



PO BOX 489
NEWARK, NJ 07101-0489

Account: 925785045-00001

Invoice: 8988841246

Billing period: Mar 31 - Apr 30, 2026

KEYLINE



KAREN REYES
16 HIBISCUS CT
GAITHERSBURG, MD 20878-2824

Questions about your bill?

verizon.com/support
800-922-0204

Ways to pay

My Verizon app

You can check your bill easily with the My Verizon app available in App Store or Google Play.

Online

Go to go.vzw.com/bill and sign in to review your bill.

By phone

Simply dial #PMT (#768) on your phone and follow the instructions to pay.

Cash

Go to www.verizon.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment.

Late fee policy

If you don't pay the total charges due by the due date, you'll be charged 5% of the unpaid balance or \$7, whichever is greater, if allowed by law in the state of your billing address.

Snapshot of your bill

(details on page 3)

Balance from last bill	\$0.00
Late fee	\$0.95
This month's charges	\$147.91
Total due on May 22	\$148.86



KAREN REYES
16 HIBISCUS CT
GAITHERSBURG, MD 20878-2824

Bill date April 30, 2026
Account number 925785045-00001
Invoice number 8988841246

Total Amount Due by May 22, 2026

Make check payable to Verizon Wireless.
Please return this remit slip with payment.

\$148.86

\$.

Please see back for instructions on writing to us.

PO BOX 16810
NEWARK, NJ 07101-6810



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NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.



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Questions about paying your bill?

Go to <https://go.vzw.com/billing-support> to learn more.

Address change:

Change your address at go.vzw.com/changeaddress.

Questions about your bill?

verizon.com/support

800-922-0204

Important Information:

Many billing questions can be resolved easily online or with the My Verizon App. Customer service can also assist you by phone, chat or in a retail store for billing questions or disputes.

All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to this below address:

Verizon
Attn: Correspondence Team
PO Box 15069
Albany, NY 12212

Select a checkbox that describes how we can help you along with any additional information and include it with your written correspondence.

Automatic Payment Enrollment for Account: 925785045-00001 KAREN REYES

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

1. Check this box.

2. Sign name in box below, as shown on the bill and date.

3. Return this slip with your payment. Do not send a voided check.



Please select a checkbox that best describes how we can help you and include details in the box below with any written correspondence.

Payment Verification	Address Change	Name Change	Billing Dispute	Service Change	Other
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional information (for example new address or details on your request)



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Your April bill is \$148.86 Due May 22

Since your last bill

- You paid \$194.05.
- Your bill decreased by \$45.19.

Bill summary by line

Account-wide charges & credits	-\$13.96
Karen Reyes	\$162.82
Apple iPhone 16 Pro (240-475-0215)	
Total:	\$148.86

Questions about your bill?

verizon.com/support

800-922-0204

Review your bill online

An itemized bill breakdown of all charges and credits is available on the My Verizon app and online.

Scan the QR code with your camera app or go to go.vzw.com/bill.



Surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$11.67 and taxes and gov fees of \$5.46. For an itemized list of taxes, fees and surcharges visit go.vzw.com/bill.

Save up to \$10.00/month when you enroll in Auto Pay & paperfree billing using your bank account or Verizon Visa card. Enroll using the My Verizon app, or at vzw.com/myverizon.

The discount will be effective beginning your next billing cycle after the enrollment.



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Charges by line details

Account-wide charges & credits **-\$13.96**

One-time charges & credits **\$0.95**

Late fee \$0.95

Plan **-\$15.00**

\$15 MILITARY/VETERAN DISCOUNT
May 1 - May 30 -\$15.00

Taxes & gov fees **\$0.09**

MD univ srvc trust fund surchg \$0.09

Karen Reyes **\$162.82**

Apple iPhone 16 Pro
240-475-0215

One-time charges & credits **\$48.00**

TravelPass - Guatemala - 4 days (Apr 24 - Apr 27) \$48.00

Plan **\$90.00**

Unlimited Plus \$90.00
Price lock guarantee
May 1 - May 30

Devices **\$7.78**

IP16 P 256 GB DT \$30.83
Payment 20 of 36 (\$493.28 remaining)
Agreement 1351715690

Trade-In Device Promo Credit **-\$23.05**
Credit 20 of 36

Surcharges **\$11.67**

Fed Universal Service Charge \$4.18

Regulatory Charge \$0.21

Admin & Telco Recovery Charge \$3.78

Montgom. County Line Surcharge \$3.50

One-time charges & credits

Your bill included a late fee of \$0.95 because your payment was not received by the due date of Apr 22,2026 .

Plan

Plans are billed a month in advance.

Reminder: Your price lock guarantee expires on Apr 02,2028.

Save \$10.00 on your UNLIMITED PLUS plan each month when you enroll in Auto Pay and paper-free billing using your bank account or Verizon Visa card. Enroll using the My Verizon app, or at vzw.com/myverizon.



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Charges by line details (continued)

Taxes & gov fees	\$5.37
MD State 911 Surcharge	\$0.50
Montgomery Cnty 911 Surchg	\$1.47
MD State 988 Surcharge	\$0.25
MD State Sales Tax - Telecom	\$2.90
MD State Sales Tax	\$0.25



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Talk activity

Karen Reyes

240-475-0215

Apple iPhone 16 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Mar 31	11:36 AM	434-592-1830	Washington, DC	Incoming, CL	2	--	--	--
Mar 31	7:06 PM	240-484-4545	Arlington, VA	Laurel236, MD	1	--	--	--
Mar 31	7:08 PM	240-484-4545	Arlington, VA	Laurel236, MD	2	--	--	--
Apr 1	12:06 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 1	7:50 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	6	--	--	--
Apr 2	7:55 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	7	--	--	--
Apr 3	10:38 AM	319-543-3781	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 3	12:44 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 3	3:45 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	31	--	--	--
Apr 5	6:11 PM	202-967-4060	Gaithersbu, MD	Incoming, CL	3	--	--	--
Apr 5	7:33 PM	240-474-5615	Gaithersbu, MD	Gaithersbg, MD	1	--	--	--
Apr 5	9:42 PM	240-484-4545	Ellicott C, MD	Laurel236, MD	4	--	--	--
Apr 7	11:40 AM	856-632-4511	Washington, DC	Incoming, CL	2	--	--	--
Apr 7	11:46 AM	800-264-5654	Washington, DC	Incoming, CL	1	--	--	--
Apr 7	4:54 PM	202-785-4187	Washington, DC	Washington, DC	12	--	--	--
Apr 7	5:12 PM	202-785-4187	Washington, DC	Washington, DC	5	--	--	--
Apr 7	5:23 PM	202-785-4187	Washington, DC	Incoming, CL	1	--	--	--
Apr 8	12:01 PM	470-468-4450	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 8	12:28 PM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Apr 8	4:24 PM	202-785-4187	Gaithersbu, MD	Washington, DC	3	--	--	--
Apr 8	8:01 PM	301-296-6168	Gaithersbu, MD	Rockville, MD	1	--	--	--
Apr 8	8:06 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 8	9:01 PM	631-636-5988	Gaithersbu, MD	Incoming, CL	102	--	--	--
Apr 9	2:12 PM	806-401-2931	Gaithersbu, MD	Incoming, CL	21	--	--	--
Apr 9	3:03 PM	202-503-6602	Gaithersbu, MD	Washington, DC	31	--	--	--
Apr 9	3:35 PM	806-401-2931	Gaithersbu, MD	Incoming, CL	36	--	--	--
Apr 9	8:38 PM	631-636-5988	Gaithersbu, MD	Brentwood, NY	23	--	--	--
Apr 9	11:28 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 9	11:29 PM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Apr 10	11:05 AM	757-531-6674	Washington, DC	Nrfolkzon2, VA	1	--	--	--
Apr 10	11:10 AM	757-531-6674	Washington, DC	Nrfolkzon2, VA	12	--	--	--
Apr 11	12:37 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	2	--	--	--
Apr 12	10:26 AM	240-484-4545	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 12	11:19 AM	240-671-5377	Clarksburg, MD	Wshngtnzn2, MD	1	--	--	--
Apr 12	11:23 AM	240-671-5377	Dickerson, MD	Wshngtnzn2, MD	3	--	--	--
Apr 13	9:50 AM	202-776-1732	Gaithersbu, MD	Incoming, CL	57	--	--	--
Apr 13	4:49 PM	855-385-3458	Gaithersbu, MD	Toll-Free, CL	54	--	--	--
Apr 13	7:08 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	10	--	--	--
Apr 14	4:03 PM	202-785-4187	Washington, DC	Washington, DC	2	--	--	--
Apr 14	4:52 PM	240-484-4545	Washington, DC	Laurel236, MD	1	--	--	--
Apr 15	1:41 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 15	2:57 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 15	4:42 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	23	--	--	--
Apr 16	10:59 AM	772-594-4030	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 16	7:46 PM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Apr 16	7:46 PM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Apr 16	7:47 PM	240-810-6080	Gaithersbu, MD	Wsngtnzn10, MD	1	--	--	--
Apr 16	9:58 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--



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Talk activity (cont.)

Karen Reyes

240-475-0215

Apple iPhone 16 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 16	10:07 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 17	11:21 AM	202-328-3660	Gaithersbu, MD	Washington, DC	4	--	--	--
Apr 17	12:55 PM	240-752-9942	Gaithersbu, MD	Bethesda, MD	4	--	--	--
Apr 17	1:37 PM	301-928-5730	Gaithersbu, MD	Incoming, CL	7	--	--	--
Apr 17	3:47 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	21	--	--	--
Apr 17	11:52 PM	240-484-4545	Twinbrook, MD	Laurel236, MD	2	--	--	--
Apr 18	1:41 PM	240-484-4545	Rockville, MD	Laurel236, MD	1	--	--	--
Apr 19	2:06 AM	240-888-5457	Jefferson, MD	Rockville, MD	1	--	--	--
Apr 19	4:10 PM	240-474-5615	Gaithersbu, MD	Gaithersbg, MD	2	--	--	--
Apr 20	12:42 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 20	1:14 PM	806-401-2931	Gaithersbu, MD	Lubbock, TX	23	--	--	--
Apr 20	2:33 PM	240-484-4545	Gaithersbu, MD	Incoming, CL	6	--	--	--
Apr 20	4:28 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	18	--	--	--
Apr 20	5:44 PM	240-810-6130	Gaithersbu, MD	Incoming, CL	2	--	--	--
Apr 20	5:46 PM	240-541-9001	Gaithersbu, MD	Wshngtnzn2, MD	24	--	--	--
Apr 20	6:57 PM	202-503-6602	Gaithersbu, MD	Washington, DC	1	--	--	--
Apr 20	9:06 PM	631-636-5988	Gaithersbu, MD	Incoming, CL	29	--	--	--
Apr 20	10:33 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 21	9:43 AM	800-264-5654	Potomac, MD	Incoming, CL	1	--	--	--
Apr 21	10:04 AM	703-850-6353	Arlington, VA	Incoming, CL	2	--	--	--
Apr 21	10:07 AM	202-640-0405	Washington, DC	Wshngtnzn1, DC	2	--	--	--
Apr 21	10:08 AM	202-640-0405	Washington, DC	Incoming, CL	2	--	--	--
Apr 21	10:39 AM	301-928-5730	Washington, DC	Incoming, CL	1	--	--	--
Apr 21	10:44 AM	301-928-5730	Washington, DC	Silver Spg, MD	3	--	--	--
Apr 21	11:35 AM	607-457-2996	Washington, DC	Incoming, CL	2	--	--	--
Apr 21	4:09 PM	317-537-4960	Washington, DC	Incoming, CL	1	--	--	--
Apr 21	7:42 PM	301-767-9889	Washington, DC	Bethesda, MD	3	--	--	--
Apr 21	8:14 PM	240-484-4545	Bethesda, MD	Laurel236, MD	3	--	--	--
Apr 22	11:12 AM	240-428-3100	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 22	4:42 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	8	--	--	--
Apr 22	8:49 PM	240-484-4545	Gaithersbu, MD	Incoming, CL	6	--	--	--
Apr 23	1:08 PM	301-913-0345	Gaithersbu, MD	Bethesda, MD	2	--	--	--
Apr 23	6:07 PM	301-913-0345	Bethesda, MD	Incoming, CL	1	--	--	--
Apr 23	9:20 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 23	9:22 PM	301-346-3107	Gaithersbu, MD	Silver Spg, MD	5	--	--	--
Apr 23	10:40 PM	240-484-4545	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 25	6:56 PM	631-671-3078	Guatemala/, ZZ	Lindenht, NY	1	--	--	--
Apr 25	9:22 PM	240-484-4545	Guatemala/, ZZ	Laurel236, MD	3	--	--	--
Apr 27	9:46 AM	832-602-6391	Guatemala/, ZZ	Bammel, TX	1	--	--	--
Apr 27	5:56 PM	800-264-5654	Ft. Lauder, FL	Incoming, CL	1	--	--	--
Apr 27	11:40 PM	240-484-4545	Arlington, VA	Laurel236, MD	2	--	--	--
Apr 28	9:17 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 28	9:19 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 28	9:21 AM	202-640-0405	Gaithersbu, MD	Wshngtnzn1, DC	9	--	--	--
Apr 28	9:26 AM	801-232-9955	Gaithersbu, MD	Salt Lake, UT	4	--	--	--



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Talk activity (cont.)

Karen Reyes

240-475-0215

Apple iPhone 16 Pro

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Apr 28	9:32 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	2	--	--	--
Apr 28	9:33 AM	202-640-0405	Gaithersbu, MD	Incoming, CL	7	--	--	--
Apr 28	10:28 AM	317-957-8261	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 28	12:28 PM	609-632-8271	Washington, DC	Incoming, CL	2	--	--	--
Apr 28	3:27 PM	410-290-1100	Washington, DC	Columbia, MD	4	--	--	--
Apr 28	3:37 PM	410-290-1100	Washington, DC	Columbia, MD	7	--	--	--
Apr 28	6:38 PM	240-541-9001	Washington, DC	Wshngtnzn2, MD	15	--	--	--
Apr 28	7:12 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	3	--	--	--
Apr 29	8:23 AM	667-240-3480	Gaithersbu, MD	Incoming, CL	5	--	--	--
Apr 29	8:30 AM	240-425-4585	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 29	8:31 AM	240-425-4585	Gaithersbu, MD	Wshngtnzn2, MD	3	--	--	--
Apr 29	9:18 AM	202-776-1732	Gaithersbu, MD	Incoming, CL	18	--	--	--
Apr 29	12:58 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Apr 29	2:20 PM	302-485-2166	Gaithersbu, MD	Incoming, CL	2	--	--	--
Apr 29	3:20 PM	202-785-4187	Gaithersbu, MD	Washington, DC	12	--	--	--
Apr 29	3:31 PM	202-785-4187	Gaithersbu, MD	Washington, DC	7	--	--	--
Apr 29	3:38 PM	202-785-4187	Gaithersbu, MD	Washington, DC	3	--	--	--
Apr 29	3:47 PM	301-330-1400	Gaithersbu, MD	Gaithersbg, MD	3	--	--	--
Apr 29	4:46 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	31	--	--	--
Apr 29	5:31 PM	410-309-4566	Gaithersbu, MD	Columbia, MD	1	--	--	--
Apr 29	5:31 PM	410-290-1100	Gaithersbu, MD	Columbia, MD	1	--	--	--
Apr 29	5:32 PM	410-290-1100	Gaithersbu, MD	Columbia, MD	3	--	--	--
Apr 29	5:34 PM	667-240-3480	Gaithersbu, MD	Columbia, MD	1	--	--	--
Apr 29	5:40 PM	301-760-4423	Gaithersbu, MD	Bethesda, MD	3	--	--	--
Apr 29	6:05 PM	443-510-2811	Gaithersbu, MD	Incoming, CL	5	--	--	--
Apr 29	7:27 PM	301-760-4423	Gaithersbu, MD	Bethesda, MD	1	--	--	--
Apr 29	7:28 PM	202-643-1870	Gaithersbu, MD	Wshngtnzn1, DC	3	--	--	--
Apr 30	10:14 AM	240-317-5323	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 30	1:20 PM	484-998-2646	Gaithersbu, MD	Incoming, CL	1	--	--	--
Apr 30	1:38 PM	855-629-2326	Gaithersbu, MD	Incoming, CL	2	--	--	--
Apr 30	2:20 PM	240-484-4545	Columbia, MD	Laurel236, MD	1	--	--	--
Apr 30	2:20 PM	240-484-4545	Columbia, MD	Laurel236, MD	1	--	--	--
Apr 30	2:21 PM	240-810-6080	Columbia, MD	Wsnngtnzn10, MD	2	--	--	--
Apr 30	2:23 PM	833-588-7252	Columbia, MD	Toll-Free, CL	2	--	--	--
Apr 30	3:37 PM	240-810-6080	Rockville, MD	Wsnngtnzn10, MD	1	--	--	--
Apr 30	3:44 PM	240-484-4545	Rockville, MD	Laurel236, MD	1	--	--	--
Apr 30	3:47 PM	240-484-4545	Rockville, MD	Laurel236, MD	1	--	--	--

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Additional information

Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and inter connected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit Verizon.com for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at vzw.com/myprivacy.

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

Explanation of Surcharges

Verizon wireless surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative and Telco Recovery Charge, which helps defray and recover certain direct and indirect costs we or our agents incur, including:

- (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability and wireless tower mandate costs;
- (b) property taxes; and
- (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

Please note that these are Verizon wireless charges, not taxes or government imposed fees. These charges, and what's included, are subject to change from time to time.

Returned Payments

If you pay your wireless bill by check and your check is returned by your bank for insufficient funds, Verizon Wireless may resubmit your check to your bank for payment from your checking account.

Service Plan Features & Services

If your service plan has optional features or services that are included as part of your monthly subscription, electing to activate these subscriptions may affect your surcharges, taxes and governmental fees, even though your plan monthly service price does not change. Examples of these features are Apple Music or the Disney bundle.

Taxes and Other Governmental Charges

We are required by law to collect these charges, which are based on your service address. You can update your service address on go.vzw.com/changeaddress.

More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$148.86.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$90.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$4.55 for voice, \$0.94 for messaging, \$79.51 for data, and \$5.00 for other services.

For more information, please go to vzw.com/taxesandsurcharges.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622



Account: 925785045-00001

Invoice: 8988841246

Billing period: Mar 31 - Apr 30, 2026

Additional information continued

FUSC Change

The Federal Universal Service Charge (FUSC) is a Verizon wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On April 1, 2026, the FUSC on separately billed interstate and international telecom charges decreased to 37.0%. For more details, please call 1-888-684-1888.