



PO BOX 489  
NEWARK, NJ 07101-0489

Account: 925785045-00001

Invoice: 8961790706

Billing period: Jan 31 - Feb 28, 2026

KEYLINE



KAREN REYES  
16 HIBISCUS CT  
GAITHERSBURG, MD 20878-2824

Questions about your bill?

verizon.com/support  
800-922-0204

Ways to pay

My Verizon app

You can check your bill easily with the My Verizon app available in App Store or Google Play.

Online

Go to go.vzw.com/bill and sign in to review your bill.

By phone

Simply dial #PMT (#768) on your phone and follow the instructions to pay.

Cash

Go to www.verizon.com/stores to find a Verizon Wireless store near you or find a Check Free Pay or Western Union near you to make a cash payment.

Late fee policy

If you don't pay the total charges due by the due date, you'll be charged 5% of the unpaid balance or \$7, whichever is greater, if allowed by law in the state of your billing address.

Your bill is overdue.

Snapshot of your bill

(details on page 3)

Balance from last bill	\$94.53
Late fee	\$0.96
This month's charges	\$178.25
<b>Total due on Mar 22</b>	<b>\$273.74</b>



KAREN REYES  
16 HIBISCUS CT  
GAITHERSBURG, MD 20878-2824

Bill date February 28, 2026  
Account number 925785045-00001  
Invoice number 8961790706

Total Amount Due

Make check payable to Verizon Wireless.  
Please return this remit slip with payment.

**\$273.74**

\$    .

Please see back for instructions on writing to us.

PO BOX 16810  
NEWARK, NJ 07101-6810



89617907060109257850450000100000017921000000273749

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1.866.544.0401.



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### Questions about paying your bill?

Go to <https://go.vzw.com/billing-support> to learn more.

### Address change:

Change your address at [go.vzw.com/changeaddress](https://go.vzw.com/changeaddress).

#### Questions about your bill?

[verizon.com/support](https://verizon.com/support)

800-922-0204

### Important Information:

Many billing questions can be resolved easily online or with the My Verizon App. Customer service can also assist you by phone, chat or in a retail store for billing questions or disputes.

All written communication related to billing disputes and checks tendered as payment in full to a billing dispute must be sent to this below address:

Verizon  
Attn: Correspondence Team  
PO Box 15069  
Albany, NY 12212

Select a checkbox that describes how we can help you along with any additional information and include it with your written correspondence.

#### Automatic Payment Enrollment for Account: 925785045-00001 KAREN REYES

By signing below, you authorize Verizon to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon. Check with your bank for any charges.

**1. Check this box.**

**2. Sign name in box below, as shown on the bill and date.**

**3. Return this slip with your payment. Do not send a voided check.**



Please select a checkbox that best describes how we can help you and include details in the box below with any written correspondence.

Payment Verification	Address Change	Name Change	Billing Dispute	Service Change	Other
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Additional information (for example new address or details on your request)

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# Your February bill is **\$273.74**

**Due Mar 22**

## Since your last bill

- You paid \$64.00.
- Your bill increased by \$115.21.

## Bill summary by line

<b>Account-wide charges &amp; credits</b>	<b>\$110.58</b>
<b>Karen Reyes</b>	<b>\$163.16</b>
Apple iPhone 16 Pro (240-475-0215)	
<b>Total:</b>	<b>\$273.74</b>

### Questions about your bill?

verizon.com/support  
800-922-0204

## Review your bill online

An itemized bill breakdown of all charges and credits is available on the My Verizon app and online.

Scan the QR code with your camera app or go to [go.vzw.com/bill](http://go.vzw.com/bill).



### Surcharges, taxes and gov fees

The total amount due for this month includes surcharges of \$11.99 and taxes and gov fees of \$5.48. For an itemized list of taxes, fees and surcharges visit [go.vzw.com/bill](http://go.vzw.com/bill).

**Save up to \$10.00/month when you enroll in Auto Pay & paperfree billing using your bank account or Verizon Visa card. Enroll using the My Verizon app, or at [vzw.com/myverizon](http://vzw.com/myverizon).**

The discount will be effective beginning your next billing cycle after the enrollment.



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**Invoice:** 8961790706

**Billing period:** Jan 31 - Feb 28, 2026

## Charges by line details

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### Account-wide charges & credits **\$110.58**

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#### One-time charges & credits **\$125.49**

Unpaid balance (Dec 31 - Jan 30) (previous bill)	<b>\$94.53</b>
Late fee	<b>\$0.96</b>
Payment return fee	\$30.00

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#### Plan **-\$15.00**

\$15 MILITARY/VETERAN DISCOUNT Mar 1 - Mar 30	-\$15.00
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#### Taxes & gov fees **\$0.09**

MD univ srvc trust fund surchg	\$0.09
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### **Karen Reyes** **\$163.16**

Apple iPhone 16 Pro  
240-475-0215

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#### One-time charges & credits **\$48.00**

TravelPass - El Salvador - 4 days (Feb 7 - Feb 10)	\$48.00
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#### Plan **\$90.00**

Unlimited Plus Price lock guarantee Mar 1 - Mar 30	\$90.00
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#### Devices **\$7.78**

IP16 P 256 GB DT Payment 18 of 36 (\$554.94 remaining) Agreement 1351715690	\$30.83
Trade-In Device Promo Credit Credit 18 of 36	-\$23.05

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#### Surcharges **\$11.99**

Fed Universal Service Charge	\$4.50
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#### One-time charges & credits

Your bill included a late fee of \$0.96 because your payment was not received by the due date of Feb 20,2026 .

#### Plan

Plans are billed a month in advance.

Reminder: Your price lock guarantee expires on Apr 02,2028.

Save \$10.00 on your UNLIMITED PLUS plan each month when you enroll in Auto Pay and paper-free billing using your bank account or Verizon Visa card. Enroll using the My Verizon app, or at [vzw.com/myverizon](http://vzw.com/myverizon).



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## Charges by line details (continued)

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Regulatory Charge	\$0.21
Admin & Telco Recovery Charge	\$3.78
Montgom. County Line Surcharge	\$3.50

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**Taxes & gov fees** **\$5.39**

MD State 911 Surcharge	\$0.50
Montgomery Cnty 911 Surchg	\$1.47
MD State 988 Surcharge	\$0.25
MD State Sales Tax - Telecom	\$2.92
MD State Sales Tax	\$0.25



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## Talk activity

**Karen Reyes**

**240-475-0215**

**Apple iPhone 16 Pro**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Jan 31	3:41 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 1	12:23 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 1	2:06 PM	516-736-6760	Gaithersbu, MD	Incoming, CL	63	--	--	--
Feb 1	3:25 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 1	5:07 PM	240-636-3007	Gaithersbu, MD	Laurel236, MD	8	--	--	--
Feb 2	9:06 AM	800-264-5654	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 2	11:12 AM	401-342-5409	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 2	4:59 PM	301-956-6414	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 2	5:00 PM	301-956-6414	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 2	8:17 PM	240-751-6456	Gaithersbu, MD	Gaithersbg, MD	5	--	--	--
Feb 2	8:48 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 2	8:49 PM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Feb 3	10:22 AM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Feb 3	10:22 AM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Feb 3	11:04 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 3	11:18 AM	844-830-3089	Gaithersbu, MD	Toll-Free, CL	53	--	--	--
Feb 3	12:22 PM	240-474-5615	Gaithersbu, MD	Gaithersbg, MD	1	--	--	--
Feb 3	12:31 PM	607-468-2148	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 3	12:39 PM	240-484-4545	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 3	4:39 PM	202-446-3208	Gaithersbu, MD	Incoming, CL	46	--	--	--
Feb 3	7:28 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 3	7:30 PM	240-636-3007	Gaithersbu, MD	Laurel236, MD	3	--	--	--
Feb 3	8:54 PM	301-296-6168	Bethesda, MD	Rockville, MD	1	--	--	--
Feb 3	8:55 PM	240-484-4545	Bethesda, MD	Laurel236, MD	5	--	--	--
Feb 3	9:19 PM	240-484-4545	Rockville, MD	Laurel236, MD	1	--	--	--
Feb 4	12:41 PM	304-503-8045	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 4	3:54 PM	800-432-3117	Gaithersbu, MD	Toll-Free, CL	7	--	--	--
Feb 4	4:42 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 4	5:24 PM	800-432-3117	Gaithersbu, MD	Toll-Free, CL	12	--	--	--
Feb 4	8:13 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 4	8:49 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 5	8:19 AM	800-264-5654	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 5	12:07 PM	484-984-7911	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 5	1:44 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	2	--	--	--
Feb 6	12:40 AM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Feb 6	12:41 AM	240-484-4545	Gaithersbu, MD	VM Deposit, CL	1	--	--	--
Feb 6	11:35 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 6	5:28 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	9	--	--	--
Feb 6	5:39 PM	800-432-3117	Gaithersbu, MD	Toll-Free, CL	15	--	--	--
Feb 6	6:53 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	2	--	--	--
Feb 6	7:50 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 6	8:22 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 6	10:35 PM	240-484-4545	Rockville, MD	Laurel236, MD	1	--	--	--
Feb 7	1:13 AM	240-484-4545	Rockville, MD	Laurel236, MD	1	--	--	--
Feb 7	12:26 PM	Unavailable	El Salva/, ZZ	Incoming, CL	7	--	--	--
Feb 7	5:17 PM	Unavailable	El Salva/, ZZ	Incoming, CL	2	--	--	--
Feb 7	5:40 PM	240-751-6456	El Salva/, ZZ	Gaithersbg, MD	2	--	--	--
Feb 7	8:07 PM	240-484-4545	El Salva/, ZZ	Laurel236, MD	1	--	--	--



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## Talk activity (cont.)

**Karen Reyes**

**240-475-0215**

**Apple iPhone 16 Pro**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 7	8:07 PM	240-484-4545	El Salva/, ZZ	Laurel236, MD	1	--	--	--
Feb 8	9:12 AM	Unavailable	El Salva/, ZZ	Incoming, CL	1	--	--	--
Feb 8	9:53 AM	240-671-2750	El Salva/, ZZ	Wshngtnzn2, MD	6	--	--	--
Feb 8	1:26 PM	301-814-8785	El Salva/, ZZ	Bethesda, MD	1	--	--	--
Feb 9	10:08 AM	Unavailable	El Salva/, ZZ	Incoming, CL	1	--	--	--
Feb 9	8:21 PM	240-671-2750	El Salva/, ZZ	Wshngtnzn2, MD	10	--	--	--
Feb 10	7:26 AM	Unavailable	El Salva/, ZZ	Incoming, CL	1	--	--	--
Feb 10	12:37 PM	301-814-8785	El Salva/, ZZ	Bethesda, MD	1	--	--	--
Feb 10	12:38 PM	Unavailable	El Salva/, ZZ	Incoming, CL	1	--	--	--
Feb 11	12:09 AM	240-751-6456	Sterling, VA	Gaithersbg, MD	1	--	--	--
Feb 11	11:05 AM	607-837-7905	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 11	1:07 PM	202-776-1732	Gaithersbu, MD	Incoming, CL	23	--	--	--
Feb 12	9:49 AM	202-640-0405	Washington, DC	Wshngtnzn1, DC	2	--	--	--
Feb 12	9:52 AM	202-640-0405	Washington, DC	Wshngtnzn1, DC	1	--	--	--
Feb 12	10:42 AM	218-997-7169	Washington, DC	Incoming, CL	2	--	--	--
Feb 12	6:46 PM	240-484-4545	Rockville, MD	Laurel236, MD	2	--	--	--
Feb 12	6:49 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	17	--	--	--
Feb 12	9:44 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 12	9:53 PM	240-671-2750	Rockville, MD	Wshngtnzn2, MD	1	--	--	--
Feb 13	9:25 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 13	9:38 AM	202-776-1732	Gaithersbu, MD	Incoming, CL	24	--	--	--
Feb 13	10:08 AM	800-264-5654	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 13	11:41 AM	202-776-1732	Gaithersbu, MD	Incoming, CL	25	--	--	--
Feb 13	3:07 PM	740-436-7125	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 13	7:43 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	10	--	--	--
Feb 13	8:27 PM	240-858-6979	Rockville, MD	Wshngtnzn2, MD	1	--	--	--
Feb 13	9:32 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	2	--	--	--
Feb 14	7:07 AM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Feb 14	7:08 AM	240-671-2750	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 14	8:10 AM	240-672-5333	Rockville, MD	Wsnngtnzn10, MD	1	--	--	--
Feb 14	8:11 AM	240-671-2750	Rockville, MD	Incoming, CL	1	--	--	--
Feb 14	8:41 AM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Feb 14	12:27 PM	301-956-6414	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 14	12:35 PM	406-968-9008	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 14	1:50 PM	301-750-2912	Rockville, MD	Friendsvl, MD	2	--	--	--
Feb 14	7:44 PM	240-671-2750	Gaithersbu, MD	Wshngtnzn2, MD	1	--	--	--
Feb 14	8:08 PM	240-671-2750	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 15	10:42 AM	240-725-1544	Potomac, MD	Incoming, CL	1	--	--	--
Feb 15	5:03 PM	631-636-5988	Gaithersbu, MD	Brentwood, NY	1	--	--	--
Feb 16	10:44 AM	828-831-2762	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 16	2:17 PM	412-522-4158	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 16	3:48 PM	301-346-3107	Ellicott C, MD	Silver Spg, MD	1	--	--	--
Feb 16	7:10 PM	631-636-5988	Gaithersbu, MD	Incoming, CL	67	--	--	--
Feb 17	12:06 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 17	11:18 AM	205-738-4010	Washington, DC	Incoming, CL	3	--	--	--



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## Talk activity (cont.)

**Karen Reyes**

**240-475-0215**

**Apple iPhone 16 Pro**

Date	Time	Number	Origination	Destination	Min.	Airtime Charges	LD/Other Charges	Total
Feb 17	5:12 PM	240-751-6456	Washington, DC	Incoming, CL	1	--	--	--
Feb 17	7:43 PM	240-484-4545	Washington, DC	Laurel236, MD	1	--	--	--
Feb 18	1:13 PM	800-264-5654	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 18	11:23 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	4	--	--	--
Feb 19	1:49 PM	410-618-9630	Washington, DC	Incoming, CL	1	--	--	--
Feb 19	5:58 PM	240-484-4545	Washington, DC	Laurel236, MD	1	--	--	--
Feb 19	7:38 PM	240-636-3007	Rockville, MD	Incoming, CL	7	--	--	--
Feb 20	10:11 AM	518-554-9419	Gaithersbu, MD	Incoming, CL	3	--	--	--
Feb 20	10:29 AM	410-807-9886	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 20	11:20 AM	202-776-1732	Gaithersbu, MD	Incoming, CL	40	--	--	--
Feb 20	4:26 PM	240-751-6456	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 20	7:00 PM	240-751-6456	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 20	7:01 PM	240-751-6456	Gaithersbu, MD	Gaithersbg, MD	1	--	--	--
Feb 21	6:25 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	3	--	--	--
Feb 22	12:02 PM	267-906-1690	Gaithersbu, MD	Incoming, CL	3	--	--	--
Feb 23	9:37 AM	706-953-1291	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 23	11:41 AM	410-846-8560	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 23	2:50 PM	888-373-1969	Gaithersbu, MD	Incoming, CL	5	--	--	--
Feb 23	8:11 PM	240-636-3007	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 24	1:11 PM	800-264-5654	Washington, DC	Incoming, CL	1	--	--	--
Feb 24	2:02 PM	410-844-8581	Washington, DC	Incoming, CL	1	--	--	--
Feb 24	5:48 PM	516-736-6760	Washington, DC	Incoming, CL	56	--	--	--
Feb 25	11:14 AM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 25	11:35 AM	912-795-8789	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 25	5:02 PM	301-956-6414	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 25	6:38 PM	301-346-3107	Gaithersbu, MD	Incoming, CL	3	--	--	--
Feb 25	10:30 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 26	12:38 PM	475-376-9015	Washington, DC	Incoming, CL	1	--	--	--
Feb 26	5:54 PM	240-484-4545	Washington, DC	Laurel236, MD	1	--	--	--
Feb 27	11:37 AM	240-503-1832	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 27	12:33 PM	240-484-4545	Gaithersbu, MD	Laurel236, MD	1	--	--	--
Feb 28	11:06 AM	240-340-0700	Gaithersbu, MD	Incoming, CL	2	--	--	--
Feb 28	11:22 AM	401-678-5599	Gaithersbu, MD	Incoming, CL	1	--	--	--
Feb 28	11:48 AM	240-636-3007	Gaithersbu, MD	Laurel236, MD	6	--	--	--
Feb 28	3:35 PM	240-751-6456	Gaithersbu, MD	Gaithersbg, MD	10	--	--	--

## Additional information

### Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and inter-connected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### Explanation of Surcharges

Verizon wireless surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative and Telco Recovery Charge, which helps defray and recover certain direct and indirect costs we or our agents incur, including:

- (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability and wireless tower mandate costs;
- (b) property taxes; and
- (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.

**Please note that these are Verizon wireless charges, not taxes or government imposed fees. These charges, and what's included, are subject to change from time to time.**

### Returned Payments

If you pay your wireless bill by check and your check is returned by your bank for insufficient funds, Verizon Wireless may resubmit your check to your bank for payment from your checking account.

### Subject to Cancellation

Our records indicate your account is past due. Please send payment now to avoid service disruption. If you have already made your payment please disregard this message and thank you.

### Service Plan Features & Services

If your service plan has optional features or services that are included as part of your monthly subscription, electing to activate these subscriptions may affect your surcharges, taxes and governmental fees, even though your plan monthly service price does not change. Examples of these features are Apple Music or the Disney bundle.

### Taxes and Other Governmental Charges

We are required by law to collect these charges, which are based on your service address. You can update your service address on [go.vzw.com/changeaddress](http://go.vzw.com/changeaddress).

### More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$273.74.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$90.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$4.55 for voice, \$0.94 for messaging, \$79.51 for data, and \$5.00 for other services.

For more information, please go to [vzw.com/taxesandsurcharges](http://vzw.com/taxesandsurcharges).

### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.



**Account:** 925785045-00001

**Invoice:** 8961790706

**Billing period:** Jan 31 - Feb 28, 2026

## **Additional information continued**

### **California - Questions About Your Bill?**

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622