is payable in full upon receipt. Payments received after 5:00pm may not be credited until the next day. Payments must be sent to the payment address shown on your statement and must include the remittance coupon from your statement. Payments must be made in US currency, with a single draft or check drawn on a US bank and payable in US dollars or with a single negotiable instrument payable in US dollars and clearable through the US banking system, or through an electronic payment method clearable through the US banking system. Your Account number must be included on or with all payments. If payment does not conform to these requirements, crediting may be delayed and additional Charges may be imposed. If we accept payment made in a foreign currency, we will choose a conversion rate that is acceptable to us to convert your remittance into US currency, unless a particular rate is required by law. Please do not send post-dated checks. They will be deposited upon receipt. Our acceptance of any payment marked with a restrictive legend will not operate as an accord or satisfaction without our express prior written approval.

Authorization for Electronic Debit: We will process checks electronically, at first presentment and any re-presentments, by transmitting the amount of the check, routing number, account number and check serial number to your financial institution, unless the check is not processable electronically or a less costly process is available. By submitting a check for payment, you authorize us to initiate an electronic debit from your bank or asset account. When we process your check electronically, your payment may be debited to the bank or asset account as soon as the same day we receive your check, and you will not receive that cancelled check with your bank or asset account statement. If we cannot collect the funds electronically we may issue a draft against the bank or asset account for the amount of the check. If you currently send in an individual payment for expenses on the Corporate Card, please note that you are eligible to pay your bill online.

Authorization for Electronic Payments: By using Pay By Computer, Pay By Phone or any other electronic payment service of ours, you will be authorizing us to initiate an electron debit to the financial account you specify in the amount you request. Payments received after 5:00pm may not be credited until the next day.

Transactions Made in Foreign Currencies: If you incur a Charge in a foreign currency, it will be converted into US dollars on the date it is processed by us or our agents. Unless a particular rate is required by applicable law, we will choose a conversion rate that is acceptable to us for that date. Currently the conversion rate that we use for a Charge in a foreign currency is no greater than (a) the highest official conversion rate published by a government agency, or (b) the highest interbank conversion rate identified by us from customary banking sources, on the conversion date or the prior business day, **in each instance increased by 2.5%**. This conversion rate may differ from rates in effect on the date of your Charge. Charges converted by establishments (such as airlines) will be billed at the rates such establishments use.

In Case of Errors or Questions About Your Bill: If you think your bill is incorrect, or if you need more information about a transaction on your bill, please call 1-800-528-2122 or the number on the back of your Card. You can also write us on a separate sheet of paper at the Customer Service address noted to the right. Requests for refunds of credit balances (designated "CR") should be made by calling us at 1-800-528-2122 or the number on the back of your Card. Billing disputes can also be initiated online. This applies to Corporate Cards only, not Cards issued under the Corporate Defined Express Program.

In Case of Errors or Questions About Electronic Transfers: Please contact us by calling 1-800-IPAY-AXP for Pay By Phone, Pay By Computer issues and automatic payment issues.

When Contacting Us Regarding Errors or Questions: We must hear from you no later than 60 days after we send you the first bill on which the error or problem appeared. When contacting us, please give us the following information: 1. Your name and account number; 2. The dollar amount of the suspected error; 3. Describe why you believe there is an error. If you need more information, describe the item you are unsure about. You do not have to pay any amount in question while we are investigating, but you are still obligated to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount you question.



Manage your Card account online at:
americanexpress.com/
checkyourbill



For all further inquiries or to pay by phone, please call the number on the back of your Card.

If your Card has been lost or stolen, please call 1-800-528-2122

International Collect:
1-336-393-1111

Hearing Impaired Services:
Dial Relay 711 and
1-800-528-2122

Large Print and Braille Statements:
1-800-528-2122



Customer Service
P.O. Box 981531
El Paso, TX
79998-1531

Payments
PO BOX 96001
LOS ANGELES CA 90096-
8000

Change of Address, phone number, email

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- For Name, Company Name, and Foreign Address or Phone changes, please call Customer Care

Please do not add any written communication or address change on this stub.



Prepared For
ELIZABETH CARRILLO
 UNIDOS US

Account Number
 XXXX-XXXXX7-91000

Closing Date
 09/28/24

Activity Date reflects either transaction or posting date

Card Number XXXX-XXXXX7-91000		Reference Code	Amount \$
09/16/24	CORPORATE REMITTANCE RECEIVED 09/16		-318.00
09/16/24	American Airlines FT WORTH TX TKT# 0012176781442 AMERICAN AIR 09/16/24 PASSENGER TICKET RAMIREZ/MICHELLE American Airlines American Airlines FT WORTH TX FROM ONTARIO CA TO CARRIER CLASS PHOENIX AZ MQ B TO ONTARIO CA AA B TO UNAVAILABLE YY 00 TO UNAVAILABLE YY 00	20240916000	190.96
09/17/24	ALLIANZ TRAVEL INS RICHMOND VA REF# 2B019C1F 8006285404 09/16/24		19.85
09/18/24	AGA SERVICE COMPANY RICHMOND VA REF# H08T6PW6 8042853300 09/17/24		20.37
09/27/24	American Airlines FT WORTH TX TKT# 0012179651234 AMERICAN AIR 09/27/24 PASSENGER TICKET CARRILLO/ELIZABETH American Airlines American Airlines FT WORTH TX FROM MONTEREY CA TO CARRIER CLASS PHOENIX AZ MQ G TO WASHINGTON NAT'L D AA G TO PHOENIX AZ AA Q TO MONTEREY CA MQ Q	20240927000	536.95
Total for ELIZABETH CARRILLO		New Charges/Other Debits Payments/Other Credits	768.13 -318.00

From: [Elizabeth Carrillo](#)
To: [Elizabeth Carrillo](#)
Subject: Fw: Your trip confirmation (MRY - DCA)
Date: Friday, September 27, 2024 10:36:25 AM

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----- Forwarded Message -----

From: American Airlines <no-reply@info.email.aa.com>
To: "carrillo117@yahoo.com" <carrillo117@yahoo.com>
Sent: Friday, September 27, 2024 at 10:30:38 AM PDT
Subject: Your trip confirmation (MRY - DCA)

[American Airlines home](#)



Your trip confirmation and receipt

Confirmation code: **EAVSIF**

Sunday, December 8, 2024

MRY
Monterey
9:56 AM

AA 6348
Operated by SkyWest Airlines as American Eagle

PHX

Seat: **13B**

Phoenix
12:46 PM
Class: **Economy (G)**
Meals:

PHX
Phoenix
1:58 PM
AA 1634

DCA
Washington Reagan
8:09 PM
Seat: **24D**
Class: **Economy (G)**
Meals: **Food for purchase**

Thursday, December 12, 2024

DCA
Washington Reagan
6:59 AM
AA 2026

PHX
Phoenix
10:20 AM
Seat: **21C**
Class: **Economy (Q)**
Meals: **Food for purchase**

PHX
Phoenix
11:06 AM
AA 6244
Operated by SkyWest Airlines as American Eagle

MRY
Monterey
12:22 PM
Seat: **15C**
Class: **Economy (Q)**
Meals:

[Manage your trip](#)

Your purchase

Elizabeth Carrillo - AAdvantage® #: 28J****

New ticket (0012179651234) \$536.95
[\$453.72 + Taxes & carrier-imposed fees \$83.23]

Total cost **\$536.95**

Your payment

AmericanExpress (ending 1000)	\$536.95
Total paid	\$536.95

Bag information

Checked Bag (Airport)

1 st bag	\$40.00
2 nd bag	\$45.00

Checked Bag (Online*)

1 st bag	\$35.00
2 nd bag	\$45.00

Maximum dimensions: 62 inches or 158 centimeters calculated as (length + width + height)
Maximum weight: 50 pounds or 23 kilograms
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Carry-on bags (American Airlines)

Personal item A small purse, briefcase, laptop bag, or similar item that must fit under the seat in front of you.

Carry-on Maximum dimensions must not to exceed: 22" long x 14" wide x 9" tall (56 x 35 x 23 cm).



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